

Annual report 2020/21



**Shropshire County
Pension Fund**



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Introduction

Welcome to the 2020/21 annual report and accounts of the Shropshire County Pension Fund

This year's fund information

£363

million



**Fund value
increase**

£2.194

billion



**Total
fund value**

20.1%



**Fund value
increase**

5.8%



**Above
benchmark**

The Shropshire Fund increased in value by £363 million in 2020/21 to be valued at £2.194 billion at the end of the year. The Fund increased in value by 20.1% over the year and outperformed against its benchmark by 5.8%. The impact of COVID-19, in the last quarter of the 2019/20 financial year, had a major impact on financial markets across the world but they bounced back strongly during 2020/21 resulting in the significant increase in the Fund value during the year.

The reason fund performance was above benchmark for this year was largely due to the strong rebound in equity markets with both active equity managers producing significant returns. The infrastructure portfolio continued to be impacted by COVID-19 producing negative below benchmark returns during the year.

The Shropshire Fund had positive investment returns in a number of asset classes. The strongest returns were generated in active global equity significantly increasing in value by 47.9%. The Private Equity portfolio also generated strong returns of 41.7%. The Fund's UK equity manager produced strong returns of 33.1% and the global passive equity portfolio increased in value by 21.1%. Property delivered returns of 3.7% but the Fund's Infrastructure manager produced negative returns of 11.3% due to the impact of COVID-19 on valuations with airports and freight rail particularly impacted.

The Pensions Committee determine the strategic asset allocation for the fund. This outlines the proportion of assets that the fund invests in equities, bonds and alternative assets such as property and infrastructure. This is the most important decision that the committee makes because it has the biggest impact on the long term returns of the fund. The committee undertook a

series of investment strategy training workshops during the year before agreeing a revised strategic asset allocation in March 2021. The revised investment strategy will be implemented over the next six to twelve months.

The Pensions Committee undertakes thorough monitoring of the fund's investment managers and is prepared to make changes in response to investment underperformance or new investment opportunities.

The fund undergoes an independent actuarial valuation every three years. The last actuarial valuation was conducted at the end of March 2019 and identified that the fund had a funding level (the relationship between estimated future pension payments and the funds held to pay for these pensions) of 94%. This was an increase from 84% at the previous valuation in March 2016. As a Local Government Pension Scheme, the fund is able to take a long-term view to the recovery of any funding deficit and is able to phase in any changes in the employer contribution rate in a manageable way. The latest results were very positive for the fund as the funding level increased by 10% over the valuation period. The next valuation will be undertaken on 31 March 2022, with results communicated in November 2022 and agreed with employers for the next three financial years commencing from 2023/24.

The fund is a tier 1 signatory to the Stewardship Code, the highest rating given by the Financial Reporting Council, which is very positive news. This confirms how seriously the fund continues to take responsible investment and environmental, social and governance issues. In 2020 the fund commissioned its pooling company, LGPS Central Limited, to undertake an in-depth review of the fund's exposure to financially material climate-related risks and opportunities. The climate risk report included both climate scenario analysis and carbon risk metrics. The fund also published its first task force on climate-related financial disclosures (TCFD) aligned report in November 2020. The fund was one of the first LGPS funds in the UK to publish its public TCFD report, this included a number of recommendations which the fund will be continuing to implement by June 2022. Further details relating to this and the significant progress which has been made during the year

with regards to climate risk monitoring, responsible investment, climate risk training and the fund's carbon footprint are included within the corporate governance section of the annual report.

Shropshire County Pension Fund continued to work with eight other funds in the Midlands region during the year. LGPS Central Ltd has been established to manage investment assets on behalf of its eight Local Government Pension Scheme (LGPS) funds across the Midlands region. It is a multi-asset manager, investing up to potentially £48.9 billion of assets (£23 billion invested as at March 2021), on behalf of 900,000 LGPS members and 2,500 employers.

LGPS Central Ltd is jointly owned on an equal share basis by eight pension funds and is a collective portfolio management investment firm (CPMI) regulated by the Financial Conduct Authority (FCA). The participating pension funds are Cheshire, Derbyshire, Leicestershire, Nottinghamshire, Shropshire, Staffordshire, West Midlands and Worcestershire. West Midlands Integrated Transport Authority (ITA) Pension Fund will also be an investor, but not a shareholder, with its shareholder rights represented by West Midlands.

The key objectives of LGPS Central will be to deliver cost savings and improve risk adjusted investment returns after cost, enable access to a wider range of asset classes for the participating pension funds, and to ensure good governance. LGPS Central manage a wide range of asset classes, employing a mix of internal and external investment management. The majority of assets under management are structured in an authorised contractual scheme (ACS), itself regulated by the FCA, in addition to other pooled investments held in alternative structures. The company has been formed to act as an alternative investment fund manager (AIFM) to allow the participating LGPS administering authorities to pool their respective investments.

The governance structure for LGPS Central has been agreed by all partner funds. The LGPS Central Board and Executive Committee are in place. There are currently 65 permanent staff and a number of additional senior appointments were made during the year, including the Investment

Director for Private Markets and the Director of Responsible Investment. In addition, a second graduate recruitment programme has just been launched in 2021 following on from the success of the first programme.

Regular investment pooling meetings continue to be held with representatives from each of the eight LGPS funds. The Practitioners Advisory Forum, which is made up of s151 officers and pension managers from each fund, are updated regularly on the progress made and the key developments of LGPS Central. Meetings of the Shareholders Forum, which is made up of one elected member from each fund, have been held during the year to approve key decisions. The Joint Committee, which is also made up of one elected member from each fund, has also met twice during the year to discuss any client related investor issues. The current chair of the Joint Committee, which rotates between all eight partner funds, is also the current chair of the Shropshire County Pension Fund.

LGPS Central Ltd is responsible for a number of advisory and discretionary mandates on behalf of its partner funds. Working with our partners to develop and implement our revised investment strategy will continue to be a major strategic focus for the fund over the next year. The first assets were transferred from Shropshire County Pension Fund in March 2019 when £237 million was transitioned into their active global equity sub-fund. Assets in this sub fund have increased to £318 million as at 31 March 2021. Further assets are expected to transfer during 2021/22 into infrastructure, private debt, targeted return and sustainable equity funds once launched.

Over the last twelve months the Pensions Administration Team have ensured the benefits it looks after for scheme members are paid accurately and on time, despite the impact of Covid-19 lockdowns and the enforced working from home.

During 2020/21, the team had to work from home and quickly adapted to new ways of remote working, ensuring all administrative work continued and members could contact the team if they needed to. The team were agile in their working practices which ensured all pensioners received their monthly payments when due and all

retirements were processed in good time. Scheme members were still able to contact all members of the team throughout the year and the helpdesk remained fully functional, dealing with member queries over the phone and via email. Although, the team have not been able to see members face to face, the team have still offered the facility to video call if members needed a consultation. Improvements in technology were implemented with a new telephone system procured. This will provide better statistics and information on when our customers are contacting us, to help shape the service we offer.

Processes were changed to ensure members could return forms and documents electronically and scheme members and employers were provided with regular updates on the team's new ways of working. All regulatory deadlines were met, including issuing annual benefit statements, P60 documents and pensions savings statements by the statutory deadlines and reporting to Pensions Committee and Pensions Board continued. During the year the team worked hard to ensure the guaranteed minimum pension (GMP) reconciliation project was completed.

The information above and other developments are all covered in more detail on the following pages. We hope you find the report interesting and informative. As always, we welcome your feedback on the report and indeed, on any aspect of the scheme's activities.

If you wish to make a comment or if you have any questions, our contact details are given on the back page of the report.



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Risk management

Risk management is the process of identifying risks, evaluating their likelihood and potential impact and determining the most effective methods of controlling or responding to them. Shropshire Council has a formal risk management strategy and risk registers for pension fund investment, investment pooling and pension administration. These are included within this overall strategy. Please see below a summary of Shropshire County Pension Fund's key risks which were identified for 2020/21.

| Risks | Controls in place |
|---|---|
| Climate change and responsible investment – funds facing increasing pressure on divestment and to take action to address climate risks in the portfolio. | Climate risk assessment carried out. Robust responsible investment policies, engagement and collaboration. Public TCFD report. Climate strategy/climate stewardship plan being developed. Signatory to the UK Stewardship Code. |
| COVID – 19 impact | Possible impacts on a number of areas including IT Infrastructure, third party suppliers, employee health and wellbeing, control framework and productivity, impact on financial markets. |
| COVID 19 – Staff all working from home, potential loss of internet at home putting at risk the payments of members benefits and processing retirement, transfers, death payments etc. | Can book a hot desk at Shirehall |
| Cyber attack resulting in loss of data leading to fines by the Information Commissioners Office and reputational damage. | Cyber security currently undertaken by Shropshire Council ICT. |
| The insolvency of an employer places additional liabilities on the fund and ultimately the remaining employers. | Admission agreements, employer covenant check across fund employers, some bonds in place. Shorter deficit recovery periods for some employers. Funding strategy statement approved by Pension Committee. |
| Failure of pension fund investment managers to meet expected returns resulting in increased costs to the council and other employers. | Rigorous selection process established. Rigorous and continual investment manager monitoring arrangements. Diversification of managers. External expert advice. Reporting & monitoring arrangements. Investment strategy statement and funding strategy statement published. Clear and relevant mandates. Audit of investment managers. |
| Regulatory risk – climate & responsible investment | Responsible investment integrated into the investment process. Monitoring of developments, responding to consultations when issued. |
| Savings from pooling are not realised as fully or as quickly as planned for due to market factors or inaccurate assumptions in LGPS Central's business plan. | Research is being undertaken to ensure predictive savings are realistic. Plan for reviewing progress against the business plan has been agreed with the board. Prudent assumptions have been used when estimating fee reductions and transition timescales. Financial model is continually updated. |
| Investments in LGPS Central not delivering the required investment return, which could result in the need for increased employer contributions. | Investment performance regularly reported and monitored by the Pension Committee and action taken to report any concerns via the Joint Committee and Shareholders Forum. |
| Insufficient range of asset classes or investment styles being available through the investment pool. | Investment workstream set up to create sub-funds to implement participating funds investment strategies. Participating fund data gathered and analysed in detail at Officer Practitioner Advisory Forum meetings. Product development plan agreed by the partner funds/LGPS Central. |

| Risks | Controls in place |
|--|--|
| Inappropriate investment strategy | Funding strategy statement published following consultation with scheme employers outlining how the fund plans to meet its liabilities. External expert advice. Trained and experienced staff. Three yearly actuarial valuation. Investment strategy statement. Regular review of investment strategy with Aon. |
| Failure to meet good governance | Compliance against Myners principles considered on an annual basis as part of the review and updating of the investment strategy statement. The fund has produced a governance compliance statement. Audit of governance arrangements. |
| Continued decrease in UK government bond yields resulting in future reduction in returns from government bonds, increase in the value placed on liabilities through the reduction in the discount rate and deterioration in funding position which results in an increase in employer contribution rates | Monitoring of investment performance relative to the estimated growth in liabilities on an annual basis. Some investment in bonds (and similar investments) helps to mitigate this risk. Implemented liability driven investment (LDI) strategy in order to further hedge liabilities against changes in interest rates and inflation. Change in methodology agreed with actuary to calculate liability values rather than using gilt yields. Equity protection strategy implemented in September 2017 and increased in 2019 & 2020. |
| Pay and price inflation significantly higher than anticipated and pensioners in receipt of pensions for longer resulting in an increase in the fund's liabilities, deterioration in funding position and increase in employer contribution rates. | Actuarial valuation process focuses on real returns on assets. Monitoring of investment performance in relation to the estimated growth in liabilities. Some investment in index-linked bonds (and other inflation linked investments) and LDI helps to mitigate this risk. Triennial strategic asset allocation review considers appropriateness of assets. Mortality assumptions are set with some allowance for future increases in life expectancy as part of the valuation process which the fund actuary monitors. LDI manager appointed to further hedge liabilities against changes in inflation rates. equity protection strategy in place. |
| Incorrect information/benefits provided to members of the scheme. | Benefits calculations are checked. All supporting calculations are provided to the member. Team training, employer training. |
| Late payment of contributions by fund employers leading to the pension fund having to report to the Pension Regulator and possibly be fined. | Employer training/guidance on website. Employer newsletter. Contributions check and balance. Adhere to internal governance compliance statement. Adhere to Pension Regulator code of practice. Breaches log monitoring. Engage with employers to ensure contributions received on time. |
| Failure of employers to provide accurate data leading to incorrect benefit statement/payments or fund valuations. | Employer training. Administration strategy statement. Team training. Introduction of i-Connect has resulted in improvement of data. Employers trained on the Pensions Regulator's code. Breaches log records any issues which are reported to Pension Committee/Pension Board. |
| Loss or inappropriate disclosure of personal data leading to fines and reputational loss. | ICT security used such as data encryption, secure mail and document management software with strict security profiles. Secure working environment. Protecting information training undertaken by all staff annually. |
| Policies or strategies of the administering authority adversely impacting on the work of the pensions team for the Shropshire County Pension Fund. | Segregation of duties, delegated decision making to Pension Committee and Scheme Administrator. Quarterly report to Pension Committee on administration. Embedding of Pension Board and Pension Regulator Code and Scheme Advisory Board. |
| Not undertaking work to reconcile guaranteed minimum pension (GMP) data in line with ending of contracting out legislation, resulting in possible overpayments and additional costs to the pension fund. | GMP's have historically been processed when received and leavers notified to HMRC. Reconciliation process currently being undertaken by the pensions administration team. Contract with ITM has been signed to assist in this process. |
| Failure to identify and report breaches of law, in accordance with the requirements of the Pensions Regulator leading to reputational damage & potential fines. | Breaches policy in place together with a breaches log which is reported to the Pension Committee, Pension Board and Scheme Administrator. Training undertaken by key staff. |
| Non-compliance with the law around LGPS benefit administration leading to fines by the Pensions Regulator. | The use of a good LGPS administration software solution together with experienced trained staff mitigates the risks to the council. |
| Failure of support systems: Business World, CIVICA Icon which will result in incorrect data collection, payment of benefits and incorrect accounting. | Reliance on Shropshire Council DTP |

Financial performance

The following tables show the forecasts for the fund account and the net assets Statement for the next three years to 31 March 2024. It also identifies the 2020/21 actuals against the 2020/21 budget.

Forecast v actual report on fund cash flows

| Pension Fund Account | 2020-21 Budget £m | 2020-21 Actual £m | 2021-22 Budget £m | 2022-23 Budget £m | 2023-24 Budget £m |
|---|----------------------|----------------------|----------------------|----------------------|----------------------|
| Contributions (employees and employers)* | 83.996 | 86.476 | 58.309 | 71.389 | 73.530 |
| Transfers in | 6.000 | 5.263 | 5.500 | 5.600 | 5.700 |
| Pensions paid | (64.741) | (64.750) | (67.340) | (70.034) | (72.835) |
| Lump sums paid | (10.500) | (10.497) | (10.500) | (11.000) | (11.500) |
| Lump sum death benefits | (1.500) | (1.334) | (1.500) | (1.600) | (1.700) |
| Refund of contributions | (0.300) | (0.190) | (0.300) | (0.350) | (0.400) |
| Transfers to other funds** | (5.000) | (20.016) | (5.100) | (5.200) | (5.300) |
| Net additions from dealings with scheme members | 7.955 | (5.048) | (20.931) | (11.195) | (12.505) |
| Management expenses | (17.551) | (17.826) | (18.036) | (18.480) | (18.924) |
| Investment income | 24.000 | 25.477 | 25.000 | 25.500 | 26.000 |
| Gain/(loss) on cash and currency hedging *** | 0.000 | 16.779 | 0.000 | 0.000 | 0.000 |
| Taxes on income | (0.200) | (0.102) | (0.200) | (0.210) | (0.220) |
| Change in market value | 90.121 | 343.417 | 134.648 | 132.555 | 142.033 |
| Surplus/(deficit) on the pension fund for the year | 104.325 | 362.697 | 120.481 | 128.170 | 136.384 |
| Opening net assets of the scheme | 1,831.323 | 1,831.323 | 2,194.020 | 2,314.501 | 2,442.671 |
| Closing net assets of the scheme | 1,935.648 | 2,194.020 | 2,314.501 | 2,442.671 | 2,579.055 |

Contributions and payments are based on current expectations, the management expenses are based on current budgets, and the net investment income and change in market value are based on the long term forecast returns for each asset class. // * 2020/21 actual includes upfront deficit contributions for one employer normally paid over three years and upfront normal employer contributions relating to 2021/22 for one employer. 2021/22 budget excludes normal employer contributions for this employer. // ** 2020/21 actual includes includes £16 million bulk transfers out // *** A budget has not been included for a gain/(loss) on cash as the movement year on year would be too difficult to account for as it is mainly based on FX currency movements.

Forecast v actual report on fund asset values

| Net Assets Statement | 2020-21 Budget £m | 2020-21 Actual £m | 2021-22 Budget £m | 2022-23 Budget £m | 2023-24 Budget £m |
|---|----------------------|----------------------|----------------------|----------------------|----------------------|
| UK Equities | 79.352 | 103.652 | 110.597 | 118.007 | 125.913 |
| Global Equities - Unconstrained | 243.036 | 326.568 | 351.714 | 378.796 | 407.963 |
| Global Equities - Passive | 600.278 | 672.984 | 716.728 | 763.315 | 812.931 |
| Unconstrained Bonds | 422.381 | 444.379 | 457.266 | 470.527 | 484.172 |
| Hedge Funds | 121.253 | 137.332 | 140.628 | 144.003 | 147.459 |
| Private Equity | 130.917 | 180.438 | 195.595 | 212.025 | 229.835 |
| Infrastructure | 83.195 | 69.301 | 74.152 | 79.343 | 84.897 |
| Property | 89.810 | 75.611 | 79.694 | 83.997 | 88.533 |
| Liability Driven Investments (LDI) | 66.606 | 67.397 | 67.599 | 67.802 | 68.005 |
| Property Debt | 38.627 | 57.777 | 60.261 | 62.853 | 65.555 |
| Insurance-Linked Securities | 32.575 | 32.509 | 33.647 | 34.824 | 36.043 |
| Other (including Cash and net current assets) | 27.618 | 26.072 | 26.620 | 27.179 | 27.749 |
| Total investment assets | 1,935.648 | 2,194.020 | 2,314.501 | 2,442.671 | 2,579.055 |

Forecast for total investment assets



The forecast for total investment assets are based on actual allocations at 31 March 2021 multiplied by the forecast long term returns for each asset class as provided by the fund's advisors. These forecasts will need to be adjusted for any future investment decisions formally approved by the Pensions Committee. The long term forecasts are as follows:

| Asset Class | Return |
|---------------------------------|--------|
| UK Equities | 6.70% |
| Global Equities - Unconstrained | 7.70% |
| Global Equities - Passive | 6.50% |
| Unconstrained Bonds | 2.90% |
| Hedge Funds | 2.40% |
| Private Equity | 8.40% |
| Infrastructure | 7.00% |
| Property | 5.40% |
| LDI | 0.30% |
| Property Debt | 4.30% |
| Insurance-Linked Securities | 3.50% |
| Cash | 2.10% |

Management expenses forecast



Here is a more detailed analysis of the management expenses budget forecast, which from 2014/15 is now split into three categories; investment management expenses, administration expenses and oversight and governance.

The budget forecasts for 2021/22 to 2023/24 have been revised and are based on the 2020/21 actual costs which are analysed to agree with the CIPFA guidance on management costs. (see note 8)

| Operational Expenses | 2020-21 Budget £m | 2020-21 Actual £m | 2021-22 Budget £m | 2022-23 Budget £m | 2023-24 Budget £m |
|---------------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| Administrative Costs | | | | | |
| Employee costs | 0.760 | 0.753 | 0.760 | 0.783 | 0.806 |
| IT costs | 0.215 | 0.218 | 0.223 | 0.228 | 0.233 |
| Office accommodation | 0.022 | 0.021 | 0.023 | 0.025 | 0.027 |
| Consultants | 0.040 | 0.075 | 0.080 | 0.085 | 0.090 |
| Printing, postage and design | 0.065 | 0.039 | 0.045 | 0.050 | 0.055 |
| Subscriptions | 0.016 | 0.015 | 0.015 | 0.016 | 0.016 |
| Other costs | 0.035 | 0.014 | 0.020 | 0.022 | 0.024 |
| TOTAL | 1.153 | 1.135 | 1.166 | 1.209 | 1.251 |
| Investment Management Expenses | | | | | |
| Management fees | 9.100 | 8.902 | 9.000 | 9.100 | 9.200 |
| Performance fees | 1.000 | 1.271 | 1.300 | 1.400 | 1.500 |
| Other fees | 3.000 | 1.989 | 2.000 | 2.060 | 2.120 |
| Transaction costs | 2.000 | 3.027 | 3.000 | 3.090 | 3.180 |
| Custody fees | 0.035 | 0.042 | 0.045 | 0.047 | 0.049 |
| TOTAL | 15.135 | 15.231 | 15.345 | 15.697 | 16.049 |
| Oversight and Governance Costs | | | | | |
| Investment advice | 0.400 | 0.427 | 0.450 | 0.460 | 0.470 |
| Employee costs (pensions investment) | 0.196 | 0.234 | 0.240 | 0.247 | 0.254 |
| Actuarial advice | 0.035 | 0.074 | 0.075 | 0.080 | 0.085 |
| Responsible engagement overlay | 0.067 | 0.050 | 0.050 | 0.052 | 0.054 |
| LGPS Central pooling costs | 0.450 | 0.582 | 0.600 | 0.618 | 0.637 |
| External audit | 0.022 | 0.022 | 0.024 | 0.026 | 0.028 |
| Performance analysis | 0.030 | 0.028 | 0.030 | 0.031 | 0.032 |
| Internal audit | 0.020 | 0.022 | 0.024 | 0.026 | 0.028 |
| Legal and committee | 0.017 | 0.007 | 0.017 | 0.018 | 0.019 |
| Other costs | 0.026 | 0.014 | 0.015 | 0.016 | 0.017 |
| TOTAL | 1.263 | 1.460 | 1.525 | 1.574 | 1.624 |
| Total Management Expenses | 17.551 | 17.826 | 18.036 | 18.480 | 18.924 |

Interest charged on overdue contributions

The fund monitors the timeliness of contribution receipts from all employers and will consider charging interest if the fund experiences a series of consistent late payments from any individual employer, or a late payment that is of significant size to be a material risk to the fund. Material breaches will also be reported to the Pensions Regulator.

The fund classes contributions income as being received on time where it is received no later than the 19th day of the month following the period of deduction.

During 2020/21 95% of contributions were received on time. Interest totalling £33 (thirty-three) was charged to employers during 2020/21.

Pensions overpayments

Pensions overpayments of £16,257 were made during 2020/21, of which £7,056 was recovered and £2,333 written off. The above amount includes £2,033 relating to two cases picked up as a result of the participation in National Fraud Initiative exercises.

A list of contributing employers and the amount of contributions received during the year (split by employers and employees)

| Employer Name | Employees contributions: £ | Employers contributions: £ |
|------------------------------------|----------------------------|----------------------------|
| Scheme employer | | |
| Haberdashers Abraham Darby Academy | 54,291.41 | 154,101.92 |
| Abraham Darby School | No active members | |
| Haberdashers Adams School | 53,588.63 | 211,648.18 |
| Adams Grammar School | No active members | |
| Alveley Primary School | 5,452.83 | 21,718.12 |
| Barrow 1618 Free School | 4,381.41 | 13,559.54 |
| Belvidere School | 37,777.17 | 196,828.19 |
| Bishop Anthony Educational Trust | 12,395.49 | 38,299.81 |
| Bishops Castle Primary School | 6,843.22 | 39,692.88 |
| Bitterley C.E Primary School | 9,230.45 | 37,068.60 |
| Bridgnorth Endowed School | 32,097.92 | 127,747.72 |
| Bridgnorth District Council | No active members | |
| Burford Primary School | 8,064.91 | 31,145.50 |
| Castlefields Primary School | 10,587.63 | 54,166.19 |
| Charlton School | No active members | |
| Church Stretton School | 20,883.44 | 114,992.24 |
| Clee Hill Community Academy | 9,141.56 | 36,702.60 |
| Cleobury Mortimer Primary School | 17,806.82 | 69,385.82 |
| Communities Academies Trust | 199,972.57 | 820,567.46 |
| Conover CE Primary School | 8,889.99 | 50,974.36 |
| Corbet School | No active members | |
| Corbet School (Academy) | 48,007.75 | 195,468.43 |
| Dawley C.E Primary Academy | 13,875.27 | 65,243.23 |
| Ellesmere Primary School | 26,741.38 | 125,683.71 |
| Empower Trust | 164,362.83 | 760,218.72 |
| Ercall Wood School | No active members | |
| Fields Multi-Academy Trust | 21,116.17 | 114,708.23 |
| Grange Junior School | No active members | |
| Greenacres Primary School | No active members | |
| Holy Cross C.E School | No active members | |
| Holy Trinity Academy (BRJ) | 24,981.17 | 186,606.00 |
| Holy Trinity Primary Academy | 15,435.12 | 74,609.00 |
| Idsall School | 54,267.65 | 212,244.78 |
| Kickstart Academy | 5,584.85 | 17,402.14 |
| Lacon Childe School | 30,348.17 | 147,736.21 |

| Employer Name | Employees contributions: £ | Employers contributions: £ |
|---|----------------------------|----------------------------|
| Lakelands Academy | 42,651.38 | 161,202.32 |
| Lawley Village Academy | 12,078.35 | 28,228.99 |
| Learning Community Trust | 274,206.80 | 1,030,361.68 |
| Ludlow CE School | 30,550.55 | 151,266.58 |
| Ludlow College | No active members | |
| Ludlow Infant School | 12,583.88 | 62,872.68 |
| Ludlow Junior School | 14,433.68 | 76,277.58 |
| Madeley Academy Trust Ltd | 49,127.23 | 175,116.19 |
| Marches Academy Trust | 256,345.88 | 1,107,335.14 |
| Mary Webb School and Science College | 27,369.67 | 128,522.22 |
| Meole Brace School | 59,845.07 | 298,944.46 |
| Mereside CE Primary School | 17,211.28 | 64,198.15 |
| Moorfield Primary School | 16,694.76 | 116,622.00 |
| Morville C.E Primary School | 2,888.90 | 10,987.26 |
| National Health Service | No active members | |
| New College Telford | No active members | |
| Newport Girls High School Academy Trust | 19,940.80 | 75,535.51 |
| North Shropshire District Council | No active members | |
| North West Education Action Zone | No active members | |
| Oswestry Borough Council | No active members | |
| Oldbury Wells School | 46,472.12 | 172,548.20 |
| Priorslee Primary Academy Trust | 36,206.08 | 120,622.28 |
| The Priory School Trust | 163,749.94 | 682,097.55 |
| Redhill Primary School | 24,681.53 | 103,292.32 |
| Severdale Specialist Academy | 137,229.02 | 512,953.31 |
| Severn Bridges MAT | 61,833.75 | 298,375.04 |
| Shrewsbury & Atcham Borough Council | No active members | |
| Shrewsbury Academies Trust | No active members | |
| Shropshire Career Service Ltd | No active members | |
| Shrewsbury College of Arts & Technology | No active members | |
| Shrewsbury Colleges Group | 378,783.37 | 1,032,251.43 |
| Shropshire & Wrekin Fire Authority | 180,180.99 | 515,251.13 |
| Shropshire Council | 5,863,901.05 | 24,376,016.68 |
| Shropshire County Council | No active members | |
| Shropshire Magistrates Court | No active members | |

| Employer Name | Employees contributions: £ | Employers contributions: £ |
|---|----------------------------------|----------------------------------|
| Shropshire Probation Committee | No active members | |
| South Shropshire District Council | No active members | |
| St Edward's C.E. School | 3,420.63 | 16,601.05 |
| St George's CE Primary School, Clun | 5,912.68 | 30,656.57 |
| St Leonards CE School | 19,389.14 | 90,471.71 |
| Stokesay Primary School | 9,119.55 | 36,029.35 |
| Stottesdon C.E Primary School | 9,936.72 | 37,610.82 |
| Telford & Wrekin Council | 4,749,511.24 | 23,993,586.39 |
| Telford and Wrekin Education Action Zone | No active members | |
| Telford College | 303,812.94 | 782,493.80 |
| West Mercia Energy | 32,833.93 | 0.00 |
| West Mercia Supplies | 0.00 | 175,100.01 |
| Whitchurch Infant and Nursery School | 20,308.39 | 107,542.09 |
| Whitchurch Junior School | 18,284.73 | 87,613.65 |
| William Brookes School | 62,949.22 | 209,340.23 |
| Woodside Primary School | 46,327.95 | 185,622.96 |
| Woodside Start Centre | No active members | |
| Wrekin District Council | No active members | |
| Admission Bodies | | |
| Accord Housing Association | 6,361.82 | 6,254.67 |
| Accuro Facilities Management (Idsall School) | 1,807.28 | 6,375.50 |
| Age Uk Shropshire, Telford & Wrekin | 4,264.70 | 5,543.46 |
| Alliance in Partnership - Grange Primary School | 0.00 | 3,400.00 |
| Alliance in Partnership - Grange Secondary School | No active members | |
| Alliance in Partnership - Ludlow School | No active members | |
| Alliance in Partnership - Oldbury Wells | No active members | |
| Alliance in Partnership - Priory School | No active members | |
| Alliance in Partnership - SAT | No active members | |
| Alliance in Partnership - Thomas Adams School | No active members | |
| Aquarius | 837.03 | 3,581.10 |
| ARCH Initiatives | No active members | |
| Aspens Services Ltd | 1,074.32 | 4,555.94 |
| Aspens Services Ltd (St Martins) | 2,526.14 | 9,746.41 |
| Aspens Services Ltd (Thomas Adams School) | 5,216.51 | 21,311.75 |
| Association of Local Councils | 3,944.73 | 15,940.77 |
| Balfour Beatty | 17,608.06 | 55,647.14 |

| Employer Name | Employees contributions: £ | Employers contributions: £ |
|---|-------------------------------|-------------------------------|
| Bethphage - Ellesmere Day Service and Library | 5,698.10 | 20,893.53 |
| Bethphage - Oak Farm and Innage Grange Day | 7,997.63 | 29,050.35 |
| Care Quality Commission | 2,871.39 | 23,102.11 |
| Catering Academy Ltd (Coleham) | 907.66 | 3,615.86 |
| Catering Academy Ltd (NGHS) | No active members | |
| Catering Academy Ltd (Priory) | No active members | |
| Caterlink (Castlefields) | 830.08 | 3,410.64 |
| Caterlink (Idsall School) | 3,113.94 | 11,094.05 |
| Caterlink (Oldbury Wells) | 1,745.93 | 7,009.07 |
| Caterlink (St Leonards) | No active members | |
| Churchill Contract Services | No active members | |
| Compass (UK) Ltd | No active members | |
| Connexions | No active members | |
| Connexus Housing One Ltd | 5,013.62 | 0.00 |
| Connexus Housing Three Ltd | 31,575.82 | 100,653.69 |
| County Training | No active members | |
| Coverage Care Crowmoor House | 11,510.71 | 18,395.91 |
| Coverage Care Ltd | 7,931.41 | 0.00 |
| CRI | No active members | |
| Energize | 4,540.31 | 11,110.32 |
| Enterprise South West Shropshire | 583.31 | 2,205.73 |
| Fastrack Maintenance Ltd | No active members | |
| Fidelis | 1,064.06 | 3,921.63 |
| Funeral Services Ltd | No active members | |
| Halo Leisure Services Ltd | 7,419.78 | 23,739.12 |
| Harper Adams University College | 554,114.64 | 1,501,500.46 |
| HMM Arts Ltd (The Hive) | No active members | |
| IDVerde Ltd | 38,794.74 | 139,378.04 |
| Interserve Catering Services Ltd | 1,425.87 | 7,711.23 |
| Interserve Ltd | No active members | |
| Ironbridge Gorge Museum Trust | 3,875.32 | 14,417.88 |
| Kier Highways Ltd | 91,373.95 | 312,936.80 |
| Landau Consultants | No active members | |
| Livability | 1,525.87 | 6,375.72 |
| Mencap | No active members | |
| Midland Heart Ltd | No active members | |
| Miquill Catering Ltd | 895.18 | 3,596.76 |
| NIC Group | 6,293.72 | 25,518.16 |
| Perthyn | 5,515.50 | 21,018.73 |
| Premier Services (St Leonards) | 254.94 | 1,107.50 |

| Employer Name | Employees contributions: £ | Employers contributions: £ |
|--|-------------------------------|-------------------------------|
| Relate | No active members | |
| Ringway Infrastructure Ltd | No active members | |
| Sanctuary Group | 11,772.54 | 38,827.85 |
| Severn Gorge Countryside Trust | 7,091.63 | 25,519.05 |
| Severnside Housing Association | 127,937.78 | 473,296.19 |
| Shropshire County Leisure Trust | 23,158.10 | 47,149.33 |
| Shropshire Disability Consortium | No active members | |
| South Shropshire Leisure Ltd | 10,592.44 | 8,930.58 |
| Strettons Mayfair Trust | 1,210.96 | 4,579.66 |
| Taylor Shaw (Bridgnorth Endowed) | No active members | |
| Taylor Shaw (Priory) | No active members | |
| Telford & Wrekin Services Ltd | No active members | |
| Telford Development Corporation | No active members | |
| Telford Trust | No active members | |
| The Boathouse Ellesmere Ltd | No active members | |
| The Forward Trust (previously RAPT) | 2,453.60 | 8,310.08 |
| Transforming Telford | No active members | |
| Veolia Environmental Services (UK) Plc | 77,946.98 | 120,704.74 |
| Veolia TWC | 12,498.59 | 33,653.05 |
| We Are With You (Addaction) | 24,763.68 | 61,151.22 |
| Womens Royal Voluntary Service | No active members | |
| Wrekin Housing Trust | 866,752.34 | 2,497,499.97 |
| WSP UK Ltd | 23,311.01 | 67,525.88 |
| Designated Bodies | | |
| Albrighton Parish Council | 4,336.75 | 16,198.17 |
| Bayston Hill Parish Council | 1,880.75 | 7,721.14 |
| Bishops Castle Town Council | 2,036.69 | 8,854.02 |
| Bridgnorth Town Council | 25,207.30 | 82,391.79 |
| Broseley Town Council | 5,601.76 | 15,207.24 |
| Church Stretton Town Council | 6,398.04 | 28,933.21 |
| Condoover Parish Council | No active members | |
| Cressage, Harley and Sheinton Parish Council | 311.18 | 745.17 |
| Dawley Hamlets Parish Council | 979.93 | 3,193.11 |
| Ditton Priors Parish Council | 120.54 | 526.01 |
| Donnington and Muxton Parish Council | 4,972.56 | 16,807.13 |
| Ellesmere Town Council | 4,338.23 | 12,126.48 |
| Ford Parish Council | 359.78 | 876.49 |
| Great Dawley Parish Council | 11,306.21 | 28,327.00 |
| Great Hanwood Parish Council | 381.82 | 930.12 |

| Employer Name | Employees contributions: £ | Employers contributions: £ |
|---|-------------------------------|-------------------------------|
| Great Ness and Little Ness Parish Council | 566.83 | 1,380.90 |
| Hadley & Leegomery Parish Council | 4,882.15 | 16,875.13 |
| Hollinswood & Randlay Parish Council | 5,441.56 | 16,534.88 |
| Ketley Parish Council | No active members | |
| Little Wenlock Parish Council | 32.78 | 146.02 |
| Ludlow Town Council | 17,612.65 | 63,958.08 |
| Madeley Town Council | 10,511.72 | 29,270.32 |
| Market Drayton Town Council | 7,838.07 | 25,808.87 |
| Much Wenlock Town Council | 2,835.40 | 10,372.04 |
| Newport Town Council | 6,187.58 | 19,468.84 |
| Oakengates Town Council | 8,821.14 | 29,447.73 |
| Oswestry Town Council | 27,380.57 | 88,775.43 |
| Pontesbury Parish Council | 2,573.20 | 8,703.68 |
| Rodington Parish Council | 230.13 | 238.50 |
| Shifnal Town Council | 6,243.48 | 37,865.38 |
| Shrewsbury Town Council | 99,644.06 | 238,965.15 |
| Shropshire Towns & Rural Housing | 233,686.52 | 639,778.51 |
| St Georges and Priorslee Parish Council | 1,212.38 | 4,389.83 |
| Stirchley & Brookside Parish Council | 3,186.16 | 8,268.41 |
| The Gorge Parish Council | 680.21 | 1,981.26 |
| Wellington Town Council | 11,030.10 | 46,736.73 |
| Wem Town Council | 5,121.39 | 14,492.06 |
| Whitchurch Town Council | 9,203.69 | 34,496.80 |
| Wrockwardine Parish Council | No active members | |
| Wrockwardine Wood & Trench Parish Council | 1,217.96 | 4,950.72 |
| TOTAL | 16,471,274.00 | 68,345,676.92 |

➤ Investment of funds

The fund pursues a policy of managing risk by diversifying both investments and investment managers. Assets are held by the fund in order to achieve returns consistent with the cost of future pension liabilities as assessed by the actuary. Actuarial valuations are undertaken every three years with the latest one being undertaken in March 2019, the results of which were communicated to employers and new contribution rates were set for the next three financial years commencing 1 April 2020.

The fund's strategic allocation 2020/21

24%

of fund



**Absolute
return bonds**

3.5%

of fund



**Liability driven
investment
(LDI)**

47%

of fund



Equities

25.5%

of fund



Alternatives

During 2020/21, the Pension Committee together with officers and Aon held investment strategy training workshops whilst reviewing the fund's investment strategy. Presentations were received by LGPS Central, Aon and some of the fund's existing investment managers on various different asset classes which were split into the following four areas:

- 1. Credit:** Multi asset credit, investment grade bonds, emerging market debt, high yield.
- 2. Private markets/alternatives:** Infrastructure, private equity, private credit, property debt, property.
- 3. Targeted return:** Hedge funds, absolute return bonds, insurance linked securities, gilts, diversified growth funds & gold.
- 4. Equities:** Passive/active, regional/global, low carbon/sustainable equities, climate factor funds, equity protection strategies.

Following these training workshops, in March 2021 the Pension Committee agreed a revised strategic asset allocation for 2021/22 which is highlighted in the table below and will be implemented by June 2022.

| | |
|--|---------------|
| Targeted return funds (e.g. absolute return bonds, hedge funds, insurance linked securities) | 25% of fund |
| Property debt | 3.5% of fund |
| Equities | 50% of fund |
| Private credit | 4% of fund |
| Alternatives (e.g. property, private equity, infrastructure) | 17.5% of fund |

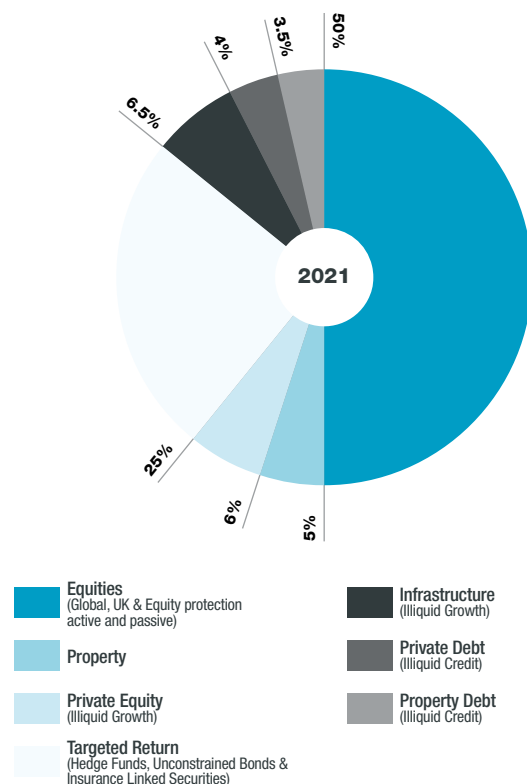
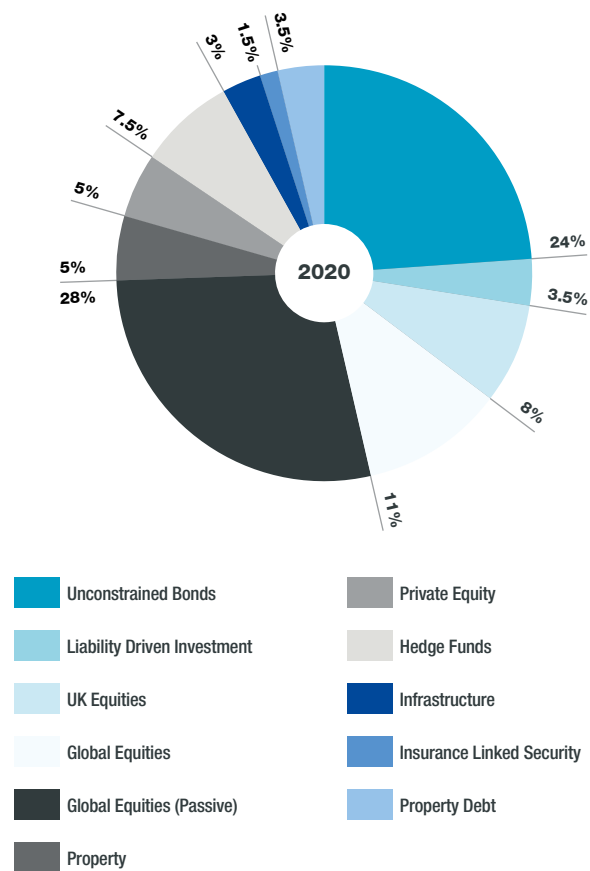
The fund's first assets transferred to LGPS Central in March 2019 when £237 million was transitioned into their active global equity sub-fund. The value of assets held in this fund has now increased to £318m as at 31 March 2021. Further assets are expected to transfer during 2021/22 when the fund will be implementing its revised investment strategy. Infrastructure, private credit, targeted return strategies and sustainable equity type funds are all of interest when they are launched later this year.

Shropshire County Pension Fund continued to work with eight other funds in the Midlands region during the year. LGPS Central Ltd is jointly owned on an equal share basis by eight pension funds and is a collective portfolio management investment firm (CPMI) regulated by the Financial Conduct Authority (FCA). The majority of assets under management will be structured in an authorised contractual scheme (ACS), itself regulated by the FCA, in addition to other pooled investments held in alternative structures. LGPS Central Ltd is a multi-asset manager, investing approximately £48.9 billion of assets on behalf of its member funds. The aims of LGPS Central will be to deliver cost savings, to build on the existing investment expertise of its member funds through increased scale, resilience, and sharing of knowledge. It will also aim to make use of a blend of internal and external investment management and a key objective will be to improve risk adjusted investment returns after cost.

LGPS Central Ltd are responsible for some advisory and discretionary mandates on behalf of its partner funds. Together, these new funds and mandates see LGPS Central Ltd currently being responsible for £23 billion of assets from the date of launch in 2018. Working with our partners to develop and implement our investment strategy will continue to be a major strategic focus for the fund over the next year.

The global equity allocation managed passively by Legal & General is 100% hedged back to sterling. This is designed to eliminate some of the risks in holding an increased proportion of overseas investments. The equity protection strategy is also implemented as part of this portfolio.

Strategic asset allocation at the start and end of the year























Spread of assets between fund managers as at 31 March 2021

The following table shows the managers responsible for individual portfolios and the value of the funds they manage.

| Fund Manager | | Percentage of fund % | Value of funds held £m | Portfolios Held |
|---|--|----------------------|------------------------|-----------------------------|
| Investments managed by LGPS Central Ltd | | | | |
|  | LGPS Central - Global equity sub fund | 14.49 | 317.905 | Global Equities |
| | LGPS Central - Share capital | 0.06 | 1.315 | UK Equities (unquoted) |
| | | | 319.220 | |
| Investments managed outside LGPS Central Ltd | | | | |
|  | Legal & General | 30.67 | 672.984 | Global Equities (Passive) |
|  | PIMCO Europe Ltd | 6.49 | 142.416 | Absolute Return Bonds |
|  | Majedie Asset Management | 5.12 | 112.309 | UK Equities |
|  | Blackrock | 6.97 | 152.946 | Unconstrained Bonds |
|  | Blackrock | 6.26 | 137.333 | Hedge Fund |
|  | Aberdeen Property Investors | 3.45 | 75.611 | Property Unit Trusts |
|  | HarbourVest Partners Ltd | 8.23 | 180.438 | Private Equity |
|  | BMO Global Asset Management | 3.07 | 67.397 | LDI |
|  | Global Infrastructure Partners | 3.16 | 69.301 | Infrastructure |
|  | DRC Capital | 2.63 | 57.777 | Property Debt |
|  | Securis Investment Partners | 1.48 | 32.509 | Insurance Linked Securities |
|  | T.Rowe Price | 6.79 | 149.017 | Global Dynamic Bonds |
| Other | | 0.03 | 0.691 | Other |
| | | | 1,850.729 | |
| Total Assets Held by Fund Managers | | 98.90 | 2,169.949 | |
| Net Current Assets | | 1.10 | 24.071 | Net Current Assets |
| Total Fund | | 100.00 | 2,194.020 | |

Major shareholdings as at 31 March 2021

| UK Equities | | Sector | Value £m | % of Fund |
|---|---------------------------|-------------------------|-----------------|-----------|
|  | Astrazeneca | Health Care | 7.914 | 0.361 |
|  | Unilever | Consumer Goods | 5.682 | 0.259 |
|  | Royal Dutch Shell | Energy | 5.625 | 0.256 |
|  | Lloyds | Banks | 5.194 | 0.237 |
|  | Glencore | Materials | 4.272 | 0.195 |
|  | Relx | Information & Analytics | 3.989 | 0.182 |
|  | Reckitt Benckiser | Consumer Goods | 3.743 | 0.171 |
|  | Diageo | Consumer Staples | 3.722 | 0.170 |
|  | Tesco | Consumer Staples | 3.486 | 0.159 |
|  | NatWest | Banks | 3.291 | 0.150 |
| Overseas Equities | | Country | Value £m | % of Fund |
|  | Microsoft Corp | United States | 29.994 | 1.367 |
|  | Apple Inc | United States | 28.306 | 1.290 |
|  | Alphabet | United States | 23.474 | 1.070 |
|  | Amazon | United States | 22.826 | 1.040 |
|  | Facebook | United States | 13.780 | 0.628 |
|  | JP Morgan | United States | 10.767 | 0.491 |
|  | Berkshire Hathaway | United States | 9.552 | 0.435 |
|  | Bank of America | United States | 8.173 | 0.373 |
|  | Visa | United States | 8.073 | 0.368 |
|  | Nestle | Switzerland | 7.768 | 0.354 |
| Total Fund Value | | | 2194.020 | |

➤ Investment performance

This year's fund performance:

During the year, Shropshire County Pension Fund increased in value by £363 million to be valued at £2.194 billion at the end of the year. The fund increased in value by 20.1% over the year and outperformed its benchmark by 5.8%. COVID-19 in the last quarter of the 2019/20 financial year had a major impact on financial markets across the world, but global markets bounced back strongly during 2020/21, hence the significant increase in the fund value during the year.

The reason the fund performance was above benchmark for the year was largely due to the strong bounce back in equity markets. The absolute return bond managers, hedge fund manager and private equity manager also produced very strong returns during the year. Infrastructure delivered negative returns due to the impact of COVID-19 on valuations within the portfolios.

The fund invests in a range of asset classes so as to diversify risk and provide more stable returns. Shropshire County Pension Fund had positive investment returns in a number of asset classes during the year. The strongest returns were generated in global equities where the fund's investments increased significantly in value by 47.9%. The Private Equity portfolio also generated strong returns of 41.7%. The fund's UK equity manager produced returns of 33.1% and the passive global equity portfolio produced returns of 21.1% which is the main reason for the increase in value of £363 million during the year. Hedge fund produced returns of 16.4% and the three absolute return bond funds also produced strong returns of 16.8%, 12.8% and 7.8% respectively. Property also increased by 3.7%. The fund's property debt portfolio increased in value by 1.6% and the BMO portfolio increased by 0.9%. Infrastructure

produced negative returns of 11.3% due to the impact of COVID-19 on valuations particularly in the transport sectors.

Due to the strong funding level of the scheme and to protect the fund from unexpected falls in global equity markets as occurred during the global pandemic, an equity protection strategy continued to be in place during the year. This is subject to quarterly reviews by the Pension Committee, officers and advisors.

Graph 01: Whole fund performance

Graph 01 shows total fund investment returns compared with the benchmark. The stock markets that make up the benchmark showed positive returns in 2020/21 of 14.3%. The Fund increased in value by 20.1% over the year outperforming its benchmark by 5.8%. Overall the Fund has increased in value by an average of 6.8% per annum over the last 3 years which is above benchmark by 0.3%, 8.4% per annum over the last 5 years which is 1.0% above benchmark and by 8.2% per annum over the last 10 years which is above the benchmark by 1.2% which is also positive.

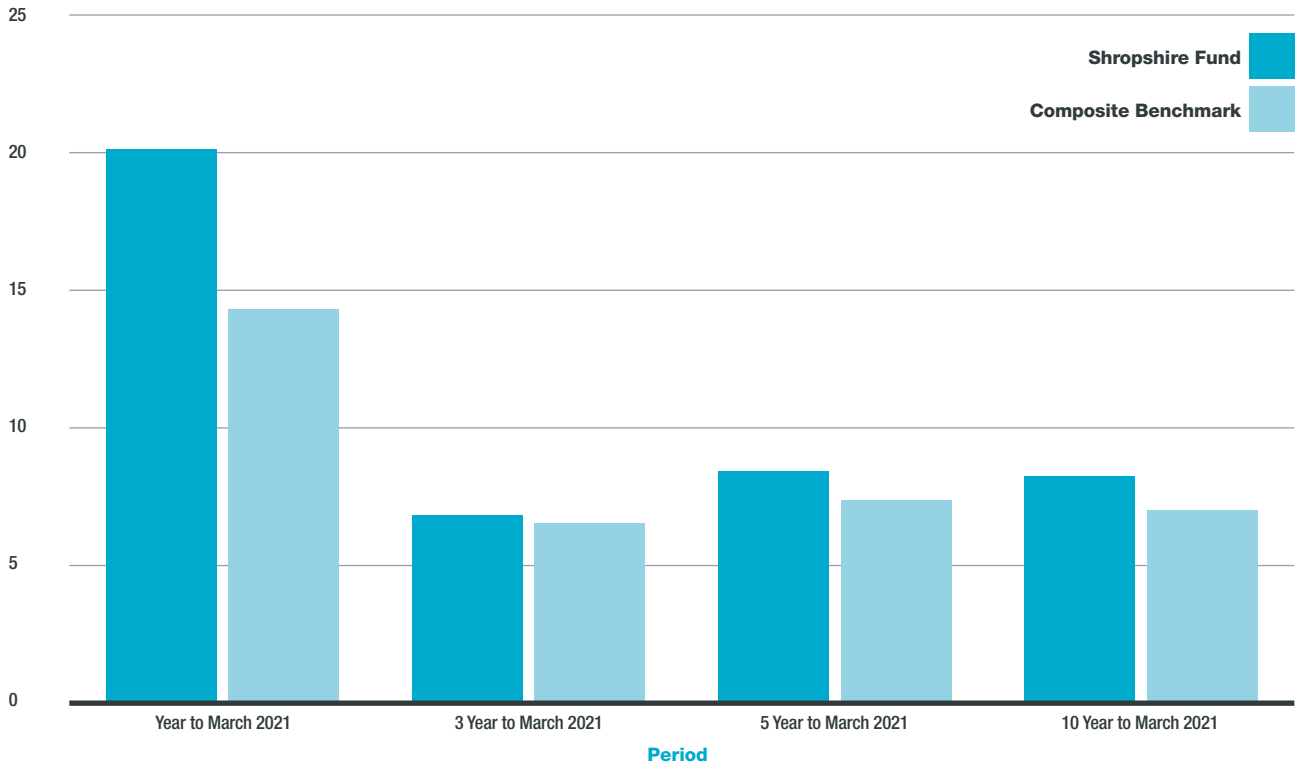
Performance data used in this report is provided by Northern Trust who supplies independent confirmation of the investment performance of individual managers on the fund's behalf.

Graph 02: Individual fund manager performance

Individual portfolio managers are given performance benchmarks related to the indices of the assets in which they invest, or an absolute return benchmark where this is more appropriate. Manager performance compared to their benchmark for the year is shown in graph 02.

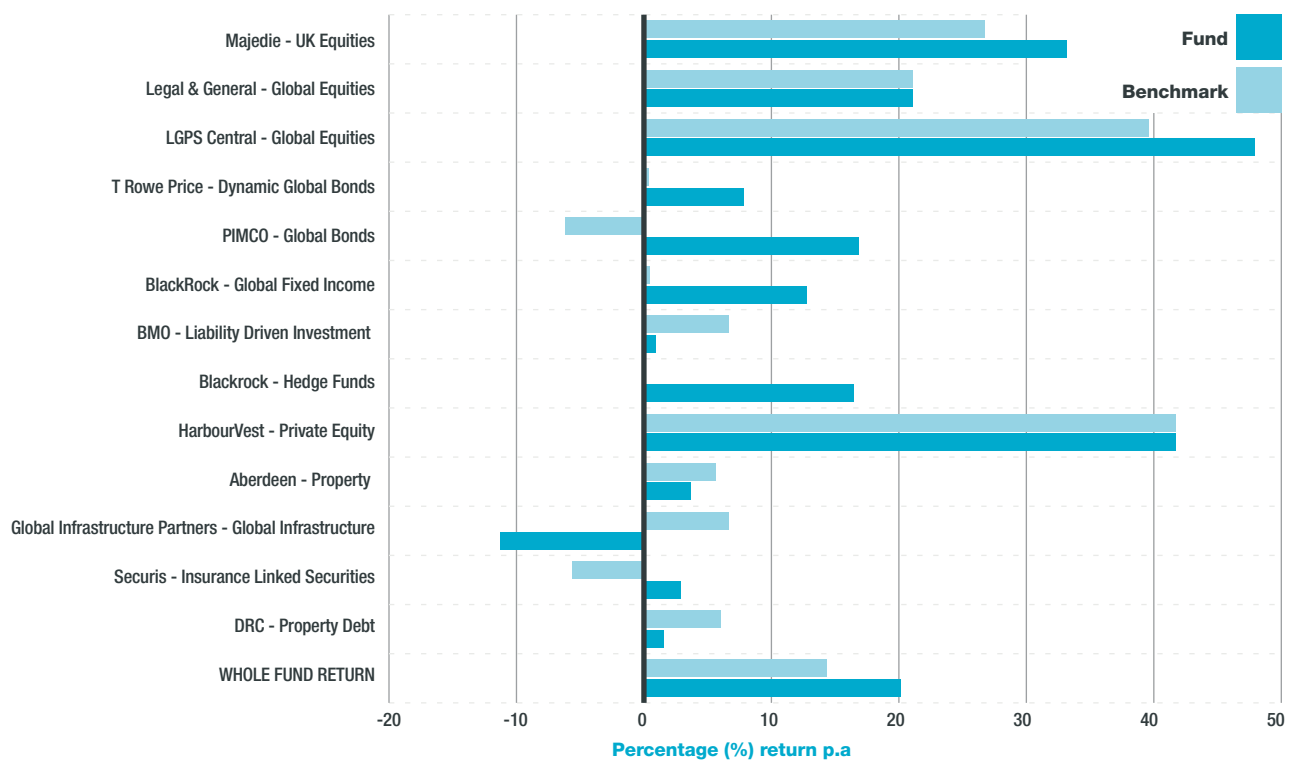
Graph 01: Whole fund performance

Annualised return (%)



Graph 02: Individual fund manager performance

Whole fund return



➤ Corporate governance and socially responsible engagement

Shropshire County Pension Fund takes corporate governance and social responsibility seriously.



Whilst the Pensions Committee has an overriding duty to consider its financial responsibilities above any other considerations, it remains committed to these important issues. Through actively voting at shareholder meetings and sustained shareholder engagement, it is felt the fund is best able to change company behaviour.

The fund does not restrict its investment managers in the companies in which they can invest. To do so would be contrary to the overriding financial responsibility of the Pensions Committee. The committee believe it is more effective to influence company behaviour from the inside as a shareholder.

LGPS Central – Climate risk reporting

In 2020, following Shropshire Council's motion to declare a climate emergency and divest from fossil fuels, the fund commissioned its pooling company, LGPS Central Limited, to undertake an in-depth review of the fund's exposure to financially material climate-related risks and opportunities. The climate risk report included both climate scenario analysis and carbon risk metrics. The report was presented to the Pensions Committee in September 2020, with all recommendations in the report receiving approval by the committee. In the interests of being transparent with the fund's beneficiaries and broader stakeholder base, the fund published its first task force on climate-related financial disclosures (TCFD) aligned report in November 2020. A summary of the report is provided below.

Governance

The Pension Committee ('the committee') is responsible for preparing the investment strategy statement (ISS), which includes the fund's responsible investment beliefs. The committee meet four times a year, with quarterly engagement reports included as a standing item on the committee's agenda. Both the committee and the Pension's Board have received regular training on responsible investment topics.

The Scheme Administrator and Head of Treasury & Pensions, in conjunction with our investment advisor, have primary day-to-day responsibility for the way in which climate-related investment risks are currently managed and provide updates to Pension Committee. As a primarily externally managed fund, the implementation of much of the management of climate-related risk is delegated onwards to portfolio managers. External portfolio managers are monitored on a regular basis by officers and the Pension Committee.

Strategy

The fund considers climate-related risks and opportunities over the short, medium and long term. Examples of short- and medium-term risks include policy tightening and technological change, while long term risks include sea level rise and resource scarcity.

The fund engaged the expertise of an external contractor to understand the extent to which the fund's risk and return characteristics could come to

be affected by a set of plausible climate scenarios. This analysis covered all asset classes across three climate scenarios: 2°C, 3°C and 4°C. The results of the climate scenario analysis indicated the fund's asset allocation appears to be relatively robust in all three climate scenarios. Over the coming decade, a 2°C outcome is, according to the model used, the best climate scenario from a returns perspective, while a 4°C outcome is the worst of the three considered.

Risk management

The fund seeks to identify and assess climate-related risks at the total fund level and at individual asset level. Engagement activity is conducted with investee companies through selected stewardship partners including LGPS Central Limited, EOS at Federated Hermes, BMO and LAPFF. Based on its climate risk report, the fund will develop a climate stewardship plan which, alongside the widescale engagement activity undertaken by our stewardship partners, will include targeted engagement at investee companies of particular significance to the fund's portfolio. The climate stewardship plan includes nine companies across five sectors: energy, industrials, materials, mining and utilities.

Metrics & targets

The fund's carbon risk metrics cover its listed equities portfolios, which represent 47% of the fund's total assets. The scope of the analysis comprises the total equities portfolios as at 31 March 2020 and covers five out of five equity strategies and 1,360 individual companies. The carbon footprints are provided below.

- Total equities: 146.78 (tCO₂e/ \$m revenue)
- Total global equities: 148.05 (tCO₂e/ \$m revenue)

Both the total equities portfolio and the total global equities portfolio are more carbon efficient than their benchmarks. The total equities portfolio is c.13% more carbon efficient than its benchmark, while the total global equities portfolio is c.15% more carbon efficient.

Climate risk training

Throughout the year, the Pension Committee and officers have received training from Legal and General on investment stewardship; integration of ESG in to investment processes delivered by Majedie; and responsible engagement presented by BMO.

During the year the Pension Committee and officers also responded to various public questions and freedom of information requests on fossil fuel divestment and climate change in particular and provided a formal response to Unison and Fossil Free Shropshire on these issues.

Shareholder voting

Shropshire County Pension Fund has been actively voting at the annual general meetings and extraordinary general meetings of the companies in which it invests for over eighteen years. The individual fund managers vote on the fund's behalf on all equity portfolios.

The fund believes that good governance is an important element in reducing the risk of corporate failures in the future. It also believes that over the long term, commitment to corporate best practice will enhance investment returns. As shareholders, we have a fiduciary interest and a responsibility in ensuring the highest standards of governance and accountability within the companies in which we invest.

Through ISS (Institutional Shareholder Services) and EOS Hermes, the fund has adopted a corporate governance policy based on codes of best practice and governance. Wherever practicable, votes are cast in accordance with industry best practice as set out in the UK Corporate Governance Code.

During the last year the fund's voting activity has continued to focus on encouraging the boards of listed companies to be transparent and accountable, maintain effective systems of internal control, adopt fair remuneration structures and alignment with climate risk related disclosure and practices.

UK Stewardship Code

Shropshire County Pension Fund recognises its role as one of promoting best practice in stewardship, which is considered to be consistent with seeking long-term, sustainable investment returns. The fund is a tier 1 signatory to the Financial Reporting Council's ("FRC") UK Stewardship Code; tier 1 meaning all the fund's equity managers are signatories of the UK Stewardship Code and signatories to the principles for responsible investment.

The fund welcomed the changes made to the stewardship code as of November 2019, which took effect on 1 January 2020, and is planning to report on outcomes under the new code during 2021/22. The changes included adopting twelve principles falling under the following categories; purpose & governance, investment approach, engagement and exercising voting rights and responsibilities.

Socially responsible engagement

Shropshire County Pension Fund is addressing its social responsibility through a strategy of responsible engagement with companies. As a shareholder, the fund is a part owner in a large number of UK companies and by entering into dialogue with these companies it is felt that there is potential to achieve change from the inside.

Given that the fund does not have the resources to regularly visit the companies itself, an external advisor has been employed to develop an engagement programme. BMO Global Asset Management provide this responsible engagement overlay on the fund's UK equities and global equities portfolios. BMO enter into dialogue with companies on the fund's behalf to put to them the case for improved financial performance through better management of the negative impacts they might have on the environment and society in general.

BMO view engagement not only as a tool to identify and manage environmental, social and governance (ESG) risks, but also as a route to create positive impact for the environment and society by supporting the achievement of the United Nations' sustainable development goals (SDGs).

Over the last year, BMO engaged with 29 banks worldwide to encourage them to enhance climate risk management practices in their lending and underwriting activities. Specifically, they discussed banks' climate strategies, governance and risk management systems and whether any scenario stress testing that resulted in relevant business metrics had been performed. During the year, their engagement approach evolved to better understand any considerations around net zero commitments and their thorough implementation.

Banks' responses to the increasing pressure they face from regulators (e.g. the UK has made TCFD reporting mandatory for financial institutions by 2025), investors, employees and other stakeholders to address climate risks vary widely. A small group of institutions are leading the way, including Barclays, Santander, the Commonwealth Bank of Australia, UBS and JPMorgan Chase. BMO are particularly positive about Barclays' early net zero commitment and leading efforts to disclose climate risk metrics not only for their lending, but also for their underwriting portfolio.

Banks across Asia have started to wake up to the challenge. In emerging Asia, banks in Southeast Asia, including Malaysia's CIMB, Thailand's Kasikornbank and Indonesia's Bank Mandiri, while still early on their climate journey, are generally ahead of peers in China and India. As for developed Asia, Japanese and South Korean banks continue to lag their peers in other developed countries. To support BMO's individual engagement in the region, they joined an initiative led by the consultancy Asia Research & Engagement (ARE) targeting the largest Japanese and Chinese banks and will continue their active participation in the PRI Palm Oil Investors Working Group that addresses South East Asian banks' contributions to deforestation and climate change through their lending and underwriting activities.

BMO also became members of the new Institutional Investors Group on Climate Change (IIGCC) working group on banks' climate risk management, which will seek to standardise assessment of banks' climate risk practices and encourage alignment with the goals of the Paris Agreement.

Living wage

This multi-year engagement project focuses on ten large retail companies from the US, UK, Canada, Japan, and Germany, including Walmart, Tesco, Loblaws Companies, Fast Retailing and Ceconomy.

BMO discussed companies' reaction to Covid-19, including efforts to protect the health and safety of their workers and their business continuity plans. They continued to stress that workers' wage levels can impact long-term business success and encouraged enhanced disclosure on firm-wide wages. For some companies, BMO started a collaborative engagement with other investors to increase pressure, particularly on disclosure.

In addition to the above, BMO supported collaborative engagement efforts with companies across other industries. Efforts include Share Action's Good Work Coalition, which focuses on living wage and living hours commitments of FTSE100 companies, and the platform living wage financials initiative, which engages companies across garment, retail and agribusiness on living wage.

BMO were pleased to see that companies like Tesco, Costco, Sysco, Loblaws, Dollar General, and Walmart all increased, at least for a limited time, hourly pay or provided hazard bonuses. Others such as Fast Retailing provided financial and organisational support to its supplier partners. However, there is still resistance on the part of many of the retailers, particularly those in the US, to commit to paying living wages going forward.

BMO plan to continue and expand on their engagement on living wage issues, both individually and collaboratively. They will also expand on and leverage their work so far to engage companies in other industries and address issues around freedom of association and collective bargaining, which can help workers reach agreements on a living wage.

Local Authority Pension Fund Forum

Shropshire remains a committed member of the Local Authority Pension Fund Forum (LAPFF). The LAPFF brings together 82 public sector pension funds (as at 31 March 2021) and is the UK's leading collaborative shareholder engagement group, with combined assets of over £300 billion. LAPFF exists to promote the highest standards of corporate governance, to protect the long-term value of local authority pension funds. It maximises their influence as shareholders in promoting corporate social responsibility and high standards in corporate governance among the companies in which they invest.

As a member of the forum Shropshire County Pension Fund has a stronger voice in influencing the companies in which it invests. Over the last twelve months the work of the forum has included the following areas:

Environmental and climate risk

Climate change is significant and urgent investment risk. Academics and investment experts put the price of inaction in the trillions of dollars. To safeguard the investments of our members and the pensions of their beneficiaries, LAPFF's main engagement objectives are for companies to align their business models with a 1.5 degrees scenario and to push for an orderly net-zero carbon transition. For our members to make informed investment decisions and understand the climate value at risk of investing in individual companies, they and their investment managers require companies to disclose data on emissions and set carbon targets. LAPFF therefore also considers that companies should report on their emissions and approach to carbon management as part of their business strategy.

LAPFF is a member of the Ceres Investor Network on Climate Risk and Sustainability, is a participant in the Climate Action 100+ initiative and is in partnership with the Climate Majority Project.

LAPFF was pleased to see the publication of the UK government's "ten point plan" in November 2020, relating to the government's stance on coal mining in the UK. This was a clear recognition of the need for a green industrial revolution.

It was not only a climate plan but also a plan for jobs. It set out the government's intention to create and support jobs in a number of areas, including clean energy, transport and innovative green technologies. The Prime Minister summed up the necessity for action and their plan to optimise the economic opportunities, by stating that we face "..... the most enduring threat to our planet with one of the most innovative and ambitious programmes of job-creation we have known." If we are to meet our climate ambitions, the process will need to create new jobs and be achieved in a just way. LAPFF therefore engages companies on their plans for a just transition and is supporting an inquiry into 'responsible investment for a just transition' being undertaken by the UK's all-party parliamentary group (APPG) for local authority pension funds.

A consistent message from engagements with companies and others is both the important role of government and the need to plan for an organised transition to net zero.

LAPFF therefore encourages the government to provide an enabling environment for investors, including LAPFF member funds, to implement their climate and social policies.

The government can promote this decarbonisation, which creates jobs, by also providing greater certainty for climate-friendly investments, including ensuring clarity over not promoting competing carbon dependent industries and initiatives, such as coal mining.

LAPFF has joined other investors in writing to the Prime Minister regarding the proposed new coking coal mine in Cumbria. This noted that opening the mine would have a notable impact on the UK's legally binding carbon budgets. The letter sets out strong investor support for long-term certainty and the alignment of all government decisions to the Paris Agreement. As part of achieving long-term sustainable investments, it is important that jobs of the future, rather than jobs of the past, are placed at the heart of communities. The letter can be accessed here: [IIGCC letter to UK government regarding coking coal in the UK](#).

Social risk

LAPFF believes that social risk is every bit as important as environment and governance risk when it comes to long-term shareholder returns. The nature of the risk tends to differ from the other two in that its assessment is highly reliant on qualitative, rather than quantitative, indicators. Therefore, the forum engages in an innovative process of speaking directly to affected workers and communities to identify and address social risk. Identifying these risks in the context of Covid is a new dimension to the forum's work on social risks. The forum's view is that this approach leaves it well-placed to deal with risk in a comprehensive way as the just transition agenda gains traction.

Governance risk

The forum's view is that without effective corporate governance, companies can neither mitigate risk nor maximize opportunities to create shareholder value. Therefore, good governance is a sign of good business. It also facilitates the effective implementation of good social and environmental practices so mitigates risk on all fronts. As a result, many of LAPFF's engagements, both at the corporate and policy levels, focus on corporate governance.

Reliable accounting risk

As problems with accounts and auditing escalate, LAPFF continues to focus on problems with the product of what is audited by virtue of a defective accounting standards framework. Some financial analysts are backing the defective system, and this group is giving positive feedback to the standards setters in a symbiotic way, having been coached by the standard setter's outreach activities and supportive big four accounting firms. The standard setters are following a complicated model that fails to address basic and linked issues of fraud, capital maintenance, funding and going concern.

LGPS & stewardship

LAPFF has a central role in the LGPS landscape liaising with members and others on responsible investment and shareholder activism. The forum has been prominent in unifying local authority pension scheme concerns across three areas.

All-Party Parliamentary Group

The All-Party Parliamentary Group (APPG) on local authority pension funds - set up by LAPFF includes leading parliamentarians in discussions about local authority pension issues and the forum's work

LGPS pooling

LAPFF remains in touch with pool companies ensuring clear sight of work programmes and activities of both parties to align mutual interests.

Stewardship

LAPFF fully supports the position set out in the regulations and guidance that active stewardship by pension funds leads to long-term success of the companies in which they invest.

Scheme administration report

Shropshire County Pension Fund administers the Local Government Pension Scheme (LGPS), which provides occupational pensions for employees (other than teachers) of local authority employers within the geographical area of Shropshire. This includes support staff employed by academies, employees of organisations which have entered into admission agreements with the fund and bodies who have made a resolution to join the fund.

The LGPS is a tax approved, defined benefit occupational pension scheme set up under the Superannuation Act 1972. The LGPS was contracted out of the State Second Pension Scheme (S2P) until 5 April 2016; from 6 April 2016 the 'contracted out' status ceased to exist for all pension schemes due to the introduction of the single tier State Pension.

The LGPS is a qualifying scheme under the automatic enrolment provisions of the Pensions Act 2008. From 1 April 2014 benefits for active members build up in the career average revalued earnings (CARE) scheme. Benefits for members with service pre-April 2014 are calculated under the final salary scheme.

Shropshire Council is required by law to administer the LGPS in Shropshire. It is accountable to the Pensions Committee, the Pensions Board, participating employers, and scheme members. The responsibilities for scheme administration are met in-house by the Pensions Administration Team based within the Resources Directorate within Shropshire Council. The administration includes the collection of employee and employer contributions and member data from all fund employers, the calculation of member benefits and payment of pension benefits to retired members; as well as looking after the benefits for deferred members who have not yet taken payment. The scheme not only provides pensions for members but also survivor benefits to spouses, civil and cohabiting partners and children.

Arrangements in place for gathering assurance over the effective and efficient operation of administration operations are:

- External audit
- Internal audit
- Pensions Committee
- Pensions Board
- Reporting breaches policy
- Quarterly performance reporting
- The Pensions Regulator annual scheme return

As at 31 March 2021, the Shropshire County Pension Fund had 16,520 active members, 18,088 deferred members, 13,094 pensioners and survivors, and 211 employers (146 with active members), all looked after by 27 members of staff in the Pensions Administration Team.

Value for money statement

To ensure the effectiveness of the fund the administration service is monitored and reviewed through external and internal audits. To demonstrate the efficiency of the administration, the fund takes part in the annual CIPFA benchmarking club, results for 2020 can be found on page 34. This provides a comparison of key performance indicators over time against a national average.

The fund has always considered the investment in new technology, staff training and projects to improve the data held and systems making payments to be essential to continue to provide a high-quality service to scheme members and employers.

In 2020/21, the fund invested in a new telephone system, which enabled live monitoring of call volume and provides enhanced reporting and training features. This allows better management of calls to the team and greater understanding of the peak times of call flow. Investment was also made in staff IT equipment and software to help the transition to remote working. Although face to face training ceased during the year, officers continued to attend virtual training events run by the Local Government Association and other external providers. Recent projects such as the move to online P60 documents, has allowed the fund to reduce the cost of postage and printing at the same time, giving members earlier access to these documents.

The fund demonstrates a commitment and focus to ensure value for money for all stakeholders. The fund is part of a communications working group, which provides the opportunity for LGPS funds to share knowledge and experience in this area. The priorities of the group include the identification of best practice within pension communications and produces collaborative communications to save individual LGPS funds financial resources and staff time.

Summary of activity in 2020/21

Over the last twelve months the Pensions Administration Team have kept busy, ensuring the benefits it looks after for scheme members are paid accurately and on time. To effectively administer the Local Government Pension Scheme for members, the monthly data provided by employers is essential. As well as monthly and year-end data quality verification, additional checks are in place during the year, using mortality screening and address verification to continue to improve the data held, to ensure member benefits are accurate.

Covid-19 and the effect on the Administration Team

Since 23 March 2020, all fund staff have been working from home. Before this date the fund had already adopted the council's flexible and mobile working principles, with all staff members having access to a laptop and able to access the IT systems they need from home. This was a key requirement in the event of an emergency, as set out in the fund's service recovery and business continuity plans.

Despite some initial issues, brought by the pandemic, the fund continued with largely business as usual during 2020/21. During the early stages of the initial lockdown the team did focus on the priority areas of service delivery as suggested by The Pensions Regulator and the Local Government Association. These suggestions covered the following areas:

- payment of benefits
- collecting employer contributions
- minimising the risk of scams for members
- supporting good decision making
- processing new pensions benefit cases
- dealing with bereavement cases

By the latter part of 2020 all processes were being dealt with as part of business as usual. The team did not experience any issues running the monthly payroll, to pay pension benefits, from home. Changes to processes were quickly put in place to ensure the same level of checks continued and additional payment runs were introduced to facilitate more frequent payments of retirement lump sums, transfers out and refunds etc.

Although staff members have access to all IT applications when working from home there were some functions which could not be completed from home, such as dealing with incoming and outgoing post. The team introduced interim measures to deal with this work and later found a permanent solution for both functions using the administering authorities' corporate post room functionality by the end of 2020.

As you would expect, some changes to working practices became necessary due to working from home because of the pandemic. Holding virtual meetings is one such example. In addition, the fund has moved to accepting electronic documentation in some areas, to avoid unnecessary delays in processing benefits. Many of the temporary changes introduced were reviewed to see whether they could be adopted permanently. Any improvements that were value for money and created capacity by reducing the number of paper-based tasks will be kept.

An important aspect of dealing with the effects of the pandemic was to ensure the team were looked after. Staff were given clear guidance and support throughout. Team meetings continued to take

place on a regular basis, albeit virtually, and staff continued to receive one to one's with their line manager. Team training has continued throughout 2020/21 but is delivered online whether it be in-house training or through national courses, such as one day events run by the Local Government Association. Going forward, a training programme more suited for a working from home workforce will be developed.

The governance arrangements in place within the fund continued as regulations were amended to allow for virtual committee and board meetings. Both the committee and board received service updates outside of scheduled meetings during the initial stages of the team working from home and continued to receive administration updates during the meetings that took place.

Pensioner death statistics

During the year, the LGA asked funds to provide data on the number of deaths of pensioners reported to a fund each month. Shropshire's experience over 2020/21 was:

| 2020/21 | Total number of deaths on pension cases |
|-----------|---|
| March | 32 |
| April | 33 |
| May | 38 |
| June | 32 |
| July | 30 |
| August | 25 |
| September | 21 |
| October | 35 |
| November | 28 |
| December | 36 |
| January | 63 |
| February | 39 |
| March | 31 |

Exit cap

The Public Sector Exit Payments Regulations 2020 (the Exit Payment Regulations) came into force on 4 November 2020 and imposed a £95k cap on exit payments for employees in the public sector. However, on Friday 12th February 2021 the Government announced that the £95k cap should be treated as if it never applied. Although the removal of the cap removed the uncertainty and complexity for the team and employers in implementing the new legislation, it meant that the extensive work completed to implement the cap, in communicating the changes, and updated processes had to be reversed.

During March 2021, it was confirmed that further reforms to exit payments in the public sector are expected to be announced later in 2021. The team continue to provide early retirement strain cost estimates for future redundancies or business efficiency exits to employers affected, with warnings about the future reforms planned.

Server move

A project was initiated in June 2020 with the software provider, Aquila Heywood and Shropshire IT by the Pensions Administration Team to move the administration software, Altair, which is hosted internally by Shropshire Council IT to the latest model server to ensure PCN compliance for the council. The project included a period of user acceptance testing (UAT) for the team during August and early September and the new servers successfully went live on 10 September 2020. All whilst working remotely.

Cyber security

The team takes data security very seriously and works closely with Shropshire Council's IT team and any companies providing pensions software to confirm that the systems holding personal data are protected. The team regularly test disaster recovery scenarios and have contracted with external providers to penetrate test the systems.

Shropshire Council's ICT team reported that up to December 2020 it had been very busy with the malicious cyber attackers. During the year over 2 billion threats were blocked, there were 133 security incidents and over 5 ½ million malicious emails were blocked. There were no reports of any attacks to the pension software.

During 2020/21, the team reviewed its responsibilities for cyber security in line with the Pensions Regulator's guidance. Several team members attended a training session and officers completed an exercise to benchmark where the fund is currently on its cyber security journey. The team have also reviewed the policies currently in place with Shropshire Council and identified areas that need to be addressed by the fund in 2021 by introducing a formal policy or strategy.

McCloud

On 16 July 2020 MHCLG published a consultation on proposals to introduce amendments to the statutory underpin for the Local Government Pension Scheme (LGPS) in England and Wales. The proposals, reported to committee in September 2020, were designed to remedy the unlawful discrimination caused by the protection of older members when the scheme was reformed in April 2014. The consultation closed on 8 October 2020. An officer response was sent and approved by the chair on behalf of the Pension Committee. The fund's employers received training on what this could mean to them if they have not continued to send the fund data on hours changes and membership breaks, at the employer annual meeting.

Guaranteed minimum pension (GMP)

With the introduction of the single tier state pension back in 2016, the LGPS was no longer contracted-out of the state second pension. HMRC took the decision to no longer track contracted-out rights. They issued closure schedules to pension schemes to enable them to compare the GMP figures held on their systems to those of HMRC. This is known as GMP reconciliation. By the end of March 2021, the fund had completed the comparison of all Shropshire members with a GMP value with the information held by HMRC. Differences between the two systems resulted in LGPS pensions being either over or underpaid. As suggested by the Government, queries with a pension variance of below the £2 limit were not adjusted. The fund's committee endorsed a recommendation which ensured that any member who received an overpayment in the past did not have to repay any monies up to the rectification date, although their continuing pension would be reduced to the correct figure. In addition, any pensioner that had been underpaid, was reimbursed the pension that they were due in full, since the date that underpayment commenced.

244 cases were identified that needed rectification: 201 pensioners and 43 dependants. The rectification of benefits took place in early 2021, with a letter sent to those affected.

Online payslips and P60s

During 2020/21, the team worked on a project to issue payroll documents electronically via 'My Pension Online', rather than continuing to send paper copies. Feedback was requested from retired members, and the majority agreed with this new approach. Some members expressed a preference to continue to receive a paper copy of the P60 document and these requests were met.

TPR scheme return – Data quality

Data quality is a key focus area for the fund. Data cleansing work was carried out during the year to ensure the accuracy of the annual benefit statements (ABS). A total of 33,712 statements were produced, 15,638 to active members and 18,074 deferred members. 23 active statements were unable to be produced, due to an error within the pensions administration system. Accompanying notes and a newsletter were produced collaboratively with other LGPS funds in a project led by Shropshire. Both the notes and newsletter were given the Plain English crystal mark.

The fund updated its data improvement plan during the year. Completing the GMP reconciliation exercise was the top priority area. Data scores are required by TPR on an annual basis as part of the scheme return each autumn. The scores which have been submitted for the past two years are shown in the table below:

| Data category | 2019 data score | 2020 data score | Aim |
|----------------------|-----------------|-----------------|------|
| Common data | 96.1% | 98.35% | 100% |
| Scheme specific data | 96.2% | 96.6% | 100% |

Common data relates to information such as name, address, national insurance number etc. The fund had not lost contact with a number of members who have not notified us of a change in their address, which largely accounts for why the data score is not 100%. A tracing company was appointed to trace these members where possible and this resulted in an improvement in the score this year. The scheme specific data (SSD) score is based upon information specific to a member needed to enable the fund to process their record as defined by the Scheme Advisory Board (SAB).

The fund's administration system provider has produced a report which produces this data score. The reports include additional data checks

which need to be met before each item of data is classified as present. The data checks are very detailed.

Updated policies

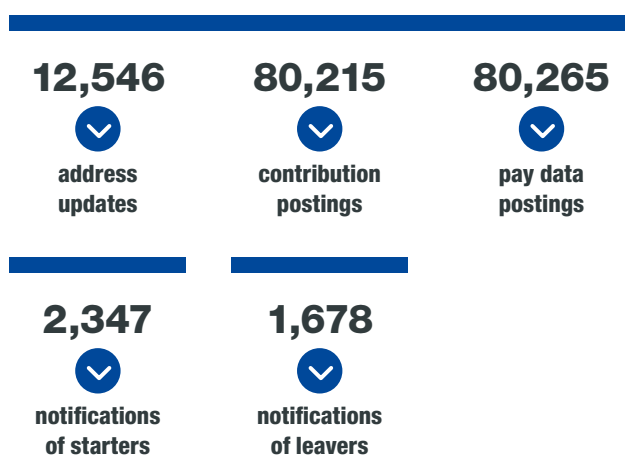
The training policy and the governance compliance statement were reviewed and updated during the year.

Working with employers

As at 31 March 2021, the fund had 211 active employers. Employer engagement is an important part of scheme administration as the data received by scheme employers is integral in ensuring the fund continues to meet its administration responsibilities. To ensure employers are kept up to date with the latest pension news, regular updates were provided during 2020/21 through email bulletins, website updates and webinar presentations. The fund also held its annual employers meeting in November – albeit virtually.

A summary of the amount of member data received during 2020/21 is below:

Key monthly data collection facts for 2020/21



Key performance data

Performance indicators

| Process | | No. cases outstanding at start of period | No. of cases commenced in year | No. of cases completed in year | No. cases outstanding at year-end | % completed in year |
|--|----------|--|--------------------------------|--------------------------------|-----------------------------------|---------------------|
| "Deaths – Initial letter acknowledging death of active/deferred/pensioner member" | | 16 | 498 | 472 | 26 | 94.78% |
| Deaths – letter notifying amount of dependants pension | | 35 | 511 | 460 | 51 | 90.02% |
| Totals | | 51 | 1009 | 932 | 77 | 92.40% |
| "Retirements – Letter notifying estimate of retirement benefits (include all retirement types: normal, ill health, early, late etc)" | Active | 5 | 567 | 548 | 19 | 96.65% |
| | Deferred | 3 | 311 | 298 | 13 | 95.82% |
| Totals | | 8 | 878 | 846 | 32 | 96.23% |
| "Retirements – Letter notifying actual retirement benefits (include all retirement types: normal, ill health, early, late etc)" | Active | 34 | 445 | 342 | 103 | 76.85% |
| | Deferred | 219 | 963 | 692 | 271 | 71.86% |
| Totals | | 253 | 1408 | 1034 | 374 | 74.36% |
| "Retirements – process and pay lump sum retirement grant (include all retirement types: normal, ill health, early, late etc)" | Active | 34 | 445 | 342 | 103 | 76.85% |
| | Deferred | 219 | 963 | 692 | 271 | 71.86% |
| Totals | | 253 | 1408 | 1034 | 374 | 74.36% |
| Other | | | | | | |
| Deferment – calculate and notify deferred benefits | | 102 | 1184 | 995 | 189 | 84.04% |
| Transfers in – Letter detailing transfer in quote | | 4 | 201 | 189 | 12 | 94.03% |
| Transfers in – Letter detailing transfer in | | 112 | 399 | 189 | 210 | 47.37% |
| Transfers out – Letter detailing transfer out quote | | 9 | 115 | 97 | 18 | 84.35% |
| Transfers out – Letter detailing transfer out | | 0 | 256 | 146 | 110 | 57.03% |
| Refund – Process and pay a refund | | 49 | 615 | 550 | 65 | 89.43% |
| Divorce quote – letter detailing cash equivalent value and other benefits | | 6 | 113 | 97 | 16 | 85.84% |
| "Divorce settlement – Letter detailing implementation of cash equivalent value and application of pension sharing order" | | 1 | 2 | 2 | 0 | 100.00% |
| "Joiners – Send notification of joining the LGPS to scheme member" | | 0 | 2694 | 2694 | 0 | 100.00% |
| Aggregation - Send notification of aggregation options | | 33 | 1131 | 1090 | 42 | 96.37% |
| Totals | | 316 | 6710 | 6049 | 662 | 83.85% |
| Grand totals | | 881 | 11413 | 9895 | 1519 | 83.31% |

| Process | | CIPFA recommended Fund KPI Days | Within KPI | Out KPI | Total | % | Legal Mnths | Within Legal | Out Legal | Total | % |
|---|----------|---------------------------------|------------|---------|-------|---------|-------------|--------------|-----------|-------|---------|
| Deaths – initial letter acknowledging death of member | | 5 | 250 | 158 | 408 | 61.27% | 2 Mnths | 392 | 16 | 408 | 96.08% |
| Deaths – letter notifying amount of dependants pension | | 10 | 264 | 155 | 419 | 63.01% | 2 Mnths | 356 | 64 | 419 | 84.96% |
| Retirements – letter notifying estimate of retirement benefits | Active | 15 | 452 | 66 | 518 | 87.26% | 2 Mnths | 513 | 5 | 518 | 99.03% |
| Retirements – letter notifying estimate of retirement benefits | Deferred | 15 | 224 | 43 | 267 | 83.90% | 2 Mnths | 262 | 3 | 265 | 98.87% |
| Total | | | | | | | | | | | |
| Retirements – letter notifying actual retirement benefits | Active | 15 | 369 | 43 | 412 | 89.56% | 2 Mnths | 399 | 13 | 412 | 96.84% |
| Retirements – letter notifying actual retirement benefits | Deferred | 15 | 806 | 88 | 894 | 90.16% | 2 Mnths | 862 | 32 | 894 | 96.42% |
| Total | | | | | | | | | | | |
| Retirements – process and pay pension benefits on time | Active | 15 | 324 | 19 | 343 | 94.46% | 2 Mnths | 335 | 8 | 343 | 97.67% |
| Retirements – process and pay pension benefits on time | Deferred | 15 | 552 | 113 | 665 | 83.01% | 2 Mnths | 648 | 17 | 665 | 97.44% |
| Total | | | | | | | | | | | |
| Deferment – calculate and notify deferred benefits | | 30 | 720 | 252 | 972 | 74.07% | 2 Mnths | 794 | 178 | 972 | 81.69% |
| Transfers in – Letter detailing transfer in quote | | 10 | 155 | 30 | 185 | 83.78% | 2 Mnths | 175 | 10 | 185 | 94.59% |
| Transfers out – Letter detailing transfer out quote | | 10 | 43 | 53 | 96 | 44.79% | 2 Mnths | 78 | 18 | 96 | 81.25% |
| Refund – Process and pay a refund | | 10 | 379 | 49 | 428 | 88.55% | 2 Mnths | 420 | 8 | 428 | 98.13% |
| Divorce quote – letter detailing cash equivalent value and other benefits | | 45 | 86 | 7 | 93 | 92.47% | 3 Mnths | 91 | 2 | 93 | 97.85% |
| Divorce settlement – letter detailing implementation of pension sharing order | | 15 | 1 | 1 | 2 | 50.00% | 3 Mnths | 1 | 1 | 2 | 50.00% |
| Joiners – notification of date of enrolment | | 40 | 2694 | 0 | 2694 | 100.00% | 2 Mnths | 2694 | 0 | 2694 | 100.00% |

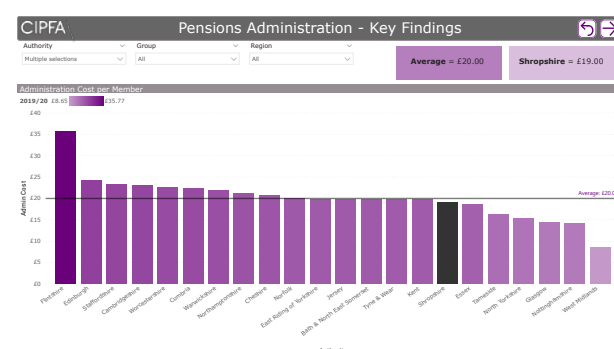
Financial indicators

The fund continues to participate in the Chartered Institute of Public Finance and Accountancy (CIPFA) annual benchmarking survey. The results of the net cost per member in comparison to other funds participating in the most recent survey published in 2020 showing data from 2019/20 are shown in Graph 1.

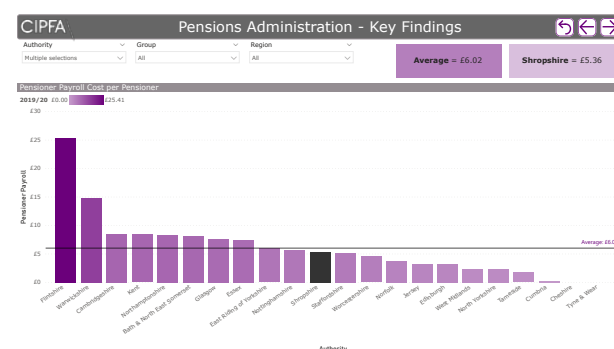
Graph 1. Illustrates the net cost per member of providing a service to active, retired and deferred members. In 2019/20, the fund had a net cost of below the group average of £19.00 per member. The average cost per member for all authorities taking part in the survey was £20.00.

Graph 2. In 2019/20 the pensioner payroll cost per pensioner was £5.36, which was below the average of the group of £6.02.

Graph 1: CIPFA pensions benchmarking club 2020 – net administration cost per member



Graph 2: CIPFA pensions benchmarking club 2020 – pensioners payroll cost per pensioner



Staffing

27



Staff in the Pension Administration Team

50,144



Scheme members

1,857



Members to members of staff

2,769

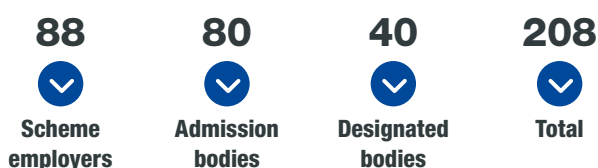


Average cases per member of staff directly involved in casework

New pensioners in year 2020/21 by type of retirement

| Retirement type | Number of cases |
|-----------------|-----------------|
| Early | 501 |
| Ill | 76 |
| Late | 21 |
| Normal | 119 |
| Total | 717 |

Employer summary as at 31 March 2021



A summary of the number of employers in the fund analysed by scheme employers, admission bodies and designated bodies which are active (with active members) and ceased (no active members but with some outstanding liabilities) as at 31 March 2021.

| Employers | Active | Ceased | Total |
|-------------------|--------|--------|------------|
| Scheme Employers | 62 | 26 | 88 |
| Admission Bodies | 47 | 33 | 80 |
| Designated Bodies | 37 | 3 | 40 |
| Total | | | 208 |

Feedback from members and employers

- 4 complaints received in 2020/21
- 34 compliments received in 2020/21

'I've got everything sorted with my pension now so thanks for putting your Senior Officer on the case, he was brilliant. Really pleasant and informative and I had complete trust in him. You're like me, very blessed with a great team'

'You are the first person to help me over the phone since lock down I'm so very grateful'

'Scheme member wanted me to pass on how kind and helpful your officer had been on the phone with her earlier today. She also said that she felt that both herself and her mother had received outstanding service from Shropshire County Pension Fund, and to let us all know that it really is appreciated'

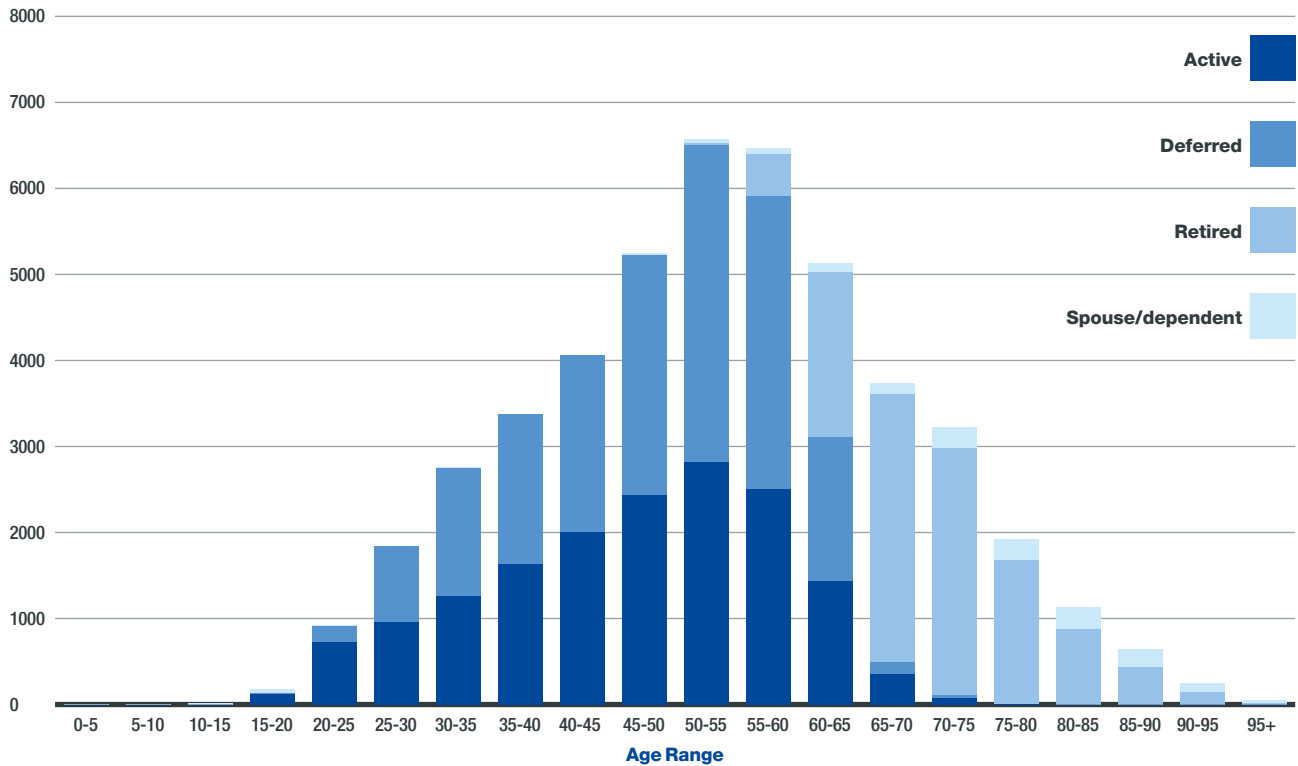
'Both of your colleagues have been extremely helpful in ensuring that the details of my pension were accurate and that I was happy with what I had decided to finally do. The process involved a number of emails and two phone calls, both officers were polite and easy to talk to. Nothing was too much trouble. Please do pass on my thanks to them both'

'Many thanks for your prompt and professional communications with the processing of this information'

'Just wanted to say a big thank you for getting this processed so quickly'

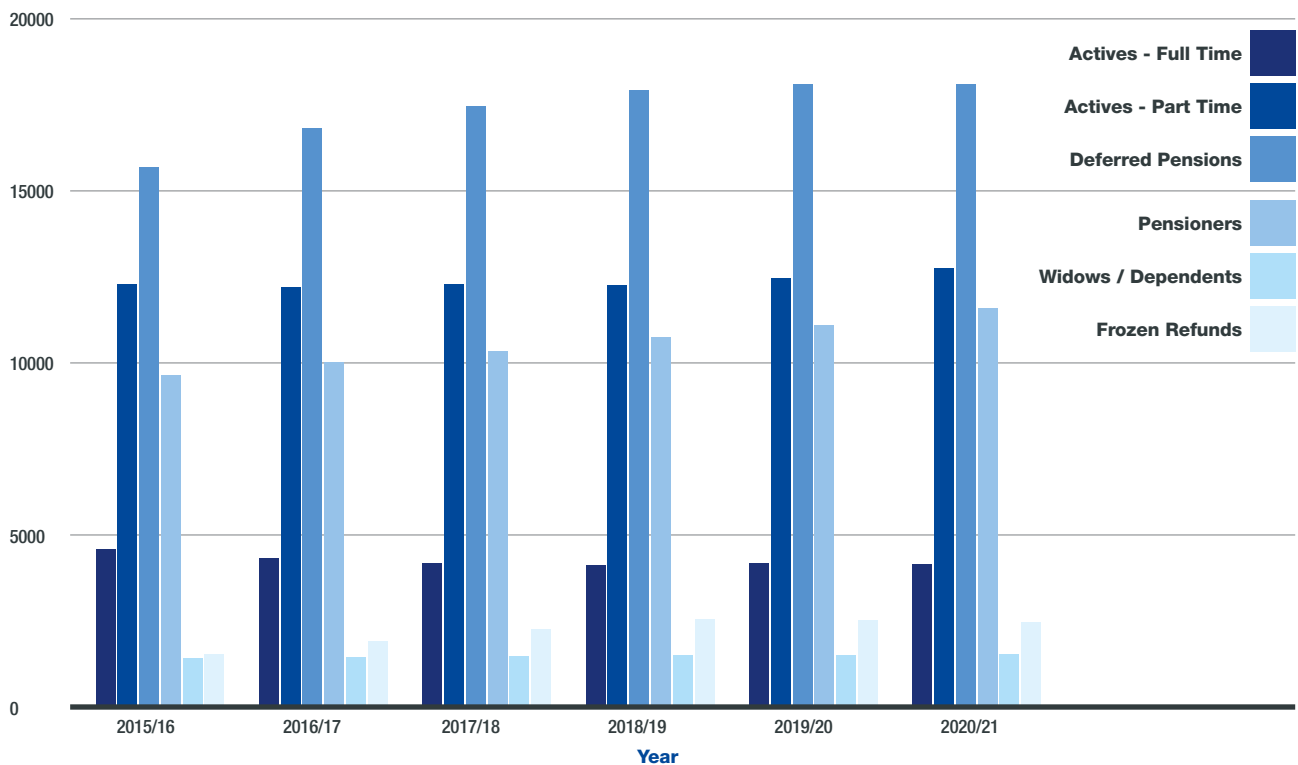
Age profile of membership as at 31 March 2021

No. of members



Membership numbers and trends as at 31 March 2021

No. of members



How our service is delivered

Communications policy

Regulation 67 of the LGPS regulations 2013, states that an administering authority must prepare, maintain and publish a written statement setting out its policy concerning communications with members, representatives of members, prospective members; and scheme employers.

The communications policy statement sets out the fund's formal policy concerning communications with its stakeholders, including the format and frequency of information provided. Following any amendments this document is passed for approval to Pensions Committee and is published on the fund website. The most recent statement in place can be found in appendix 05. Officers in the fund are part of a regional communications working group (CWG) where communication officers from different funds in England and Wales meet on a quarterly basis to develop items of communication for scheme members in the LGPS. The fund also has representation on the national communications group organised by the Local Government Association (LGA).

Use of technology:

Website

The fund's website is the main source of information for both current and prospective members, as well as fund employers. The website address is: www.shropshirecountypensionfund.co.uk

The website holds scheme guides, forms and information for members and employers to view. Employer responsibilities are set out in the employer's section of the website. All participating employers in the fund are encouraged to use this area to ensure they meet their responsibilities. The fund also provides videos for both members and employers to view on the website. In early 2020, webinars were used for the first time to provide information to employers.

Electronic data transfer

The fund has continued to use a service called i-Connect for employers to transfer their data to the fund. Member data is transferred from an employer's payroll system into the pension administration system on a monthly basis. The fund engages with all employers to ensure good quality, accuracy and timeliness of their data. Training is also provided to all new employers joining the fund on using the i-Connect service.

'My Pension Online'

For a number of years, the fund has provided members with access to their pension benefits via 'My Pension Online'.

As at 31 March 2021:

- 46% active members
- 38% deferred members
- 33% pensioners members

registered for 'My Pension Online'.

40% of total scheme members access their pension information online.

Email updates

The fund has continued to utilise email to provide scheme updates to members and employers. Emails were sent on a regular basis to both members and employers during 2020/21 to inform them of the latest news and events.

In total 80,296 emails were sent during the year to members.

Internal dispute resolution procedure

Despite our best efforts we do, sometimes, receive complaints from our members when they have not been satisfied with scheme decisions. Members have the right to ask for scheme decisions to be looked at again under the formal complaints procedure and also they have the right to use the procedure if a decision should, but has not been made by their employer or the fund. The complaint procedure's official name is the internal dispute resolution procedure (IDRP) and the procedure is outlined in regulation 72 of the LGPS Regulations 2013. A scheme member, pensioner, deferred pensioner or potential beneficiary can all make an appeal under the IDRP procedure.

There are two stages to IDRP, with the first stage of the dispute going to the body that made the original decision, requesting a review of that decision. If a member is dissatisfied with the outcome of the stage 1 decision, they may apply to the administering authority for a review at stage 2 of the IDRP within six months of the stage 1 decision. If, after the stage 2 decision, the member or beneficiary is still dissatisfied, they can contact The Pensions Advisory Service (TPAS) and ask for their assistance. Where the complaint or dispute cannot be resolved after the intervention of TPAS, the member or beneficiary has three years in

which to contact the Pensions Ombudsman who can investigate any type of complaint about a member's or beneficiary's pension, but they must have been through stages 1 and 2 of the IDRP before they contact the Ombudsman. Fortunately such instances are few and far between.

The following table is a summary of the IDRP cases the fund has received.

IDRP cases raised directly to the fund in 2020/21

| Stage | Cases submitted | Dismissed | Upheld | Ongoing |
|-------|-----------------|-----------|--------|---------|
| 1st | 2 | 2 | 0 | 0 |
| 2nd | 0 | 0 | 0 | 0 |

The Pensions Advisory Service

www.pensionsadvisoryservice.org.uk
0800 011 3797

The Pensions Ombudsman

www.pensions-ombudsman.org.uk
0800 917 4487

Pensions Administration Team



Scheme Administrator, Head of Treasury & Pensions & Treasury Team



➤ Statement by the Consulting Actuary

Accounts for the year ended 31 March 2021

This statement has been provided to meet the requirements under Regulation 57(1)(d) of The Local Government Pension Scheme Regulations 2013.

An actuarial valuation of the Shropshire County Pension Fund was carried out as at 31 March 2019 to determine the contribution rates with effect from 1 April 2020 to 31 March 2023.

On the basis of the assumptions adopted, the Fund's assets of £1,915 million represented 94% of the Fund's past service liabilities of £2,047 million (the "Solvency Funding Target") at the valuation date. The deficit at the valuation was therefore £132 million.



The valuation also showed that a Primary contribution rate of 16.6% of pensionable pay per annum was required from employers. The Primary rate is calculated as being sufficient, together with contributions paid by members, to meet all liabilities arising in respect of service after the valuation date.

The funding objective as set out in the FSS is to achieve and maintain a solvency funding level of 100% of liabilities (the solvency funding target). In line with the FSS, where a shortfall exists at the effective date of the valuation a deficit recovery plan will be put in place which requires additional contributions to correct the shortfall.

The FSS sets out the process for determining the recovery plan in respect of each employer. At this actuarial valuation the average recovery period adopted is 19 years, and the total initial recovery payment (the "Secondary rate" for 2021-2022) is an addition of approximately £10m per annum on average in £ terms (which allows for the contribution plans which have been set for individual employers under the provisions of the FSS), although this varies year on year.

Further details regarding the results of the valuation are contained in the formal report on the actuarial valuation dated 31 March 2020.

In practice, each individual employer's position is assessed separately and the contributions required are set out in the report. In addition to the certified contribution rates, payments to cover additional liabilities arising from early retirements (other than ill-health retirements) will be made to the Fund by the employers.

The funding plan adopted in assessing the contributions for each individual employer is in accordance with the Funding Strategy Statement

(FSS). Any different approaches adopted, e.g. with regard to the implementation of contribution increases and deficit recovery periods, are as determined through the FSS consultation process. The valuation was carried out using the projected unit actuarial method and the main actuarial assumptions used for assessing the Solvency Funding Target and the Primary rate of contribution were as follows:

| | For past service liabilities (Solvency Funding Target) | For future service liabilities (Primary rate of contribution) |
|---|--|---|
| Rate of return on investments (discount rate) | 4.25% per annum | 4.65% per annum |
| Rate of pay increases (long term) | 3.65% per annum | 3.65% per annum |
| Rate of increases in pensions in payment (in excess of GMP) | 2.4% per annum | 2.4% per annum |

The assets were assessed at market value. The next triennial actuarial valuation of the Fund is due as at 31 March 2022, following which the contribution rates payable by the individual employers will be revised with effect from 1 April 2023.

The McCloud Judgment

The “McCloud judgment” refers to a legal challenge in relation to historic benefit changes for all public sector schemes being age discriminatory. The Government has accepted that remedies are required for all public sector pension schemes and a consultation was issued in July 2020 including a proposed remedy for the LGPS. The key feature of the proposed remedy was to extend the final salary underpin to a wider group of members for service up to 31 March 2022. This applies to all members who were active on or before 31 March 2012 and who either remain active or left service after 1 April 2014 .

In line with guidance issued by the LGPS Scheme Advisory Board, the above funding level and Primary contribution rate do not include an allowance for the estimated cost of the McCloud judgment (other than where the employer has elected to include a provision in their contributions, in which case this is included within the secondary rate). At the overall Fund level we estimate that the cost of the judgment could be an increase in past service liabilities of broadly £12 million and an increase in the Primary Contribution rate of 0.8% of Pensionable Pay per annum.

Impact of Covid 19

The valuation results and employer contributions above were assessed as at 31 March 2019. In 2020 and 2021 we have so far seen significant volatility and uncertainty in markets around the world in relation to the COVID-19 pandemic. This potentially has far-reaching consequences in terms of funding and risk, which will need to be kept under review. We believe that it is important to take stock of the situation as opposed to make immediate decisions in what is an unprecedented set of events. Our view is that employer contributions should not be revisited as a general rule but the Administering Authority is consulting on updates to the Funding Strategy Statement which will allow the Fund to review contributions between valuations where there is a material change in employer covenant or liabilities, in line with the new regulations on contribution flexibilities introduced in September 2020. The position will be kept under review by the Administering Authority who will monitor the development of the situation and keep all stakeholders informed of any potential implications so that the outcome can be managed effectively.

Actuarial Present Value of Promised Retirement Benefits for the Purposes of IAS 26

IAS 26 requires the present value of the Fund’s promised retirement benefits to be disclosed, and for this purpose the actuarial assumptions and methodology used should be based on IAS 19 rather than the assumptions and methodology used for funding purposes.

To assess the value of the benefits on this basis, we have used the following financial assumptions as at 31 March 2021 (the 31 March 2020 assumptions are included for comparison):

| | 31 March 2020 | 31 March 2021 |
|--|-----------------|-----------------|
| Rate of return on investments (discount rate) | 2.4% per annum | 2.1% per annum |
| Rate of CPI Inflation / CARE benefit revaluation | 2.1% per annum | 2.7% per annum |
| Rate of pay increases | 3.35% per annum | 3.95% per annum |
| Rate of increases in pensions in payment (in excess of GMP) / Deferred revaluation | 2.2% per annum | 2.8% per annum |

The demographic assumptions are the same as those used for funding purposes. Full details of these assumptions are set out in the formal report on the actuarial valuation dated March 2020. During the year corporate bond yields decreased, resulting in a lower discount rate being used for IAS26 purposes at the year-end than at the beginning of the year (2.1% p.a. vs 2.4% p.a.). In addition, the expected long-term rate of CPI inflation increased during the year, from 2.1% p.a. to 2.7% p.a. Both of these factors served to increase the liabilities over the year.

The value of the Fund's promised retirement benefits for the purposes of IAS 26 as at 31 March 2020 was estimated as £2,922 million including the potential impact of the McCloud Judgment. Interest over the year increased the liabilities by c£69 million, and allowing for net benefits accrued/paid over the period also increased the liabilities by c£9 million (this includes any increase in liabilities arising as a result of early retirements/augmentations). There was also an increase in liabilities of £408 million due to "actuarial losses" (i.e. the effects of the changes in the actuarial assumptions used, referred to above, offset to a small extent by the fact that the 2021 pension increase award was less than assumed).

The net effect of all the above is that the estimated total value of the Fund's promised retirement benefits as at 31 March 2021 is therefore £3,408 million.

GMP Indexation

The public service schemes were previously required to provide full CPI pension increases on GMP benefits for members who reach State Pension Age between 6 April 2016 and 5 April 2021. The UK Government has recently confirmed that it will extend this to include members reaching State Pension Age from 6 April 2021 onwards. This will give rise to a further cost to the LGPS and its employers, and an estimation of this cost was included within the IAS26 liabilities calculated last year and is again included in the overall liability figure above.

Michelle Doman

Fellow of the Institute and Faculty of Actuaries

Mark Wilson

Fellow of the Institute and Faculty of Actuaries

Mercer Limited

June 2021

Governance structure

Shropshire Council, as an administering authority is required to prepare, publish and maintain a governance compliance statement under regulation 55 of The Local Government Pension Scheme Regulations 2013.

Outline of the governance structure

The governance compliance statement prescribes how the Shropshire County Pension Fund is governed. It explains the role of the Pensions Committee and the Pensions Board and how it reports into the council. The make-up of the committee is outlined and the reasons for the current representation. The role of officers, independent advisors and employee and pensioner representatives are also clearly explained.

The governance compliance statement includes details of compliance against the best practice guidelines on pension fund governance that have been issued by the Ministry of Housing, Communities and Local Government. The governance arrangements of the Shropshire County Pension Fund adhere to these best practice guidelines.

Under the cabinet structure in local government, management of the pension fund is a non-executive function and this is reflected in Shropshire Council's governance structure as administering authority.

The Pensions Committee was established in 1994 with responsibility for all matters relating to the management and administration of the Shropshire County Pension Fund. The Pensions Committee is a standing committee of the council and is linked to Full Council by virtue of the Chairman or Vice Chairman being a Shropshire Council member.

The Shropshire County Pension Fund's local Pensions Board was established by Shropshire

Council in 2015 under the powers of Section 5 of the Public Service Pensions Act 2013, and in accordance with regulation 106 of the Local Government Pension Scheme Regulations 2013. The local Pensions Board operates independently of the Pensions Committee, details of which are set out in its terms of reference.

The latest version of the governance compliance statement was approved by the Pensions Committee in March 2020. Please see appendix 1 on page 79 for the latest copy.

Pensions Board report 2020/21

What a year it has been. We have seen the value of the fund drop dramatically, but then climb back a few months later to the best position we have been in for many years. Shropshire Council has had to cope with the closure of the Shirehall due to COVID, and it is to the enormous credit of the Pensions Team that they scarcely skipped a beat as they adapted to the massive challenges of working from home. This is, of course, due to a lot of hard work and considerable skill and determination on their part.

The Pension Board has seen some changes this year. Mike Morris, who has chaired the board since its inception in 2015 stepped down. I'm delighted that he has agreed to stay with us. His knowledge and experience will be of great value. Our meetings

The Pensions Board members 2020/21



John Hall (Chair)

Member representative



Mike Morris

Member representative



Philip Ingle

Employer representative
Housing Plus Group



Liz Furey

Employer representative
Harper Adams University College



Clare Charlesworth Jones

Employer Representative
Severn Bridges Multi
Academy Trust



Dave Wright

Member representative

have had to be virtual rather than face to face. This has had some advantages: we have been able to attend without leaving home, as have those giving presentations. But we have missed being in the same room!

Our terms of reference were reviewed to clarify what we do and how we do it. A key change was to deliver on the promise to increase the size of the Board to give greater resilience - two additional members will be invaluable in maintaining the skill and experience needed to do its job.

Pensions Boards were set up to help ensure that each scheme complies with governance and administration requirements – in short, that it is well managed and efficiently administered. To do this, we consider quarterly reports from the Administration Team, and on the fund's investments, and the papers and minutes of the Pensions Committee. Essentially, the fund aims to have enough assets to meet all foreseeable demands on it – all the pensions payable now and in the future. At present, the scheme is in good shape.

The Pension Committee reviewed the investment strategy this year, looking at how we invest for the best outcomes. Members of the board joined training events preparing for this, giving us a better understanding of the considerations behind the decisions.

An important issue for us and many scheme members is how our funds are invested. We are mindful of the need to invest responsibly, as there is little point in getting a good return on our investments if they are creating a world unfit for future pensioners, so the environmental, social and governance performance those the scheme invests in are important considerations.

Pensions Boards are still relatively new organisations, and continue to evolve. A national body, The Scheme Advisory Board, advises on key issues, and organises meetings of local pension board members to keep us up to date on current issues. We are taking initial steps to find out how other boards operate and hope to take this forward in the coming year.

➤ Committee members 2020/21



Thomas Biggins
(Chairman)

Shropshire Council
VOTING



Malcolm Smith
(Vice Chairman)

Telford & Wrekin Council
VOTING



Chris Mellings

Shropshire Council
VOTING



Brian Williams

Shropshire Council
VOTING



Michael Wood

Shropshire Council
VOTING



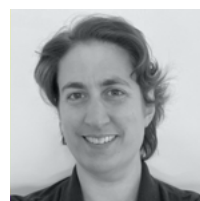
Rae Evans

Telford and Wrekin Council
VOTING



Jean Smith

Pensioner Representative
NON-VOTING



Laura Hoskison

Employee Representative
Shropshire Council



Byron Cooke

Telford and Wrekin Council
Employee Representative

Overall responsibility for the Shropshire County Pension Fund lies with Shropshire Council, however, this responsibility has been delegated to, James Walton, Executive Director of Resources (Section 151 Officer) who is the Scheme Administrator for the fund.

The Pension Fund Committee is responsible for advising the Scheme Administrator on the overall management of the fund and they do this by meeting four times a year, or otherwise as necessary.

Some of the main responsibilities of the committee are as follows:

- Monitor investment activities during the year
- Monitor overall performance of all the fund managers
- Oversee the appointment and termination of investment managers
- Monitor the activities of the administration function
- Accept new employers into the fund
- Reviewing governance arrangements

The agenda and minutes from each of the Pensions Committee meetings can be found on the Shropshire Council website which can be accessed here: www.shropshirecountypensionfund.co.uk

Training policy (members and officers)

As an administering authority of the Local Government Pension Scheme, Shropshire Council recognises the importance of ensuring that all staff and members charged with the financial management and decision making with regard to the pension scheme are equipped with the knowledge and skills to discharge the duties and responsibilities allocated to them.

Training policy: The fund has adopted a training policy which sets out how the fund intends to meet its training responsibilities. The current training policy can be found in appendix 07.

Pensions Committee: The Pensions Committee meets quarterly or more often if required and at each meeting there is a training session usually delivered by the fund investment advisors, Aon, investment fund managers or officers. In addition, four investment strategy training workshops were held in 2020/21 and specific training on responsible investment, climate change and taskforce for climate related financial disclosures (TCFD). Topics are wide ranging and in the past year have included the following:

- Actuarial valuation updates
- Equity protection updates
- Responsible investment and ESG updates
- LGPS Central updates
- Investment strategy review
- Climate scenario analysis
- Carbon footprint monitoring
- Private markets
- Targeted return funds
- Equities including sustainable and low carbon funds
- Bonds
- Investment stewardship
- UK equities – responsible investment and stock specific examples
- BMO – responsible engagement

As well as specific training completed at each Pensions Committee meeting for members and senior officers, a number of additional training sessions were provided during the year for both members and officers. These included:

Pensions Board: Each Pension Board member received training throughout 2020/21. The training was either provided by the Local Government Association (LGA), Aon, CIPFA or was provided by officers in-house. Each Pension Board member and senior officer has completed the Pensions Regulator's eLearning programme and a skills assessment to identify areas where further training may be required in the future. Pension Board members also attended the investment strategy training workshops and Pension Committee meetings where a key theme this year was responsible investment and climate change.

Pensions annual meeting: The pensions annual meeting could not be held in person this year because of COVID-19 restrictions. As all the Pension Committee meetings and the employers meetings were held virtually, live recordings of the sessions and presentations can be found on Shropshire Council's website and Shropshire County Pension Fund's website. The annual report and accounts for 2020/21 can also be found at: www.shropshirecountypensionfund.co.uk

Officer attendance at conferences, seminars and networking groups: LGC Investment conferences, Pensions Managers Conference, LGA governance conference, CIPFA Pensions Audit & Accounting workshop, Shrewsbury Pensions Officers Group (SPOG), LGA National Communications Working Group and Regional Communications Working Group, PLISA investment and administration conference were all held virtually this year due to COVID-19.

As Executive Director of Resources (Section 151 Officer) and Scheme Administrator for Shropshire County Pension Fund, I confirm that the officers and members charged with the financial management of and decision making for the pension fund collectively possessed the requisite knowledge and skills necessary to discharge those duties and make the decisions required during the reporting period.

James Walton

Executive Director of Resources

(Section 151 Officer & Scheme Administrator)

17 September 2021

> Pension fund account

Pension fund account for the year ended 31 March 2021

| 2019/20 £m | | Notes (pages 48-66) | 2020/21 £m | |
|------------------|---|------------------------|---------------|------------------|
| | Contributions & Benefits | | | |
| | Contributions | | | |
| 46.626 | Employers | 7 | 70.005 | |
| 15.706 | Employees | 7 | 16.471 | |
| 6.460 | Transfers In from other pension funds | 3,7 | 5.263 | |
| 68.792 | Total Income | | | 91.739 |
| | Benefits Payable | | | |
| (62.251) | Pensions | 7 | (64.750) | |
| (10.620) | Commutation of pensions and lump sum retirement benefits | 7 | (10.497) | |
| (1.425) | Lump sum death benefits | 7 | (1.334) | |
| | Payments to & on account of leavers | | | |
| (0.224) | Refund of contributions | 7 | (0.190) | |
| (4.896) | Transfer to other Funds | 3,7 | (20.016) | |
| (79.416) | Total Expenditure | | | (96.787) |
| (10.624) | Net additions/(withdrawals) from dealings with scheme members | | | (5.048) |
| (17.712) | Management Expenses | 8 | | (17.826) |
| (28.336) | Net additions/(withdrawals) including fund management expenses | | | (22.874) |
| | Returns on Investments | | | |
| 28.402 | Investment Income | 3,9 | 25.477 | |
| 13.203 | Gain/(loss) on cash and currency hedging | | 16.779 | |
| (0.124) | Taxes on Income | 10 | (0.102) | |
| (97.123) | Profits and losses on disposal of investments and changes in value of investments | 11a | 343.417 | |
| (55.642) | Net return on investments | | | 385.571 |
| (83.978) | Net increase/(decrease) in the net assets available for benefits during the year | | | 362.697 |
| 1,915.301 | Opening Net Assets of the Scheme | | | 1,831.323 |
| 1,831.323 | Closing Net Assets of the Scheme | | | 2,194.020 |

> Net assets statement

Net assets statement as at 31 March 2021

| 31/03/2020 £m | | Notes (pages 48-66) | 31/03/2021 £m | % |
|------------------|---|------------------------|------------------|---------------|
| | Long term Investments | | | |
| 1.315 | Equities | 11 | 1.315 | 0.06 |
| | Investment Assets | | | |
| 77.746 | Equities | 11 | 104.048 | 4.74 |
| | Pooled Investment Vehicles | | | |
| 1726.527 | Other Managed Funds | 11 | 2063.901 | 94.07 |
| | Other Investment Balances | | | |
| 0.685 | Loans | 11 | 0.685 | 0.03 |
| | Cash Deposits | | | |
| 18.650 | Deposits | 11 | 16.950 | 0.77 |
| 2.000 | Temporary Investments | 27 | 3.500 | 0.16 |
| 1826.923 | Total Investment Assets | | 2190.399 | 99.83 |
| | Current Assets | | | |
| 5.205 | Contributions due from Employers/Employees | 18 | 4.322 | 0.20 |
| 1.708 | Other Current Assets | 18 | 2.443 | 0.11 |
| 0.397 | Cash Balances | 27 | 0.245 | 0.01 |
| | Current Liabilities | | | |
| (0.172) | Unpaid Benefits | 19 | (0.577) | (0.02) |
| (2.738) | Other Current Liabilities | 19 | (2.812) | (0.13) |
| 1831.323 | Net Assets of the Scheme - Available to Fund Benefits as at 31 March | | 2194.020 | 100.00 |

The fund's financial statements do not take account of liabilities to pay pensions and other benefits after the period end. The actuarial present value of promised retirement benefits is disclosed in the statement by the consulting actuary.

To the Shropshire County Pension Fund accounts for the year ending 31 March 2021

Note 1: Description of fund

The Shropshire County Pension Fund is part of the Local Government Pension Scheme and is administered by Shropshire Council. The council is the reporting entity for this pension fund.

The fund is governed by the Public Service Pensions Act 2013. The fund is administered in accordance with the following secondary legislation:

- The Local Government Pension Scheme Regulations 2013 (as amended)
- The Local Government Pension Scheme (Transitional Provisions, Savings and Amendment) Regulations 2014 (as amended)
- The Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016.

It is a contributory defined benefit pension scheme administered by Shropshire Council to provide pensions and other benefits for pensionable employees of Shropshire Council and a range of other scheduled and admitted bodies within the county area. Teachers, police officers and firefighters are not included as they come within other national pension schemes. The fund is overseen by the Shropshire County Pension Fund's Pensions Committee, which is a committee of Shropshire Council.

Membership of the LGPS is voluntary and employees are free to choose whether to join the scheme, remain in the scheme or make their own personal arrangements outside the scheme.

Organisations participating in the Shropshire County Pension Fund include:

- Scheduled bodies, which are automatically entitled to be members of the fund.

- Admitted bodies participate in the fund under the terms of an admission agreement between the fund and the employer. Admitted bodies include voluntary, charitable and similar not-for-profit organisations, or private contractors undertaking a local authority function following outsourcing to the private sector.

There are 208 employers within the Shropshire County Pension Fund, including Shropshire Council itself, as detailed below.

| Shropshire County Pension Fund | 31 March 2021 | 31 March 2020 |
|--|---------------|---------------|
| No of employers with active members | 146 | 148 |
| Number of employees in the scheme | | |
| Shropshire Council | 5,771 | 5,916 |
| Other employers | 10,749 | 10,718 |
| Total | 16,520 | 16,634 |
| Number of pensioners in the scheme | | |
| Shropshire Council | 5,626 | 5,431 |
| Other employers | 5,945 | 5,664 |
| Total | 11,571 | 11,095 |
| Number of deferred pensioners in the scheme | | |
| Shropshire Council | 8,591 | 8,644 |
| Other employers | 9,497 | 9,447 |
| Total | 18,088 | 18,091 |

Benefits are funded by contributions and investment earnings. Contributions are made by active members of the fund in accordance with the LGPS Regulations 2013 and ranged from 5.5% to 12.5% of pensionable pay for the financial year ending 31 March 2021. Employers' contributions are set based on triennial actuarial funding valuations. The last such valuation was as at 31 March 2019. Currently, employer contribution rates range from 5.8% to 27.6% of pensionable pay.

Prior to 1 April 2014, pension benefits under the LGPS were based on final pensionable pay and length of pensionable service. From 1 April 2014, the scheme became a career average scheme, whereby members accrue benefits based on their pensionable pay in that year at an accrual rate of 1/49th. Accrued pension is uprated annually in line with the Consumer Price Index.

A range of other benefits are also provided including early retirement, ill-health pensions and death benefits.

Note 2: Basis of preparation

The statement of accounts summarises the fund's transactions for the 2020/21 financial year and its financial position at 31 March 2021. The accounts have been prepared in accordance with the Code of Practice on Local Authority Accounting in the United Kingdom 2020/21 (the code) which is based upon International Financial Reporting Standards (IFRS), as amended for the UK public sector. The accounts have been prepared on a going concern basis.

IFRS9 requires the investment assets to be accounted for at fair value within the accounts. The adoption of IFRS9 had little impact on the accounts for pension funds as the investment assets were already held at fair value through profit and loss as directed by the code. As a consequence, there was no requirement to change the measurement or classification of these assets.

Paragraph 3.3.1.2 of the code requires disclosure of any accounting standards issued but not yet adopted. No such accounting standards have been identified for 2020/21.

The accounts report on the net assets available to pay pension benefits. They do not take account of obligations to pay pensions and benefits that fall due after the end of the financial year, nor do they take into account the actuarial present value of promised retirement benefits. The code gives administering authorities the option to disclose this information in the net assets statement, in the notes to the accounts or by appending an actuarial report prepared for this purpose. The pension fund has opted to disclose this information within the statement by the consulting actuary.

Note 3: Summary of significant accounting policies

Fund account – revenue recognition Contribution income

Normal contributions are accounted for on an accruals basis as follows:

- Employee contribution rates are set in accordance with LGPS regulations, using common percentage rates for all schemes that rise according to pensionable pay.
- Employer contributions are set at the percentage rate recommended by the fund actuary for the period to which they relate. Contributions received earlier than the due date are accounted for on receipt and are recognised as contributions received within the pension fund account statement.
- Employer deficit funding contributions are accounted for on the due dates on which they are payable under the schedule of contributions set by the scheme actuary or on receipt if earlier than due date.

Transfers to and from other schemes

Transfers in and out relate to members who have either joined or left the fund. Individual transfers in/out are accounted for when received or paid. Transfers in from members wishing to use the proceeds of their additional voluntary contributions (see below) to purchase scheme benefits are accounted for on a receipts basis and are included in transfers in (see note 7). Bulk (group) transfers are accounted for in accordance with the terms of the transfer agreement.

Investment income

Dividend income is recognised on the date the shares are quoted ex-dividend. Any amount not received by the end of the reporting period is disclosed in the net assets statement as a current financial asset.

Distributions from pooled funds are recognised at the date of issue. Any amount not received by the end of the reporting period is also disclosed in the net assets statement as a current financial asset.

Changes in the value of investments are recognised as income and comprise all realised and unrealised profit/losses during the year.

Fund account – expense items

Benefits payable

Pensions and lump sum benefits payable include all amounts known to be due as at the end of the financial year. Any amounts due but unpaid are disclosed in the net assets statement as current liabilities, provided that payment has been approved.

Taxation

The fund is a registered public service scheme under section 1 (1) of Schedule 36 of the Finance Act 2004 and as such is exempt from UK income tax on interest received and from capital gains tax on the proceeds of investments sold. Income from overseas investments suffers withholding tax in the country of origin, unless exemption is permitted. Irrecoverable tax is accounted for as a fund expense as it arises.

Management expenses

The fund discloses its pension fund management expenses in accordance with CIPFA's guidance Accounting for Local Government Pension Scheme Management Expenses (2016), as shown below. All items of expenditure are charged to the fund on an accruals basis as follows:

| | |
|---------------------------------------|--|
| Administrative expenses | All staff costs relating to the pensions administration team are charged direct to the fund. Council recharges for management, accommodation and other overhead costs are also accounted for as administrative expenses of the fund. |
| Oversight and governance | All costs associated with governance and oversight are separately identified, apportioned to this activity and charged as expenses to the fund. |
| Investment management expenses | <p>Investment fees are charged directly to the fund as part of management expenses and are not included in, or netted off from, the reported return on investments. Where fees are netted off returns by investment managers, these expenses are grossed up to increase the change in value of investments.</p> <p>Fees charged by external investment managers and custodian are set out in the respective mandates governing their appointments. Broadly, these are based on the market value of the investments under their management and therefore increase or reduce as the value of these investments change.</p> <p>In addition, the fund has negotiated with Majedie Asset Management, Pimco Europe Ltd and BlackRock (hedge fund) that an element of their fee will be performance related.</p> <p>Total performance related fees for all managers in 2020/21 £1.271m (2019/20 £0.225m).</p> <p>Where an investment manager's fee note has not been received by the year-end date, an estimate based upon the market value of their mandate as at the end of the year is used for inclusion in the fund account. In 2020/21, £0.077m of fees is based on such estimates (2019/20 £0.122m).</p> |

Net assets statement

Financial assets

The share capital investment in LGPS Central Limited is valued at transaction price i.e. cost. LGPS Central Limited began to trade on 3 April 2018 and consequently there are only limited trading results available. The pension fund's view is that the market value of this investment at 31 March 2021 cannot be reasonably assessed and that cost is therefore an appropriate estimate of fair value.

All other investment assets are included in the financial statements on a fair value basis as at the reporting date. A financial asset is recognised in the net assets statement on the date the fund becomes party to the contractual acquisition of the asset. Any amounts due or payable in respect of trades entered into but not yet complete at 31 March each year are accounted for as financial instruments held at amortised cost and reflected in the reconciliation of movements in investments and derivatives in Note 11a. Any gains or losses on investment sales arising from changes in the fair value of the asset are recognised in the fund account

The values of investments as shown in the net assets statement have been determined at fair value in accordance with the requirements of the code and IFRS13 (see note 14).

Foreign currency transactions

Dividends, interest and purchases and sales of investments in foreign currencies have been accounted for at the spot market rates at the date of transaction. End of year spot market exchange rates are used to value cash balances held in foreign currency bank accounts, overseas investments and purchases and sales outstanding at the end of the reporting period.

Cash and cash equivalents

Cash comprises cash in hand and demand deposits and includes amounts held by the fund's external managers. Cash equivalents are short-term, highly liquid investments that are readily convertible to known amounts of cash and that are subject to minimal risk of changes in value.

Loans and receivables

Financial assets classed as amortised cost are carried in the net asset statement at the value of outstanding principal receivable at the year-end date plus accrued interest.

Financial liabilities

A financial liability is recognised in the net asset statement on the date the fund becomes legally responsible for that liability. The fund recognises financial liabilities relating to investment trading at fair value and any gains or losses arising from changes in the fair value of the liability between contract date, the year-end date and the eventual settlement date are recognised in the fund account as part of the change in value of investments.

Other financial liabilities classed as amortised cost are carried in the net asset statement at the value of the outstanding principal at 31 March each year. Any interest due not yet paid is accounted for on an accruals basis and included in administration costs.

Additional voluntary contributions

Shropshire County Pension Fund provides an additional voluntary contribution (AVC) scheme for its members, the assets of which are invested separately from those of the pension fund. Please see note 20 for further information.

Note 4: Critical judgments in applying accounting policies

Investment in LGPS Central

The Share Capital investment has been valued at cost on the basis that fair value as at 31 March 2021 cannot be reliably estimated. Management have made this judgment because:

- LGPS Central Limited did not commence trading until 3 April 2018
- No dividend to shareholders has as yet been declared
- Published trading results are only available for two years, which in the Fund's opinion does not give sufficient information to allow fair value to be accurately calculated on a net asset basis.

Note 5: Assumptions made about the future and other major sources of estimation uncertainty

The preparation of financial statements requires management to make judgments, estimates and assumptions that affect the reported amounts. Estimates and assumptions take account of historical experience, current trends and future expectations. However, actual outcomes could be different from the assumptions and estimates made. The items in the net asset statement for which there is a significant risk of material adjustment the following year are as follows:

| Item | Uncertainties | Effect if actual results differ from assumptions |
|----------------|---|--|
| Private equity | Private equity investments are valued at fair value in accordance with International Private Equity and Venture Capital Valuation Guidelines (December 2018) and the special guidance issued March 2020 concerning the impact of COVID-19 on valuations. Investments are not publicly listed and as such there is a degree of estimation involved in the valuation. | The total private equity investments in the financial statements are £180.4 million. There is a risk that this investment may be under or overstated in the accounts. A 5% movement in the valuation would equate to a £9.0m adjustment to the value of these assets. |
| Hedge funds | Some hedge fund investments are not regularly traded and as such there is a degree of estimation involved in the valuation. | The total hedge fund value in the financial statements is £137.3 million. There is a risk that this investment may be under or overstated in the accounts. A 5% movement in the valuation would equate to a £6.9m adjustment to the value of these assets. |

Note 6: Events after the reporting date

These are events, both favourable and unfavourable, that occur between the end of the reporting period and the date when the financial statements are authorised for issue. There have been no events between 31 March 2021, and when these accounts were authorised, that require any adjustments to be made.

Global financial markets were particularly volatile during 2019/20 because of Brexit, COVID-19 and other significant political and geographical changes. This adversely affected the value of the fund's investments during this period despite careful management.

However, this downward trend did not continue during 2020/21 resulting in a £363 million increase in the fund value and the fund value has continued to increase until 31 July 2021.

Guaranteed minimum pensions (GMP) equalisation remedy in LGPS is still to be legislated on. GMP reconciliation has ensured that data is up to date for when any changes required are known.

The McCloud remedy in LGPS is still to be legislated for, with an expected date of 1 April 2022. The fund is not aware of any cases affected by the Goodwin test cases.

Note 7: Analysis of the main revenue account transactions

The following table provides further analysis of contributions received and benefits paid between the administering authority (Shropshire Council), designated bodies and scheme employers (unitary, town and parish councils) and admission bodies (private bodies carrying out former local government functions or bodies providing a public service on a non-profit making basis).

| | Administering Authority £m | Admission Bodies £m | Designation Bodies / Scheme Employers £m | Total £m |
|-------------------------------|----------------------------------|---------------------------|--|---------------|
| 2020/21 | | | | |
| Contributions Received | | | | |
| Employees | 5.864 | 2.030 | 8.577 | 16.471 |
| Employers | 25.335 | 5.941 | 38.729 | 70.005 |
| Transfers In | 1.544 | 0.785 | 2.934 | 5.263 |
| Total Income | 32.743 | 8.756 | 50.240 | 91.739 |
| Payments Made | | | | |
| Pensions | 36.952 | 8.207 | 19.591 | 64.750 |
| Lump Sums | 4.208 | 1.944 | 4.345 | 10.497 |
| Death Benefits | 0.455 | 0.408 | 0.471 | 1.334 |
| Refunds | 0.063 | 0.020 | 0.107 | 0.190 |
| Transfers Out* | 2.674 | 0.022 | 17.320 | 20.016 |
| Total Expenditure | 44.352 | 10.601 | 41.834 | 96.787 |
| 2019/20 | | | | |
| Contributions Received | | | | |
| Employees | 5.607 | 2.057 | 8.042 | 15.706 |
| Employers | 13.885 | 6.812 | 25.929 | 46.626 |
| Transfers In | 2.472 | 1.019 | 2.969 | 6.460 |
| Total Income | 21.964 | 9.888 | 36.940 | 68.792 |
| Payments Made | | | | |
| Pensions | 35.938 | 7.675 | 18.638 | 62.251 |
| Lump Sums | 4.449 | 1.984 | 4.187 | 10.620 |
| Death Benefits | 0.533 | 0.445 | 0.447 | 1.425 |
| Refunds | 0.059 | 0.023 | 0.142 | 0.224 |
| Transfers Out | 2.196 | 0.586 | 2.114 | 4.896 |
| Total Expenditure | 43.175 | 10.713 | 25.528 | 79.416 |

*2020/21 transfers out figure includes £16.430m bulk transfers out.

This table shows a breakdown of the employers contributions above:

| 2019/20 £m | Employers Contribution Breakdown | 2020/21 £m |
|---------------|--------------------------------------|---------------|
| 36.630 | Employers normal contributions | *54.083 |
| 8.177 | Employers deficit contributions | **14.263 |
| 1.819 | Employers augmentation contributions | 1.659 |
| 46.626 | | 70.005 |

* Employers normal contributions figure for 2020/21 includes upfront payment of 2021/22 normal contributions for Telford & Wrekin Council // ** Employers deficit contributions figure for 2020/21 includes upfront deficit payments covering three years for Shropshire Council

Note 8: Management expenses

This analysis of the costs of managing the Shropshire County Pension Fund during the period has been prepared in accordance with CIPFA's Accounting for Local Government Pension Scheme Management Expenses (2016).

| 2019/20 £m | Management Expenses | 2020/21 £m |
|---------------|--------------------------------|---------------|
| 1.050 | Administrative costs | 1.135 |
| 15.283 | Investment management expenses | 15.231 |
| 1.379 | Oversight and governance costs | 1.460 |
| 17.712 | | 17.826 |

Each external investment manager receives a fee for their services based on the market value of the assets they manage on the fund's behalf. Active managers are required to produce a specific target return in excess of their benchmark return and are paid a performance related fee (over and above a basic fee) for reaching required levels of outperformance. The management fees disclosed also include all investment management fees directly incurred by the fund by pooled fund investments.

The investment management expenses shown below includes £1.271m (2019/20 £0.225m) in respect of performance related fees paid/payable to the fund's investment managers.

It also includes £3.028m in respect of transaction costs (2019/20 £2.561m).

In addition to these costs, indirect costs are incurred through the bid-offer spread on investment sales and purchases. These are reflected in the cost of investment acquisitions and in the proceeds from the sales of investments (see note 11a).

| 2019/20 £m | Investment Management Expenses | 2020/21 £m |
|---------------|--------------------------------|---------------|
| 9.052 | Management Fees | 8.901 |
| 0.225 | Performance Fees | 1.271 |
| 3.414 | Other Fees | 1.989 |
| 2.561 | Transaction Costs | 3.028 |
| 0.031 | Custody Fees | 0.042 |
| 15.283 | | 15.231 |

The costs incurred by the fund in administering the fund totalled £1.135m for the year ended 31 March 2021 (2019/20 £1.050m).

| 2019/20 £m | Administrative costs | 2020/21 £m |
|---------------|------------------------------|---------------|
| 0.682 | Employee costs | 0.753 |
| 0.210 | IT | 0.218 |
| 0.032 | Consultants | 0.075 |
| 0.061 | Printing, Postage and Design | 0.039 |
| 0.020 | Office Accommodation | 0.021 |
| 0.016 | Subscriptions | 0.014 |
| 0.029 | Other Costs | 0.015 |
| 1.050 | | 1.135 |

The costs incurred by the fund in oversight and governance totalled £1.460m for the year ended 31 March 2021 (2019/20 £1.379m).

| 2019/20 £m | Oversight & governance costs | 2020/21 £m |
|---------------|--------------------------------------|---------------|
| 0.386 | Investment advice | 0.427 |
| 0.190 | Employee costs (pensions investment) | 0.234 |
| 0.154 | Actuarial advice | 0.074 |
| 0.475 | LGPS Central Pooling costs | 0.582 |
| 0.065 | Responsible engagement overlay | 0.050 |
| 0.020 | External audit | *0.022 |
| 0.029 | Performance analysis | 0.028 |
| 0.019 | Internal audit | 0.022 |
| 0.016 | Legal and Committee | 0.007 |
| 0.025 | Other costs | 0.014 |
| 1.379 | | 1.460 |

* The External audit figure for 2020/21 comprises the current year audit fee paid of £18,039 and £4,250 agreed fee variation charge for completing the 2019/20 audit. The total audit fee for 2020/21 as noted in the audit plan is £30,289. The outstanding amount due will be paid and accounted for in 2021/22

There are also non audit fees payable to our auditors Grant Thornton for 2020/21 of £5,000 relating to the provision of IAS19 assurance reports for auditors.

Note 8a: Investment management expenses

The tables below show a breakdown of investment management expenses by investment type.

| 2020/21 | Total £m | Management fees £m | Performance related fees £m | Transaction costs £m | Other costs £m |
|------------------------------------|---------------|--------------------------|-----------------------------------|----------------------------|----------------------|
| Equities | 0.709 | 0.366 | 0.000 | 0.343 | 0.000 |
| Pooled investments Vehicles | | | | | |
| Global Equity | 2.123 | 1.115 | 0.000 | 0.954 | 0.054 |
| Fixed Income | 3.162 | 1.945 | 0.000 | 1.034 | 0.183 |
| Hedge Fund of Funds | 2.217 | 0.711 | 1.271 | 0.000 | 0.235 |
| Infrastructure | 2.146 | 2.049 | 0.000 | 0.000 | 0.097 |
| Pooled Property Investments | 0.953 | 0.281 | 0.000 | 0.672 | 0.000 |
| Private Equity | 3.035 | 1.793 | 0.000 | 0.000 | 1.242 |
| Property Debt | 0.561 | 0.420 | 0.000 | 0.000 | 0.141 |
| Insurance Linked Securities | 0.283 | 0.221 | 0.000 | 0.025 | 0.037 |
| | 15.189 | 8.901 | 1.271 | 3.028 | 1.989 |
| Custody Fees | 0.042 | | | | |
| Total | 15.231 | | | | |

| 2019/20 | Total £m | Management fees £m | Performance related fees £m | Transaction costs £m | Other costs £m |
|------------------------------------|---------------|--------------------------|-----------------------------------|----------------------------|----------------------|
| Equities | 0.712 | 0.406 | 0.000 | 0.306 | 0.000 |
| Pooled investments Vehicles | | | | | |
| Global Equity | 2.513 | 1.065 | 0.000 | 1.414 | 0.034 |
| Fixed Income | 3.361 | 2.198 | 0.000 | 0.817 | 0.346 |
| Hedge Fund of Funds | 1.035 | 0.584 | 0.225 | 0.000 | 0.226 |
| Infrastructure | 2.542 | 2.477 | 0.000 | 0.000 | 0.065 |
| Pooled Property Investments | 1.373 | 0.307 | 0.000 | 0.000 | 1.066 |
| Private Equity | 2.986 | 1.584 | 0.000 | 0.000 | 1.402 |
| Property Debt | 0.453 | 0.229 | 0.000 | 0.000 | 0.224 |
| Insurance Linked Securities | 0.277 | 0.202 | 0.000 | 0.024 | 0.051 |
| | 15.252 | 9.052 | 0.225 | 2.561 | 3.414 |
| Custody Fees | 0.031 | | | | |
| Total | 15.283 | | | | |

Note 9: Investment income

The table below analyses the investment income received by the fund over the last twelve months.

| 2019/20 £m | Investment income | 2020/21 £m |
|---------------|--|---------------|
| 5.493 | Dividends from equities | 3.053 |
| 8.621 | Income from pooled investment vehicles | 8.344 |
| 0.053 | Interest on cash deposits | 0.035 |
| 14.235 | Other | 14.045 |
| 28.402 | | 25.477 |

Note 10: Taxes on income

This table breaks down the taxes on income by asset class.

| 2019/20 £m | Taxes on Income | 2020/21 £m |
|---------------|---|---------------|
| 0.000 | Withholding tax - Fixed interest securities | 0.000 |
| 0.026 | Withholding tax - equities | 0.030 |
| 0.098 | Withholding tax - pooled | 0.072 |
| 0.124 | | 0.102 |

Note 11: Investments

The table below analyses investment assets by type of investment.

| 2019/20 £m | Investments | 2020/21 £m |
|-----------------|-----------------------------------|-----------------|
| | Investment Assets | |
| 77.746 | Equities | 104.048 |
| | Pooled Funds | |
| 780.233 | Global Equity | 999.156 |
| 477.682 | Fixed Income | 511.776 |
| 117.950 | Hedge Fund of Funds | 137.333 |
| 76.961 | Infrastructure | 69.301 |
| 85.290 | Pooled property investments | 75.611 |
| 119.887 | Private Equity | 180.438 |
| 36.928 | Property Debt | 57.777 |
| 31.596 | Insurance Linked Securities | 32.509 |
| | Other investments | |
| 0.685 | Loans | 0.685 |
| | Cash Deposits | |
| 18.650 | Deposits | 16.950 |
| 2.000 | Temporary Investments | 3.500 |
| 1825.608 | | 2189.084 |
| | Long-term investments | |
| | UK unquoted equities | |
| 1.315 | Shares in LGPS Central asset pool | 1.315 |
| 1826.923 | Total investment assets | 2190.399 |

Note 11a: Reconciliation of movements in investments

| 2020/21 | Value as at 1st April 2020 | Purchases at cost | Sale proceeds | Other cash transactions | Change in market value | Value as at 31st March 2021 |
|--|-------------------------------|----------------------|------------------|----------------------------|---------------------------|--------------------------------|
| Investment type | £m | £m | £m | £m | £m | £m |
| Equities | 79.061 | 56.114 | (52.719) | | 22.907 | *105.363 |
| Pooled investment vehicles - Other managed funds | 1726.527 | 207.619 | (197.843) | 7.119 | 320.479 | *2063.901 |
| Other investment balances | 0.685 | | | | | 0.685 |
| | 1806.273 | 263.733 | (250.562) | 7.119 | 343.386 | 2169.949 |
| Cash deposits - with managers | 18.650 | | (0.014) | (1.718) | 0.032 | 16.950 |
| Temporary investments | 2.000 | | | 1.500 | | 3.500 |
| | 1826.923 | 263.733 | (250.576) | 6.901 | **343.418 | 2190.399 |

* Within the Pooled Investment Vehicles - other managed funds total of £2063.901m are £408.057m of level 3 investments as at 31 March 2021. Within the Equities figure of £105.363m are £1.315m of level 3 investments as at 31 March 2021. The value of the level 3 investments was £307.676m as at 1st April 2020 which increased to £409.372m as at 31 March 2021. The increase in value is due to purchases of £56.083m, sales of £11.625m and change in market value of £57.238m. // ** The total change in market value for 2020/21 as per the table above is £343.418m. This figure is made up of profit on sales of £20.049m and also the difference between book cost and market value for the whole Fund which for 2020/21 was £323.369m.

| 2019/20 | Value as at 1st April 2019 | Purchases at cost | Sale proceeds | Other cash transactions | Change in market value | Value as at 31st March 2020 |
|--|-------------------------------|----------------------|------------------|----------------------------|---------------------------|--------------------------------|
| Investment type | £m | £m | £m | £m | £m | £m |
| Equities | 127.254 | 48.977 | (70.459) | | (26.711) | *79.061 |
| Pooled investment vehicles - Other managed funds | 1667.601 | 207.214 | (69.239) | (8.595) | (70.454) | *1726.527 |
| Other investment balances | 0.685 | | | | | 0.685 |
| | 1795.540 | 256.191 | (139.698) | (8.595) | (97.165) | 1806.273 |
| Cash deposits - with managers | 115.796 | | (0.044) | (97.145) | 0.043 | 18.650 |
| Temporary investments | 2.000 | | | | | 2.000 |
| | 1913.336 | 256.191 | (139.742) | (105.740) | **(-97.122) | 1826.923 |

* Within the pooled investment vehicles - other managed funds total of £1726.527m are £306.361m of level 3 investments as at 31 March 2020. Within the equities figure of £79.061m are £1.315m of level 3 investments as at 31 March 2020. The value of the level 3 investments was £274.472m as at 1st April 2019 which increased to £307.676m as at 31 March 2020. The increase in value is due to purchases of £47.266m, sales of £14.796m and change in market value of £0.734m. // ** The total change in market value for 2019/20 as per the table above is -£97.122m. This figure is made up of profit on sales of £7.988m and also the difference between book cost and market value for the whole fund which for 2019/20 was -£105.110m.

Note 12: Stock lending

The fund participates in a stock lending programme with its custodian, Northern Trust to lend eligible securities from within its portfolio of stocks to third parties in return for collateral. Collateral is restricted to AAA sovereign debt (the highest rated collateral available).

Collateralised lending generated income of £0.003m in 2020/21 and this is included within investment income in the pension fund account. At 31 March 2021 £2.841m worth of stock (via the custodian) was on loan, for which the fund was in receipt (via the custodian) of £3.055m worth of collateral representing 108% of stock on loan.

Although stock lending involves the transfer of title of those securities to the borrower, the lender's rights to the normal benefits and corporate actions that would have arisen had the asset not been lent are protected. The lender thus retains an economic interest in the securities transferred. During the period stock is on loan, the voting rights of the loaned stock pass to the borrower.

There are no liabilities associated with the loaned assets.

Note 13: Analysis of derivatives

Currently, Legal & General, who manage the global equity passive portfolio, hedge 100% of their foreign currency exposure back to sterling. The global equity passive portfolio also has an equity protection strategy in place.

Note 14: Fair value - basis of valuation

Unquoted equities in LGPS Central are valued using the cost approach / considering fair value at initial recognition approach as these methodologies provide viable approaches to valuing this shareholding, and they both generate consistent valuations at historic cost less any adjustment for impairment. This will be the approach used for valuing this holding until any change in circumstances creates an alternative approach.

All other investment assets are valued using fair value techniques based on the characteristics of each instrument, where possible using market-based information. There has been no change in the valuation techniques used during the year.

The valuation basis for each category of investment asset is set out below.

| Description of asset | Valuation hierarchy | Basis of valuation | Observable and unobservable inputs | Key sensitivities affecting the valuations provided |
|--|---------------------|---|--|---|
| Market quoted equities and pooled fund investments | Level 1 | The published bid market price on the final day of the accounting period | Not required | Not required |
| Cash and cash equivalents | Level 1 | Carrying value is deemed to be fair value because of the short-term nature of these financial instruments | Not required | Not required |
| Pooled property funds | Level 2 | Closing bid price where bid and offer prices are published. Closing single price where single price published | NAV based pricing set on a forward pricing basis | Not required |
| Pooled equity fund investments | Level 2 | Index tracking funds & valuations are based on the market quoted prices of the respective underlying securities | Evaluated price feeds | Not required |
| Pooled fixed income fund investments | Level 2 | Average of broker prices | Evaluated price feeds | Not required |
| Infrastructure | Level 2 | Includes publicly listed investments. Closing bid price where bid and offer prices are published. Closing single price where single price published | NAV based pricing set on a forward pricing basis | Not required |
| Shares in LGPS Central asset pool | Level 3 | Valued using cost approach and considering fair value at initial recognition approach | No market for shares in LGPS Central and no immediate plans to pay dividends. Cost approach generates a figure similar to the original cost of investment when LGPS Central was created | Valuation reviewed on an annual basis to ascertain if there is any reason that this valuation may have been impaired |
| Insurance linked securities | Level 3 | Closing single price. Investments are fair valued using earned net assets value method | NAV based pricing set on a forward pricing basis. NAV based pricing based upon either 3rd party broker marks or independent Milliman valuations using available industry loss assumptions and 3rd party reports. | Valuations could be affected by any changes to underlying values of the invested portfolio. Value appreciation/depreciation is typically dependent on and contingent on specific insurance events/triggers not occurring. |

| Description of asset | Valuation hierarchy | Basis of valuation | Observable and unobservable inputs | Key sensitivities affecting the valuations provided |
|-----------------------------------|---------------------|--|--|--|
| Property Debt | Level 3 | Valued using amortised cost and considering fair value at initial recognition approach | Underlying property value, projected future cashflows, cash available, indicative market interest rates for similar products | Valuation reviewed on a quarterly basis to ascertain if there is a reason that this valuation may have been impaired |
| Private Equity and other unquoted | Level 3 | Comparable valuation of similar companies in accordance with International Private Equity and Venture Capital Valuation Guidelines 2018 and the IPEV Board's Special Valuation Guidance (March 2020) or other appropriate guidelines | EBITDA multiple, revenue multiple, discount for lack of marketability, control premium | Valuations could be affected by changes to expected cashflows or by differences between audited and unaudited accounts |
| Hedge Funds | Level 3 | Valuations received directly from the third party hedge funds with which the fund of hedge fund manager invests | Valuations/prices of the investments held are not publicly available. NAV based pricing set on a forward pricing basis | Valuations are affected by any changes to the value of the financial instrument being hedged against |

Sensitivity of assets valued at level 3:

The fund has determined that the valuation methods described above for level 3 investments are likely to be accurate to within the following ranges, and has set out below the consequent potential impact on the closing value of investments held at 31 March 2021 and 31 March 2020.

| Asset | Potential variation in fair value (+/-) | Value as at 31-Mar-21 £m | Potential value on increase £m | Potential value on decrease £m |
|--------------------|--|-----------------------------|-----------------------------------|-----------------------------------|
| Private Equity | 5% | 180.438 | 189.460 | 171.416 |
| Hedge Funds | 5% | 137.333 | 144.200 | 130.466 |
| Insurance Linked | 5% | 32.509 | 34.134 | 30.884 |
| Property Debt | 5% | 57.777 | 60.666 | 54.888 |
| Unquoted UK Equity | 5% | 1.315 | 1.381 | 1.249 |
| Total | | 409.372 | 429.841 | 388.903 |

| Asset | Potential variation in fair value (+/-) | Value as at 31-Mar-20 £m | Potential value on increase £m | Potential value on decrease £m |
|--------------------|--|-----------------------------|-----------------------------------|-----------------------------------|
| Private Equity | 5% | 119.887 | 125.881 | 113.893 |
| Hedge Funds | 5% | 117.950 | 123.848 | 112.052 |
| Insurance Linked | 5% | 31.596 | 33.176 | 30.016 |
| Property Debt | 5% | 36.928 | 38.774 | 35.082 |
| Unquoted UK Equity | 5% | 1.315 | 1.381 | 1.249 |
| Total | | 307.676 | 323.060 | 292.292 |

Note 14a: Fair value hierarchy

Assets and liabilities have been classified into three levels, according to the quality and reliability of information used to determine fair values.

Level 1: Where the fair values are derived from unadjusted quoted prices in active markets for identical assets or liabilities. Comprise quoted equities, quoted bonds and unit trusts.

Level 2: Where quoted market prices are not available, or where valuation techniques are used to determine fair value based on observable data.

Level 3: Where at least one input that could have a significant effect on the instrument's valuation is not based on observable market data.

The values of the investment in private equity are based on valuations provided by the general partners to the private equity funds in which Shropshire County Pension Fund has invested.

These valuations are prepared in accordance with the international private equity and venture capital valuation guidelines, which follow the valuation principles of IFRS and US GAAP. Valuations are undertaken quarterly.

The values of the investment in hedge funds are based on the net asset value provided by the fund manager. Assurances over the valuation are gained from the independent audit of the value.

The following table provides an analysis of the assets and liabilities of the pension fund grouped into levels 1 to 3, based on the level at which the fair value is observable.

| Asset Type 2020/21 | Investment Manager | Investment Type | Market Value £m | Quoted market price Level 1 £m | Using observable inputs Level 2 £m | With significant unobservable inputs Level 3 £m |
|--|--------------------------------|-----------------------------|---------------------------|--|--|---|
| Equities | Majedie Asset Management | UK Equities | 104.042 | 104.042 | | |
| | LGPS Central Ltd* | UK Equities (unquoted) | 1.315 | | | 1.315 |
| Pooled Investment Vehicles | Majedie Asset Management | UK Pooled Fund | 8.267 | 8.267 | | |
| | Pimco Europe Ltd | Global Bonds | 142.416 | | 142.416 | |
| | HarbourVest Partners Ltd | Private Equity | 180.438 | | | 180.438 |
| | Aberdeen Property Investors | Property Unit Trusts | 75.611 | | 75.611 | |
| | Blackrock | Hedge Fund | 137.333 | | | 137.333 |
| | Global Infrastructure Partners | Infrastructure | 69.301 | | 69.301 | |
| | Legal & General | Global Equities | 672.984 | | 672.984 | |
| | Blackrock | Fixed Interest | 152.946 | | 152.946 | |
| | T.Rowe Price | Global Dynamic Bonds | 149.017 | | 149.017 | |
| | BMO | LDI | 67.397 | | 67.397 | |
| | Securis | Insurance Linked Securities | 32.509 | | | 32.509 |
| | DRC | Property Debt | 57.777 | | | 57.777 |
| | LGPS Central Ltd | Global Equities | 317.905 | 317.905 | | |
| Cash Deposits & Other (including net Current Assets) | | | 24.762 | 24.762 | | |
| | | | 2194.020 | 454.976 | 1329.672 | 409.372 |

| Asset Type 2019/20 | Investment Manager | Investment Type | Market Value £m | Quoted market price Level 1 £m | Using observable inputs Level 2 £m | With significant unobservable inputs Level 3 £m |
|--|--------------------------------|-----------------------------|---------------------------|--|--|---|
| Equities | Majedie Asset Management | UK Equities | 77.742 | 77.742 | | |
| | LGPS Central Ltd* | UK Equities (unquoted) | 1.315 | | | 1.315 |
| Pooled Investment Vehicles | Majedie Asset Management | UK Pooled Fund | 5.338 | 5.338 | | |
| | Pimco Europe Ltd | Global Aggregate Bonds | 137.126 | 137.126 | | |
| | HarbourVest Partners Ltd | Private Equity | 119.887 | | | 119.887 |
| | Aberdeen Property Investors | Property Unit Trusts | 85.290 | | 85.290 | |
| | Blackrock | Hedge Fund | 117.950 | | | 117.950 |
| | Global Infrastructure Partners | Infrastructure | 76.961 | | 76.961 | |
| | Legal & General | Global Equities | 559.961 | 559.961 | | |
| | Blackrock | Fixed Interest | 135.629 | 135.629 | | |
| | T.Rowe Price | Global Dynamic Bonds | 138.121 | 138.121 | | |
| | BMO | LDI | 66.806 | 66.806 | | |
| | Securis | Insurance Linked Securities | 31.596 | | | 31.596 |
| | DRC | Property Debt | 36.928 | | | 36.928 |
| | LGPS Central Ltd | Global Equities | 214.934 | 214.934 | | |
| Cash Deposits & Other (including net current assets) | | | 25.739 | 25.739 | | |
| | | | 1831.323 | 1361.396 | 162.251 | 307.676 |

*Share capital investment in LGPS Central Limited has been carried at cost

Note 15: Financial instruments

Note 15a: Classification of financial instruments

The following table analyses the carrying amounts of financial instruments by category and net assets statement heading. No financial instruments were reclassified during the accounting period.

| 31-Mar-20 | | | 31-Mar-21 | | |
|----------------------------------|------------------------------------|---|--|------------------------------------|---|
| Fair value through profit & loss | Financial assets at amortised cost | Financial liabilities at amortised cost | Fair value through profit & loss | Financial assets at amortised cost | Financial liabilities at amortised cost |
| £m | £m | £m | £m | £m | £m |
| Investment Assets | | | | | |
| 1.315 | | | Equities | 1.315 | |
| Financial Assets | | | | | |
| 77.746 | | | Equities | 104.048 | |
| 1726.527 | | | Pooled Investment Vehicles - Other managed funds | 2063.901 | |
| | 0.685 | | Other Investment Balances - Loans | | 0.685 |
| | 21.047 | | Cash | | 20.695 |
| | 6.913 | | Debtors | | 6.765 |
| 1805.588 | 28.645 | 0.000 | 2169.264 | 28.145 | 0.000 |
| Financial liabilities | | | | | |
| | | (2.910) | Creditors | | (3.389) |
| 0.000 | 0.000 | (2.910) | 0.000 | 0.000 | (3.389) |
| 1805.588 | 28.645 | (2.910) | 2169.264 | 28.145 | (3.389) |

Note 15b: Net gains and losses on financial instruments

| 2019/20 £m | Financial instruments | 2020/21 £m |
|------------------------------|--|---------------|
| Financial Assets | | |
| (97.123) | Fair value through profit and loss | 343.417 |
| 0.000 | Loans and receivables | 0.000 |
| 0.000 | Financial liabilities measured at amortised cost | 0.000 |
| Financial Liabilities | | |
| 0.000 | Fair value through profit and loss | 0.000 |
| 0.000 | Loans and receivables | 0.000 |
| 0.000 | Financial liabilities measured at amortised cost | 0.000 |
| (97.123) | | 343.417 |

Note 16: Nature and extent of risks arising from financial instruments

Risk and risk management

The fund's primary long-term risk is that its assets will fall short of its liabilities (i.e. promised benefits to pay members). The aim of investment risk management is to minimise the risk of an overall reduction in the value of the fund and to maximise the opportunity for gains across the whole fund portfolio. The fund achieves this through asset diversification to reduce exposure to market risk

(price risk, currency risk and interest rate risk) and credit risk to an acceptable level. In addition, the fund manages its liquidity risk to ensure there is sufficient liquidity to meet the fund's forecast cash flows. The fund manages these investment risks as part of its overall pension fund risk management programme.

Responsibility for the fund's risk management strategy rests with the Pension's Committee. Risk management policies are established to identify and analyse the risks faced by the pension fund's operations. Policies are reviewed regularly to reflect changes in activity and in market conditions.

Market risk

Market risk is the risk of loss from fluctuations in equity and commodity prices, interest and foreign exchange rates and credit spreads. The fund is exposed to market risk from its investment activities, particularly through its equity holdings. The level of risk exposure depends on market conditions, expectations of future price and yield movements and the assets mix. The objective of the fund's risk management strategy is to identify, manage and control market risk exposure within acceptable parameters, whilst optimising investment return.

In general, excessive volatility in market risk is managed through the diversification of the portfolio in terms of geographical and industry sectors and individual securities. To mitigate market risk, the pension fund and its investment advisors undertake appropriate monitoring of market conditions and benchmark analysis and manage any identified risk in two ways:

1. The exposure of the fund to market risk is monitored through a factor risk analysis, to ensure that risk remains within tolerable levels
2. Specific risk exposure is limited by applying risk-weighted maximum exposures to individual investments.

Other price risk

Other price risk represents the risk that the value of a financial instrument will fluctuate as a result of changes in market prices (other than those arising from interest rate risk or foreign exchange risk), whether those changes are caused by factors specific to the individual instrument or by factors affecting all such instruments in the market.

The fund is exposed to share and derivative price risk. The fund's investment managers mitigate this price risk through diversification and the selection of securities and other financial instruments is monitored to ensure it is within limits specified in the fund investment strategy.

Other price risk – sensitivity analysis

In consultation with its investment advisors, the fund has determined that the following movements in market price risk are reasonably possible for the 2021/22 reporting period, assuming that all other variables, in particular foreign exchange rates and interest rates, remain the same.

| Asset type | Potential market movements (+/-) |
|-------------------------------|----------------------------------|
| UK Equities | 19.0% |
| Global unconstrained Equities | 21.1% |
| Global Equities (passive) | 20.0% |
| Unconstrained bonds | 5.7% |
| Property | 12.5% |
| Private Equity | 28.3% |
| Hedge Funds | 9.3% |
| Infrastructure | 19.3% |
| Property Debt | 7.2% |
| Insurance-Linked Securities | 4.5% |
| LDI | 24.1% |

Had the market price of the fund investments increased/decreased in line with the above, the change in the net assets available to pay benefits would have been as follows.

| Asset type | Value as at 31 March 2021 £m | Potential market movement £m | Value on Increase £m | Value on Decrease £m |
|---|---------------------------------|---------------------------------|-------------------------|-------------------------|
| Net Assets including Cash and Other | 26.071 | 0.000 | 26.071 | 26.071 |
| Investment Portfolio Assets | | | | |
| UK Equities | 103.652 | 19.694 | 123.346 | 83.958 |
| Global Equities (unconstrained) | 326.568 | 68.906 | 395.474 | 257.662 |
| Global Equities (passive) | 672.984 | 134.597 | 807.581 | 538.387 |
| Unconstrained Bonds | 444.379 | 25.330 | 469.709 | 419.049 |
| Property | 75.611 | 9.451 | 85.062 | 66.160 |
| Private Equity | 180.438 | 51.064 | 231.502 | 129.374 |
| Hedge Funds | 137.333 | 12.772 | 150.105 | 124.561 |
| Infrastructure | 69.301 | 13.375 | 82.676 | 55.926 |
| Property Debt | 57.777 | 4.160 | 61.937 | 53.617 |
| Insurance-Linked Securities | 32.509 | 1.463 | 33.972 | 31.046 |
| LDI | 67.397 | 16.243 | 83.640 | 51.154 |
| Total assets available to pay benefits | 2,194.020 | 357.055 | 2,551.075 | 1,836.965 |

| Asset type | Value as at 31 March 2020 £m | Potential market movement £m | Value on Increase £m | Value on Decrease £m |
|---|---------------------------------|---------------------------------|-------------------------|-------------------------|
| Net Assets including Cash and Other | 27.050 | 0.000 | 27.050 | 27.050 |
| Investment Portfolio Assets | | | | |
| UK Equities | 74.022 | 14.064 | 88.086 | 59.958 |
| Global Equities (unconstrained) | 223.996 | 47.487 | 271.483 | 176.509 |
| Global Equities (passive) | 559.961 | 111.992 | 671.953 | 447.969 |
| Unconstrained Bonds | 410.876 | 22.598 | 433.474 | 388.278 |
| Property | 85.290 | 14.499 | 99.789 | 70.791 |
| Private Equity | 119.887 | 34.168 | 154.055 | 85.719 |
| Hedge Funds | 117.950 | 11.205 | 129.155 | 106.745 |
| Infrastructure | 76.961 | 15.007 | 91.968 | 61.954 |
| Property Debt | 36.928 | 3.139 | 40.067 | 33.789 |
| Insurance-Linked Securities | 31.596 | 1.422 | 33.018 | 30.174 |
| LDI | 66.806 | 20.576 | 87.382 | 46.230 |
| Total assets available to pay benefits | 1,831.323 | 296.157 | 2,127.480 | 1,535.166 |

Interest rate risk

The fund recognises that interest rates can vary and can affect both income to the fund and the carrying value of fund assets, both of which affect the value of the net assets available to pay benefits. A 1% movement in interest rates is consistent with the level of sensitivity applied as part of the fund's risk management strategy.

The fund's direct exposure to interest rate movements as at 31 March 2021 and 31 March 2020 is set out below.

| Asset type | As at 31 March 2021 £m | As at 31 March 2020 £m |
|---------------------------|------------------------------|------------------------------|
| Cash and cash equivalents | 16.950 | 9.692 |
| Cash balances | 0.245 | 0.397 |
| Bonds | 444.379 | 410.876 |
| Total | 461.574 | 420.965 |

The following analysis shows the effect in the year on the net assets available to pay benefits of a +/- 1% change in interest rates assuming all variables, in particular exchange rates, remain constant. This analysis demonstrates that a 1% increase in interest rates will not affect the interest received on fixed interest assets but will reduce their fair value, and vice versa. Changes in interest rates do not impact on the value of cash and cash equivalent balances but they will affect the interest income received on those balances.

| Exposure to interest rate risk | Value as at 31 March £m | Potential movement on 1% change in interest rates £m | Value on Increase £m | Value on Decrease £m |
|--------------------------------------|-------------------------------|--|----------------------------|----------------------------|
| As at 31 March 2021 | | | | |
| Cash and cash equivalents | 16.950 | 0.000 | 16.950 | 16.950 |
| Cash balances | 0.245 | 0.000 | 0.245 | 0.245 |
| Bonds | 444.379 | 4.444 | 448.823 | 439.935 |
| Total | 461.574 | 4.444 | 466.018 | 457.130 |

| Exposure to interest rate risk | Value as at 31 March £m | Potential movement on 1% change in interest rates £m | Value on Increase £m | Value on Decrease £m |
|--------------------------------------|-------------------------------|--|----------------------------|----------------------------|
| As at 31 March 2020 | | | | |
| Cash and cash equivalents | 9.692 | 0.000 | 9.692 | 9.692 |
| Cash balances | 0.397 | 0.000 | 0.397 | 0.397 |
| Bonds | 410.876 | 4.109 | 414.985 | 406.767 |
| Total | 420.965 | 4.109 | 425.074 | 416.856 |

During 2020/21 the fund received £0.003m in interest from surplus pension fund revenue cash. This was either invested in call accounts which are classified as a variable rate investment or a fixed term deposit. If interest rates throughout the year had been 1% higher this would have increased the amount of interest earned on these investments by £0.026m. The impact of a 1% fall in interest rates would imply a negative interest rate and therefore it is assumed no interest would have been received

or charged on these investments. In addition, the fund earned £0.032m in interest on its loan to LGPS Central Ltd. The impact of a 1% change in interest rates would have increased or decreased interest earned on this loan by £0.007m

Currency risk

Currency risk represents the risk that future cash flows will fluctuate because of changes in foreign exchange rates. The fund is exposed to currency risk on any cash balances and investment assets not denominated in UK sterling. Following analysis of historical data in consultation with the fund investment advisors, the fund considers the likely volatility associated with foreign exchange rate movements to be not more than 10%. A 10% strengthening/weakening of the pound against the various currencies in which the fund holds investments would increase/decrease the net assets available to pay benefits as follows:

Currency risk – sensitivity analysis

| Assets exposed to currency risk | Asset value as at 31 March 2021 £m | Potential market movement £m | Value on Increase £m | Value on Decrease £m |
|---|--|---------------------------------------|----------------------------|----------------------------|
| | | | 10% | 10% |
| Overseas Equities | 303.977 | 30.398 | 334.375 | 273.579 |
| Overseas Private Equity | 180.438 | 18.044 | 198.482 | 162.394 |
| Overseas Pooled Property | 0.133 | 0.013 | 0.146 | 0.120 |
| Overseas Infrastructure | 69.301 | 6.930 | 76.231 | 62.371 |
| Total change in assets available to pay benefits | 553.849 | 55.385 | 609.234 | 498.464 |

| Assets exposed to currency risk | Asset value as at 31 March 2020 £m | Potential market movement £m | Value on Increase £m | Value on Decrease £m |
|---|--|---------------------------------------|----------------------------|----------------------------|
| | | | 10% | 10% |
| Overseas Equities | 209.188 | 20.919 | 230.107 | 188.269 |
| Overseas Private Equity | 119.887 | 11.989 | 131.876 | 107.898 |
| Overseas Pooled Property | 2.257 | 0.226 | 2.483 | 2.031 |
| Overseas Infrastructure | 76.961 | 7.696 | 84.657 | 69.265 |
| Total change in assets available to pay benefits | 408.293 | 40.830 | 449.123 | 367.463 |

Credit risk

Credit risk represents the risk that the counterparty to a financial transaction will fail to discharge an obligation and cause the fund to incur a financial loss. Assets potentially affected by this risk are investment assets, cash deposits and third-party loans. The selection of high-quality counterparties, brokers and financial institutions minimises credit risk and the market values of investments generally reflect an assessment of credit risk.

Credit risk may also occur if an employing body not supported by central government does not pay contributions promptly, or defaults on its obligations. The pension fund has not experienced any actual defaults in recent years and the current practice is to obtain a guarantee before admitting new employers, so that all pension obligations are covered in the event of that employer facing financial difficulties. All contributions due at 31 March 2021 and 31 March 2020 were received in the first two months of the financial year.

In January 2018 the fund advanced a loan of £0.685m to LGPS Central asset pool on commercial rates, repayable in 2027. LGPS Central have not defaulted on any annual loan interest repayments to date. The credit risk at 31 March 2021 is therefore not considered to be significant and no credit loss adjustment has been made.

The fund has set limits on the maximum sum placed on deposit with individual financial institutions.

The investment priorities for the management of the pension fund revenue cash held for day to day transactions are the security of the principal sums it invests. The enhancement of returns is a secondary consideration to the minimisation of risk. Accordingly, the administering authority ensures that its counterparty lists and limits reflect a prudent attitude towards organisations with whom funds may be deposited.

The main criteria for determining the suitability of investment counterparties is outlined in the administering authority's creditworthiness policy which the pension fund has also adopted and approved as part of the annual pension fund treasury strategy.

The fund's lending list is reviewed continuously in conjunction with the administering authority's treasury advisor. The total permitted investment in any one organisation at any one time varies with the strength of the individual credit rating. The maximum amount is currently limited to £4,000,000. With security of capital being the main priority, lending continues to be restricted to highly credit rated institutions, part nationalised institutions and other local authorities. In addition to credit ratings, the administering authority continually monitors the financial press and removes institutions from its approved lending list immediately if appropriate.

The pension fund has had no experience of default or uncollectable deposits over the past five financial years.

| | Rating | As at 31 March 2021 £ | As at 31 March 2020 £ |
|--------------------------------------|--------|--------------------------|--------------------------|
| Handelsbanken Instant Access Account | AA | 2,000,000 | 2,000,000 |
| Nat West Instant Access Account | A+ | 1,500,000 | 0 |
| TOTAL | | 3,500,000 | 2,000,000 |

Liquidity risk

Liquidity risk represents the risk that the fund will not be able to meet its financial obligations as they fall due i.e. that cash is not available when required. The pension fund therefore takes steps to ensure that it always has adequate cash resources to meet its commitments. The fund's cash holding under its treasury management arrangements at 31 March 2021 was £3.5m (31 March 2020 £2.0m).

The fund has immediate access to cash through two instant access accounts which at any one time could have up to £6 million available in total. The fund also has the ability to access immediate cash held by Northern Trust which as at 31 March 2021 was £7.756m. The fund does not have access to an overdraft facility.

Officers prepare a daily cash flow forecast to understand and manage the timing of the fund's cash flows. The appropriate strategic level of cash balances to be held forms part of the investment strategy.

Note 17: Funding arrangements

In line with the Local Government Pension Scheme Regulations 2013, the fund's actuary undertakes a funding valuation every three years for the purpose of setting employer contribution rates for the forthcoming triennial period. The last such valuation took place as at 31 March 2019 and the next valuation will take place as at 31 March 2022.

The key elements of the funding policy are:

- To ensure the long-term solvency of the fund, i.e. that sufficient funds are available to meet all pension liabilities as they fall due for payment
- To ensure that employer contribution rates are as stable as possible
- To minimise the long-term cost of the scheme by recognising the link between assets and liabilities and adopting an investment strategy that balances risk and return
- To reflect the different characteristics of employing bodies in determining contribution rates where it considers it reasonable to do so
- To use reasonable measures to reduce the risk to other employers and ultimately to the council tax payer from an employer defaulting on its pension obligations

The aim is to achieve 100% solvency over a period of 19 years and to provide stability in employer contribution rates by spreading any increases in rates over a period of time. For each individual employer, the funding objective, method and assumptions depend on a particular employer's circumstances and different approaches have been adopted where applicable, in accordance with the funding strategy statement.

At the 2019 actuarial valuation, the fund was assessed as 94% funded (84% at the March 2016 valuation). This corresponded to a deficit of £132 million (2016 valuation was £278 million) at that time. Revised contributions set by the 2019 valuation were introduced in 2020/21 and the common contribution rate (i.e. the average employer contribution rate in respect of future service only) is 16.6% of pensionable pay (14.9% at the March 2016 valuation).

The valuation of the fund has been undertaken using the projected unit method under which the salary increase for each member is assumed to increase until they leave active service by death, retirement or withdrawal from service. The principal assumptions were as follows:

| Financial assumptions | 31 March 2019 | 31 March 2016 |
|---------------------------------|---------------|---------------------|
| Discount rate | 4.25% p.a. | 4.55% p.a. |
| Assumed long term CPI inflation | 2.4% p.a. | 2.2% p.a. |
| Salary increases – long term | 3.65% p.a. | 3.70% p.a. |
| Salary increases – short term | No allowance | 1% p.a. for 4 years |
| Pension increases in payment | 2.4% p.a. | 2.2% p.a. |

The assumed life expectancy from age 65 is as follows:

| Demographic assumptions | Gender | 31 March 2019 | 31 March 2016 |
|--|---------|---------------|---------------|
| Current pensioners (at age 65) | Males | 22.8 | 22.9 |
| | Females | 24.9 | 26.1 |
| Future pensioners (assumed current age 45) | Males | 24.1 | 25.1 |
| | Females | 26.6 | 28.4 |

It is assumed that, on average, retiring members will take 80% of the maximum tax-free cash available at retirement.

Note 18: Analysis of debtors

Provision has been made for debtors known to be outstanding as at 31 March 2021. An analysis of debtors outstanding as at 31 March 2021 is shown below:

| 2019/20 £m | Debtors | 2020/21 £m |
|---------------|--------------------------------|---------------|
| 1.186 | Contributions due - employees | 1.260 |
| 4.019 | Contributions due - employers | 3.062 |
| 1.708 | Other entities and individuals | 2.443 |
| 6.913 | | 6.765 |

Note 19: Analysis of creditors

Provision has also been made for creditors known to be outstanding at 31 March 2021. An analysis of creditors outstanding as at 31 March 2021 is shown below:

| 2019/20 £m | Creditors | 2020/21 £m |
|---------------|--------------------------------|---------------|
| 0.615 | Central Government bodies | 0.670 |
| 1.309 | Other Local Authorities | 1.441 |
| 0.986 | Other entities and individuals | 1.278 |
| 2.910 | | 3.389 |

Note 20: Additional voluntary contributions

Scheme members have the option to make Additional Voluntary Contributions (AVCs) to enhance their pension benefits. These contributions are invested with an appropriate provider and used to purchase an annuity at retirement. Contributions are paid directly from scheme members to the AVC provider and are therefore not represented in these accounts in accordance with regulation 4 (1) (b) of the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016.

Contributions are invested in with-profit, unit linked or deposit funds of the scheme member. At present there are around 498 scheme members with AVC policies. These policies are held either by Utmost or Prudential.

During 2020/21 contributions to schemes amounted to £0.611m. The combined value of the AVC funds as at 31 March 2021 was £4.916m.

There is a delay nationally in the issue of Prudential year end statements and therefore figures for contributions paid and value of Prudential AVC funds as at 31 March 2021 included above are estimated.

Note 21: Related party transactions

Shropshire Council

The Shropshire County Pension Fund is administered by Shropshire Council. Shropshire Council incurred costs of £1.475m (2019/20 £1.339m) in relation to the administration and management of the fund and all these costs were recharged to the pension fund.

Shropshire Council is also the single largest employer of members of the pension fund. At the year end, a balance of £1.421m was due to the fund from the council relating to contributions which became due in March but were paid in April and other payments due.

Several employees of Shropshire Council hold key positions in the financial management of the Shropshire County Pension Fund. The Executive Director of Resources (s151 Officer & Scheme Administrator), the Head of Treasury and Pensions, the Treasury Accountant, the Investment Officer and the Pensions Administration Manager are all active members of the fund.

Under the Local Government Pension Scheme 1997 Regulations, councillors were entitled to join the scheme. Legislation which came into force on 1 April 2014 meant the LGPS was only available to councillors and elected mayors of an English County Council or District Council who elected to join before 31 March 2014. From 1 April 2014, access to the LGPS for councillors was removed and those councillor members who were in the scheme on the 31 March 2014 could only remain in the scheme until the end of their current term of office. The remaining active councillor members were removed from the scheme in May 2017 at the end of their individual term of office. All councillor members who sit on the Pensions Committee who joined the LGPS before 31 March 2014 are now either deferred or pensioner members of the fund.

LGPS Central

LGPS Central (LGPSC) has been established to manage investment assets on behalf of nine Local

Government Pension Scheme (LGPS) funds across the Midlands. It is jointly owned in equal shares by the eight administering authorities participating in the LGPSC pool.

The fund invested £1.315m in share capital and £0.685m in a loan to LGPSC in 2017/18. These remain the balances at 31 March 2021. The fund was owed interest of £0.032m on the loan to LGPSC at 31 March 2021.

In addition, in March 2019, the fund invested in the LGPSC global equity sub-fund. The fund incurred direct costs totalling £1.294m in respect of this investment of which £0.007 was payable to LGPSC at 31 March 2021.

The fund incurred costs totalling £0.562m in respect of governance, operator running and product development in connection with LGPSC in 2020/21 of which £0.105m was payable to LGPSC at 31 March 2021.

Note 21a: Key management personnel

The posts of Executive Director of Resources (£151 Officer and Scheme Administrator) and Head of Treasury and Pensions are deemed to be key management personnel with regards to the fund. The financial value of their relationship with the fund (in accordance with IAS24) is set out below:

| 2019/20 £m | | 2020/21 £m |
|---------------|----------------------------|---------------|
| 0.108 | Short-term benefits* | 0.111 |
| 0.063 | Post-employment benefits** | 0.047 |
| 0.171 | | 0.158 |

* This is the pension fund's element of short term remuneration for key management personnel, i.e. annual salary, benefits in kind and employer contributions.

** This is the change in value of accrued pension benefits, expressed as cash equivalent transfer value.

Note 22: Contractual commitments

The fund has a 6% (£131 million) strategic asset allocation to private equity, and a 6.5% (£142 million) strategic asset allocation to infrastructure. It is necessary to over commit the strategic asset allocation because some private equity and infrastructure investments will mature and be repaid before the committed capital is fully invested.

As at 31 March 2021 £267m has been committed to investment in private equity via a fund of funds

manager, HarbourVest Partners. Investment in this asset class will be made as opportunities arise over the next two to three years. As at 31 March 2021 the fund's private equity investments totalled £180.438m.

As at 31 March 2021 £127m has been committed to investment in Infrastructure via global infrastructure partners. Investment in this asset class will be made as opportunities arise over the next two to three years. As at 31 March 2021 the fund's infrastructure investments totalled £69.301m.

The revised strategic asset allocation has only just been agreed by committee and this is the reason why the amount committed to investment in infrastructure is lower than the estimate based on strategic asset allocation.

Note 23: Contingent assets

Twelve admitted body employers in the Shropshire County Pension Fund hold bonds to guard against the possibility of being unable to meet their pension obligations. These bonds are drawn in favour of the pension fund and payment will only be triggered in the event of employer default.

Note 24: Value added tax

The fund is reimbursed VAT by HM Revenue and Customs. The accounts are shown exclusive of VAT.

Note 25: Custody of investments

Custodial services are provided to the fund by Northern Trust. This includes the safekeeping of assets, the collection of income, the exercise of voting rights and the monitoring and execution of corporate actions in conjunction with investment managers. The custodian also provides independent confirmation of the assets and their value held by the fund. Securities are held on a segregated basis via a nominee account and are clearly separated from the custodian's own assets.

Note 26: Fund auditors

Grant Thornton has completed its audit in accordance with the Local Audit and Accountability Act 2014 and International Standards on Auditing

(UK and Ireland) issued by the Auditing Practice Board. The audit certificate is published within this report.

Note 27: Pension fund bank account

Since April 2010, all income received for the pension fund has been paid into a separate pension fund bank account. The balance on this account is monitored daily and surplus cash balances invested. As at 31 March 2021, £3.5 million was invested. The cash balance in the pension fund account as at the same date was £0.245m.

Note 28: Fund structure update

In September 2017, an equity protection strategy was implemented with Legal & General, one of the fund's existing managers. The strategy is currently being used to reduce equity risk while the fund considers making allocations to other investments, with £280 million of equities being protected at this time. The equity protection strategy was increased during 2018/19 to £580 million for a further period of 12 to 18 months expiring in 2020. This was funded by reducing the fund's active global equity allocation. During March 2020, due to the fall in equity markets due to the global pandemic, a further £70 million of equity protection was implemented with Legal and General which expires in June 2021. Due to the strong bounce back in equity markets during 2020/21, a decision was made to reduce the options expiring in December 2020 from £300 million to £215 million and to just protect US equities where valuations were still very high. In May 2021, the £140 million options expiring in June 2021 were terminated again because of the strong bounce back in equity markets and because of the approval of the revised strategic asset allocations in March 2021. The remaining equity protection expires in September & December 2021 and a decision will be made later in the year on these.

In March 2019, the first assets transferred from the Shropshire Fund to LGPS Central, the mandates with MFS, Harris & Investec were terminated and funds of £237 million transitioned into the active global equity sub-fund with LGPS Central. The value of these assets as at 31 March 2021 was £318 million. Further assets are expected

to transfer during 2021/22 when new funds are launched, these include Infrastructure, targeted return, private debt, private equity and sustainable equities.

In May 2020, the fund committed to the next HarbourVest fund, HIPEP Fund IX. The total fund commitment over the life of HIPEP IX is \$20 million. The fund is still in the early capital commitment stage and no funds have been drawn down to date.

During the financial year, the fund invested \$5 million into the new Global Infrastructure Partners IV fund. The total fund commitment over the life of GIP IV is \$75 million.

In May 2020, following agreement with the chair and scheme administrator, a redemption request was submitted to PIMCO. Funds from the PIMCO PARS IV fund were repaid in full and invested in the PIMCO Global Libor Plus Bond Fund in October 2020.

> Pooling report

The information request set out below reflects the information required by partner funds to meet the CIPFA Annual Report Pooling Disclosures in 2020/21. Please note that the information request reflects the start-up nature of LGPSC, and the level and complexity of the disclosures required will increase in later years.

The analysis provided by LGPSC relates to Shropshire County Pension Fund. The provision of the information by LGPSC to each partner fund should ensure consistent reporting across partner funds, and allow LGPSC to aggregate, and reconcile back the individual partner fund disclosures, to the company's financial statements.

1. Set-up costs

| £000 | 2018/19 Direct | 2018/19 Indirect | 2018/19 Total | Cumulative 2014/15 to 2018/19 Total |
|--------------------------------------|----------------|------------------|---------------|-------------------------------------|
| Set Up Costs | | | | |
| Recruitment | - | - | - | 27 |
| Procurement | - | - | - | 2 |
| Professional Fees | - | - | - | 187 |
| IT | - | - | - | 97 |
| Staff Costs | - | - | - | 142 |
| Other Costs (provide details) | | | | |
| Premises | - | - | - | 49 |
| Staffing-Related Costs | - | - | - | 5 |
| Travel and Expenses | - | - | - | 1 |
| Training and Events | - | - | - | 1 |
| FCA Fees | - | - | - | 1 |
| General Admin Costs | - | - | - | 2 |
| Set-Up Costs Before Funding | - | - | - | 514 |
| Share Capital | - | - | - | 1,315 |
| Debt | - | - | - | 685 |
| Other Costs | - | - | - | - |
| Set-Up Costs After Funding | - | - | - | 2,514 |
| Transition fees | | | | |
| Taxation (seeding relief) | | | | |
| Other transition costs | | | | |
| Transition Costs | | | | |

Please note that CIPFA has not provided a set definition of indirect costs but notes that "these would include, for example, overhead costs incurred by the administering authority or the pool in respect of senior management time, accommodation or support services recharged on a % of time/floor area basis as opposed to being directly linked to pension fund activities". It appears likely to PAF Finance that the set-up costs captured to date relate to direct costs (i.e. either incurred directly by LGPSC or recharged by partner funds to LGPSC).

| £000 | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 | Cumulative |
|------------------------------------|---------|---------|---------|---------|---------|------------|
| Set-Up Costs Before Funding | - | - | 95 | 419 | - | 514 |
| Set-Up Costs After Funding | - | - | 95 | 2,419 | - | 2,514 |
| Transition Costs | | | | | | |

Transition fees – please see item 7 later for a more detailed breakdown of the information required.

Recharges by partner funds to LGPSC in respect of set-up costs

| £000 | At 1 April-18 | Recharges in Year | Settled in Year | At 31 March-19 |
|-----------------------|---------------|-------------------|-----------------|----------------|
| Set-Up Cost Recharges | 502 | - | (502) | - |

2. Governance, operator and product development charged by LGPSC to partner funds

| £000 | At 1 April-20 | Charges in Year | Settled in Year | At 31 March-21 |
|---------------------------|---------------|-----------------|-----------------|----------------|
| Governance Costs | - | 231 | - | - |
| Operator Costs | - | 233 | - | - |
| IMMC (*) | - | 33 | - | - |
| Product Development Costs | - | 65 | - | - |
| Total | 98 | 562 | (555) | 105 |

(*) Please note that this is expected to relate to IMMC charges in respect of any discretionary and/or advisory services provided by LGPSC to a partner fund. Any IMMCs (both internal and external charges) which are charged directly to a product (e.g. ACS sub-funds and SLP Private Equity) should be disclosed through information request (5) and (6) below.

3. Other transactions between partner funds and LGPSC

| £000 | At 1 April-20 | Charges in Year | Settled in Year | At 31 March-21 |
|------------------|---------------|-----------------|-----------------|----------------|
| Interest Payable | 36 | 32 | (36) | 32 |
| Item 2 | | | | |
| Item 3 | | | | |
| Total | 36 | 32 | (36) | 32 |

4. LGPSC investment management expenses charged to partner funds

| | £000 | Direct | Indirect | Total | BPS Charge |
|----|--------------------------------|--------------|----------|--------------|--------------|
| 1 | Ad Valorem | 608 | | 608 | 22.03 |
| 2 | Performance | - | | - | - |
| 3 | Research | - | | - | - |
| 4 | PRIIIPS Compliance | - | | - | - |
| 5 | Other (provide details) | - | | - | - |
| | Management Fees | 608 | - | 608 | 22.03 |
| 6 | Commissions | 86 | | 86 | 3.12 |
| 7 | Acquisition/issue costs | - | | - | - |
| 8 | Disposal costs | - | | - | - |
| 9 | Registration/filing fees | - | | - | - |
| 10 | Taxes and Stamp Duty | 84 | | 84 | 3.04 |
| 11 | Other (provide details) | - | | - | - |
| | Implicit Costs | 462 | | 462 | 16.74 |
| | Transaction Costs | 632 | - | 632 | 22.90 |
| 12 | Custody/Depository | 34 | | 34 | 1.23 |
| 13 | Other (provide details) | | | | - |
| | Fund Accounting | 4 | | 4 | 0.14 |
| | Transfer Agent | 1 | | 1 | 0.04 |
| | External Audit | 1 | | 1 | 0.04 |
| | Performance Reporting | 2 | | 2 | 0.07 |
| | Transaction Charges | 10 | | 10 | 0.36 |
| | MACS Fees | - | | - | - |
| | Total Costs | 1,292 | | 1,292 | 46.81 |

Note: The total of the analysis should reconcile to request (5) below.

5. Investment management expenses by product/service

| £000 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | Total 2020/21 Costs | AUM at 31 March 2021 £m | 2020/21 BPS Charge |
|-------------------------|-----|---|---|---|---|----|---|---|---|----|-----|----|----|---------------------------|-------------------------------|--------------------------|
| Global Multi-Manager | 608 | | | | | 86 | | | | 84 | 462 | 34 | 18 | 1,292 | 318 | 46.81 |
| ACS Sub-Funds | 608 | - | - | - | - | 86 | - | - | - | 84 | 462 | 34 | 18 | 1,292 | 318 | |
| Alternative Vehicles | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Discretionary Mandate 1 | | | | | | | | | | | | | | | | |
| Discretionary Mandate 2 | | | | | | | | | | | | | | | | |
| Discretionary Mandates | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Advisory Mandate 1 | | | | | | | | | | | | | | | | |
| Advisory Mandates | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Execution Only 1 | | | | | | | | | | | | | | | | |
| Execution Only | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Other 1 | | | | | | | | | | | | | | | | |
| Other | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Total | 608 | - | - | - | - | 86 | - | - | - | 84 | 462 | 34 | 18 | 1,292 | 318 | 46.81 |

Items 1 – 13 relate to the categories highlighted in data request (4).

6. Asset under management & performance by product/service

| £000 | AUM At 1 April-20 £m | AUM At 31 March-21 £m | One Year Gross Performance % | One Year Net Performance % | Passive Benchmark Used | One Year Passive Index % |
|-------------------------|----------------------------|-----------------------------|---------------------------------|-------------------------------|---------------------------|-----------------------------|
| Global Multi-Manager | 215 | 318 | 48.19% | 47.89% | FTSE All World Index | 39.58% |
| ACS Sub-Funds | 215 | 318 | | | | |
| Alternative Vehicles | - | - | | | | |
| Discretionary Mandate 1 | - | - | | | | |
| Discretionary Mandate 2 | - | - | | | | |
| Discretionary Mandates | - | - | | | | |
| Advisory - Fixed Income | - | - | | | | |
| Advisory Mandates | - | - | | | | |
| Execution Only 1 | - | - | | | | |
| Execution Only | - | - | | | | |
| Other 1 | - | - | | | | |
| Other | - | - | | | | |
| Total | 215 | 318 | | | | |

7. Transition costs

Please note that partner funds are currently investing the methodology which will be used to quantify transition costs for the purposes of the CIPFA Annual Report Pooling Disclosures. For the purposes of the information request, and to assist partner funds in the development of the methodology, the details provided should reconcile the starting unit price of £100 to the unit price when the assets are handed over to the managers. Based on the global multi-manager transition, this will comprise three elements: 1) Out/under performance between assets entering the sub-fund and the point transition commences; 2) Transition costs/implementation shortfall as reported by the transition manager; and 3) Out/under performance from commencement of transition up to the assets being transferred to the managers.

| £000 | UK Passive Equities Sub-Fund | Global Ex-UK Passive Sub-Fund | Dividend Growth Sub-Fund | Global Multi-Manager Sub-Fund | Other 1 | Other 2 |
|--|------------------------------------|-------------------------------------|-----------------------------|-------------------------------------|---------|---------|
| Starting Unit Price (A) | | | | | | |
| Manager Hand-Over Unit Price (B) | | | | | | |
| Change In Unit Price (B-A/A = C) | | | | | | |
| Index Performance (D) | | | | | | |
| Out/Under Performance (C-D) | | | | | | |
| Total Transition Costs = Financial Impact of Out/Under Performance Calculated Above | | | | | | |
| Out/Under Performance Comprised of: | | | | | | |
| 1. Out/Under-performance between assets entering sub-fund and point of transition | | | | | | |
| 2. Transition Costs/implementation Shortfall as reported by the Transition Manager | | | | | | |
| Commissions | | | | | | |
| Taxes | | | | | | |
| Market Impact | | | | | | |
| Spread | | | | | | |
| Forex | | | | | | |
| Opportunity Cost | | | | | | |
| Transfer Taxes | | | | | | |
| Other (provide details) | | | | | | |
| 3. Out/Under-performance between transition commencement and manager handover | | | | | | |
| Total Transition Costs Using Above Methodology | | | | | | |

Audit opinion & certificate

Independent auditor's report to the members of Shropshire Council on the consistency of the pension fund financial statements of Shropshire County Pension Fund included in the Pension Fund Annual Report

Opinion

The pension fund financial statements of Shropshire County Pension Fund (the 'pension fund') administered by Shropshire Council (the "Authority") for the year ended 31 March 2021 which comprise the Pension Fund Account, the Net Assets Statement and the notes to the pension fund financial statements, including a summary of significant accounting policies are derived from the audited pension fund financial statements for the year ended 31 March 2021 included in the Authority's Statement of Accounts (the "Statement of Accounts").

In our opinion, the accompanying pension fund financial statements are consistent, in all material respects, with the audited financial statements, in accordance with proper practices as defined in the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2020/21 and applicable law.

Pension Fund Annual Report – Pension fund financial statements

The Pension Fund Annual Report and the pension fund financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the Statement of Accounts. Reading the pension fund financial statements and the auditor's report thereon is not a substitute for reading the audited Statement of Accounts and the auditor's report thereon.

The audited financial statements and our Report thereon

We expressed an unmodified audit opinion on the pension fund financial statements in the Statement of Accounts in our report dated 19 July 2023.

Executive Director of Resources' responsibilities for the pension fund financial statements in the Pension Fund Annual Report

Under the Local Government Pension Scheme Regulations 2013 the Executive Director of Resources of the Authority is responsible for the preparation of the pension fund financial statements, which must include the Fund Account, the Net Asset Statement and supporting notes and disclosures prepared in accordance with proper practices. Proper practices for the pension fund financial statements in both the Statement of Accounts and the Pension Fund Annual Report are set out in the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2020/21.



Auditor's responsibility

Our responsibility is to express an opinion on whether the pension fund financial statements in the Pension Fund Annual Report are consistent, in all material respects, with the audited pension fund financial statements in the Statement of Accounts based on our procedures, which were conducted in accordance with International Standard on Auditing 810 (Revised), Engagements to Report on Summary Financial Statements.

Grant Patterson

Grant Patterson

Key Audit Partner

for and on behalf of Grant Thornton UK LLP,

Local Auditor

Birmingham

July 2023

Use of our report

This report is made solely to the members of the Authority, as a body, in accordance with Part 5 paragraph 20(5) of the Local Audit and Accountability Act 2014 and as set out in paragraph 43 of the Statement of Responsibilities of Auditors and Audited Bodies published by Public Sector Audit Appointments Limited. Our audit work has been undertaken so that we might state to the Authority's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Authority and the Authority's members as a body, for our audit work, for this report, or for the opinions we have formed.

> Statement of responsibilities

For the statement of accounts

Shropshire Council's Responsibilities

Shropshire Council, as administering authority for the Shropshire County Pension Fund, is required to:

- Make arrangements for the proper administration of its financial affairs and to secure that one of its officers has the responsibility for the administration of those affairs. In this council, the responsibility of Chief Financial Officer is allocated to the Executive Director of Resources (Section 151 Officer & Scheme Administrator);
- Manage its affairs to secure economic, efficient and effective use of resources and safeguard its assets;
- Approve the statement of accounts.

Approved by Pensions Committee

The statement of accounts was approved at a meeting of the Pensions Committee on 17 September 2021.

Thomas Biggins

Chair of Pensions Committee

17 September 2021

Responsibilities of Executive Director of Resources (section 151 Officer & Scheme Administrator) as Chief Financial Officer

The Executive Director of Resources (section 151 Officer & Scheme Administrator) is responsible for the preparation of the Shropshire County Pension Fund's statement of accounts in accordance with proper practices as set out in the CIPFA code of practice on local authority accounting in the United Kingdom ("the code of practice").

In preparing this statement of accounts, the Executive Director of Resources (section 151 Officer & Scheme Administrator):

- Selected suitable accounting policies and then applied them consistently;
- Made judgements and estimates that were reasonable and prudent;
- Complied with the code of practice.

The Executive Director of Resources (section 151 Officer & Scheme Administrator) has also:

- Kept proper accounting records which were up to date;
- Taken reasonable steps for the prevention and detection of fraud and other irregularities.

Certificate of the Chief Financial Officer

I hereby certify that the Shropshire County Pension Fund statement of accounts presents a true and fair view of the financial position and the income and expenditure of the fund for the year ended 31 March 2021 and also that the statement of accounts complies with the requirements of the Accounts and Audit Regulations 2015.

James Walton

Executive Director of Resources

(Section 151 Officer & Scheme Administrator)

17 September 2021

Fund policies

All fund policies can be found on the website

www.shropshirecountypensionfund.co.uk

Governance compliance statement

This statement has been prepared by Shropshire Council (the administering authority) to set out the governance arrangements for the Shropshire County Pension Fund, in accordance with The Local Government Pension Scheme Regulations 2013 (Regulation 55).

The latest copy of this document can be found in appendix 1 on page 79.

Pensions administration strategy report

Pension fund administering authorities have discretion as to whether to prepare a pensions administration strategy statement. Shropshire Council, as administering authority do produce a report under regulation 59 of The Local Government Pension Scheme Regulations 2013.

This report sets out the administration processes for the fund and outlines the policies and performance standards towards providing a cost-effective, inclusive and high quality administration service.

The latest copy of this document can be found in appendix 2 on page 91.

Funding strategy statement

Administering authorities have been required to prepare, publish and maintain a funding strategy statement (FSS) under Regulation 58 of The Local Government Pension Scheme 2013 (as amended).

This document provides the basis for the actuarial valuation which occurs every three years. The funding strategy statement formed the basis of the 2019 actuarial valuation. It sets out in a transparent way the fund's prudent approach to meeting pension liabilities and maintaining stable employer contribution rates. It outlines the financial assumptions used in the actuarial valuation and identifies the risks and countermeasures employed by the fund.

Please see appendix 3 on page 101 for the latest copy of this document.

Investment strategy statement

Pension fund administering authorities are also required to prepare, maintain and publish an investment strategy statement (ISS) under regulation 7 of the LGPS (Management and Investment of Funds) Regulations 2016.

This document sets out the investment objectives of the fund and how investments are allocated between equities, bonds and alternatives. Target investment performance is defined for each of the investment managers. The fund's approach to social, environmental and ethical issues is also explained as is the fund's compliance with Myners Principles.

Please see appendix 4 on page 123 for the latest copy of this document.

Glossary of terms

Actuary: An independent consultant who advises the fund and every three years formally reviews the assets and liabilities of the fund and produces a report on the fund's financial position, known as the actuarial valuation.

Additional voluntary contributions (AVC): An option available to individuals to secure additional pension benefits by making regular payments in addition to the basic employee contribution payable.

Admission bodies: Bodies whose staff can become members of the pension fund by virtue of an admission agreement made between the fund and the relevant body.

Benchmark: A yardstick against which the investment performance of a fund manager can be compared, usually the index relating to the particular assets held.

Cash equitisation: A technique using financial futures to minimise the drag on investment performance by holding cash.

Corporate bonds: Investment in certificates of debt issued by a company. These certificates represent loans which are repayable at a future date with interest.

Currency hedging: A technique using forward currency contracts to off set the risks associated with the changing value of currency on the fund's overseas investments.

Custody: Safe-keeping of securities by a financial institution. The custodian keeps a record of a client's investments and may also collect income, process tax reclaims and provide other services according to the client's instructions.

Deferred pension: The inflation linked retirement benefits payable from normal retirement age to a

member of the fund who has ceased to contribute as a result of leaving employment or opting out of the pension scheme before the normal retirement age.

Designated bodies: An organisation which must make a statutory resolution covering some or all of its employees, stating that they may be scheme members.

Emerging markets: Developing economies in Latin America, Africa, Asia, and the Middle East as well as areas of Europe and the Far East. Investment returns within these markets tend to be more volatile than those in more established markets.

Equities: Ordinary shares in UK and overseas companies traded on a stock exchange. Shareholders have an interest in the profits of the company and are entitled to vote at shareholders' meetings.

Equity protection strategy: A strategy that uses a combination of derivatives in order to dampen equity market risks while receiving dividends from an underlying equity portfolio. The strategy is currently being used to reduce equity risk while the fund considers making allocations to other investments.

Fixed interest securities: Investments in mainly government but also company stocks, which guarantee a fixed rate of interest. The securities represent loans which are repayable at a future date but which can be traded on a recognised stock exchange before the repayment date.

Fund of funds: Funds whose principle activity is investing in other investment funds. Investors in funds of funds can increase their level of diversification and take advantage of the experience and research capability of the fund of fund's manager.

Futures: A contract made to purchase or sell an asset at an agreed price on a specified date.

Hedge funds: An investment fund that uses sophisticated investment strategies to profit from opportunities on financial markets around the world. These strategies include borrowing money

to make investment, borrowing shares in order to sell them and profiting from company mergers.

Infrastructure: A relatively new asset class often regarded as a stable source of cash flow with limited correlation to other asset classes providing diversification and low volatility. Its inflation hedging and long duration characteristics have also added to its attraction for investors. Infrastructure encompasses two broad groups: economic (transportation, utilities and communications) and social (schools, hospitals, prisons and government buildings).

Index-linked securities: Investment in government stock that guarantee a rate of interest linked to the rate of inflation. These securities represent loans to government which can be traded on recognised stock exchanges.

Insurance-linked securities (ILS): ILS is a way of investing in insurance markets, receiving a premium in order to underwrite specific risks such as weather events. The strategy is diversified across a range of different underlying risks, insurers, and types of insurance investment. ILS typically produces returns that do not move in line with other markets, which is a useful characteristic when held alongside the fund's other portfolios.

Liability driven investments (LDI): A strategy which aims to enable pension funds to reduce risk and improve funding levels by reducing volatility over time. Because the value of future pension payments is directly linked to inflation, interest rates and the longevity of fund members, funds have sought investments linked to such factors.

Market value: The price at which an investment can be bought or sold at a given date.

MiFID II: Markets in Financial Instruments Directive II is a European Union law that provides harmonised regulation for investment services across member states of the European Economic Area.

Myners Principles: A set of six principles which pension schemes are required to consider and publish their degrees of compliance. The principles require pension schemes to disclose, for example, the effectiveness of decision making,

performance management reporting and approach to shareholder voting.

Pooled investment vehicles: Any fund in which multiple investors contribute assets and hold them as a group.

Private equity: Investments into new and developing companies and enterprises which are not publicly traded on a recognised stock exchange.

Property debt: A strategy that provides loans secured on commercial property and income (rent). The loans are typically bilateral (one lender and one borrower) and can be created for a range of purposes, including redevelopment.

Return: The total gain from holding an investment over a given period, including income and increase (decrease) in market value.

Scheme employers: Councils and other similar bodies whose staff automatically qualify to become members of the pension scheme.

Stakeholders: Scheme members who have a financial interest in the fund's investments. Council tax payers who are not fund members are not considered to be either beneficiaries or stakeholders.

Stewardship Code: A code requiring institutional investors to be transparent about their investment processes, engage with investee companies and vote at shareholders' meetings.

Task force on climate related financial disclosures (TCFD): A global standard to develop and communicate climate strategies.

Transfer value: These are sums which represent the capital value of past pension rights which a member may transfer on changing pension schemes.

Unit trust (managed funds): A pooled fund in which small investors can buy and sell units. The pooled fund then purchases investments, the returns on which are passed on to the unit holders. It enables a broader spread of investments than investors could achieve individually.

Governance Compliance Statement

Appendix

01

Agreed by Pensions Committee December 2020

Appendices

79. Appendix 01

Governance compliance statement

91. Appendix 02

Administration strategy statement

101. Appendix 03

Funding strategy statement

123. Appendix 04

Investment strategy statement

133. Appendix 05

Communications policy statement

143. Appendix 06

Reporting breaches policy statement

151. Appendix 07

Training policy statement

■ Introduction

1. 1. This statement has been prepared by Shropshire Council (the administering authority) to set out the governance compliance statement for the Shropshire County Pension Fund (the fund), in accordance with The Local Government Pension Scheme Regulations 2013 (regulation 55 refers) as amended.
2. 2. It has been prepared by the administering authority in consultation with appropriate interested persons.

■ Purpose of Governance Compliance Statement

3. 3. The regulations on governance compliance statements require an administering authority, after consultation with such persons as they consider appropriate, to prepare, maintain and publish a written statement setting out:
 - a. a) whether it delegates its functions, or part of its functions, in relation to maintaining a pension fund to a committee, sub-committee or officer of the authority;
 - b. and, if so, it must state:
 - The terms of reference, structure and operational procedures of the delegation;
 - The frequency of any committee/sub-committee meetings;
 - Whether the committee/sub-committee includes representatives of employing authorities (including non-scheme employers) or scheme members and, if there are such representatives, whether they have voting rights.
 - c. c) The extent to which delegation, or the absence of a delegation, complies with guidance by the Secretary of State and, to the extent that it does not so comply, the reasons for not complying.
 - d. d) Details of the terms, structure and operational procedures relating to the local pension board established under regulation 106 (local pension boards: establishment).

■ Governance of Shropshire County Pension Fund

4. 4. Shropshire Council as the administering authority delegates its functions under the regulations to the Pensions Committee.
5. 5. Under the cabinet structure in local government, management of the pension

fund is a non-executive function, and this is reflected in Shropshire Council's governance structure listed in Shropshire Council's Constitution.

6. The Pensions Committee was established in 1994 with responsibility for all matters relating to the management and administration of the Shropshire County Pension Fund. The Pensions Committee is a standing committee of the council and is linked to full council by the chairman or vice chairman being a Shropshire Council member.
7. 7. Shropshire County Pension Fund's Pension Board was established by Shropshire Council in 2015 under the powers of Section 5 of the Public Service Pensions Act 2013 and in accordance with regulation 106 of the Local Government Pension Scheme Regulations 2013. The Pension Board operates independently of the Pensions Committee, details of which are set out in its terms of reference.

■ Pensions Committee

8. The Pensions Committee reports to full council. It meets formally at least quarterly and more frequently if formal decisions are required. In between meetings the chairman's approval may be sought.

Terms of Reference

- a. To advise the council on the arrangements for the proper administration of the Shropshire County Pension Fund in accordance with the Local Government Regulations 2013 and the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016 and any other relevant legislation;
- b. To advise employing organisations and employees within the fund of their benefits, contributions and the financial performance of the fund;
- c. To advise and assist the council on the determination of any matters of general policy relating to the investment of the pension fund;
- d. To approve the annual report and accounts of the fund and to hold an annual meeting.

Operational procedures

9. Under the Pensions Committee's terms of reference, operational procedures include but

are not limited to:

- Admission of employing organisations to the fund where discretion is permitted;
- Appointment of external advisors and actuaries to assist with the administration of the fund, and of external managers for the management of the fund's portfolio of assets;
- Approval of the periodic formal actuarial valuation of the fund;
- Consideration of the advice of the fund's external investment advisers and of the scheme administrator;
- Determination of the objectives and general investment approach to be adopted by external fund managers;
- Review and monitoring of investment transactions and the overall investment performance of the fund;
- To develop and implement shareholder policies on corporate governance issues;
- To review and approve on a regular basis the content of the investment strategy statement and to monitor compliance of the investment arrangements with the statement;
- To review the investment strategy statement in detail ahead of the actuarial valuations being carried out and assist the valuation process;
- To review and approve on a regular basis the communications policy, administration strategy statement, funding strategy statement, investment strategy statement and any other regulatory policy adopted by the Fund.

Structure of the Pensions Committee

| Organisation | Allocation |
|--|--------------------------|
| Shropshire Council | four members |
| Borough of Telford and Wrekin Council (co-opted) | two members |
| Employees (co-opted) | two (non-voting) members |
| Retired members (co-opted) | one (non-voting) members |

10. Shropshire Council always holds either the chairmanship or vice chairmanship. The position of chairman and vice chairman are held by Shropshire Council and the Borough of Telford & Wrekin members and are agreed on an annual basis.
11. The committee is supported by the advice from an independent advisor and investment consultant. The independent advisor advises on strategic issues and overall investment approach. The investment consultant

provides analysis and advice of a technical nature in relation to portfolio construction, interpretation of performance measurement and the monitoring of investment managers. The committee can delegate implementation of investment decisions to the Officers as they see fit. The Officers and investment consultant meet separately on a quarterly basis at technical meetings to support this.

12. The role of scheme administrator is held by the officer who has responsibilities under S151 of the Local Government Act 1972 and provides financial (non-investment) advice to the committee. This includes advice on financial management, issues of compliance with internal regulations and controls, budgeting and accounting, and liaison with independent advisers. Legal advice is provided by Shropshire Council's Legal and Democratic Services. Formal statutory responsibility for the LGPS and fund investment lies with the administering authority who are answerable for the effective and prudent management of the scheme.
13. The power to co-opt rests with the council in full assembly and not with committees. Although, in practice the selection of persons to serve as co-opted members is usually left to committees. The co-opted members from the Borough of Telford & Wrekin are voting members.
14. The Pensions Committee can elect a co-opted member as its chairman, but in this instance the chairman is unable to:
 - attend Shropshire Council meetings and pilot Pension Committee proposals through the full assembly;
 - answer questions put to him/her there;
 - represent the Pensions Committee on other committees within Shropshire Council or within LGPS Central
15. However, a Shropshire Council Vice-Chairman can deputise for the co-opted member chairman. Only Shropshire Council members can represent the Fund at LGPS Central meetings.

Pension Board Introduction and Role

16. Shropshire County Pension Fund's local Pension Board was established by Shropshire Council in 2015 under the powers of Section

5 of the Public Service Pensions Act 2013 and in accordance with regulation 106 of the Local Government Pension Scheme Regulations 2013. Meetings are normally held at the offices of Shropshire Council and are quarterly each calendar year.

Terms

- 17.** The role of the local Pension Board as defined by regulation 106 (1) of the LGPS Regulations, is to assist the administering authority to:
- secure compliance with the LGPS regulations and any other legislation relating to the governance and administration of the LGPS
 - secure compliance with requirements imposed in relation to the LGPS by the Pensions Regulator to ensure the effective and efficient governance and administration of the LGPS for the Shropshire County Pension Fund.

Structure

- 18.** The Pension Board should consist of a minimum of four voting members, currently set at 6 voting members and be constituted as follows:

a. Three employer representatives

b. Three scheme member representatives

The Pensions Board operates a quorum constituting as two members, made up of one employer and one member representative.

- 19.** Employer representatives shall be office holders or senior employees of employers of the fund or have experience of representing scheme employers in a similar capacity. Subject to restrictions as set out in the LGPS regulations, employer representatives can also include elected members. Member representatives shall be scheme members of the Shropshire County Pension Fund and have the capacity to represent scheme members of the fund.
- 20.** An independent member and substitute members may also be included in the structure of the Pension Board at the discretion of the appointment panel. Substitute members for employer and scheme member representatives will have voting rights, but an independent member, or any other members appointed to the Pension Board by the appointment panel will not.
- 21.** The appointment panel made up of the Legal Monitoring Officer and the Director of Finance,

Governance & Assurance at Shropshire Council (or their deputies) will determine any eligibility and/or selection criteria that will apply to Pension Board members having due regard to the LGPS regulations and any other relevant code of practice and guidance (statutory or otherwise). The selection process for representative members will be:

- **Employer representatives** – each employer will be invited to nominate one representative to represent employers on the Pension Board.
- **Scheme member representatives** – all active, deferred and retired scheme members will be invited to submit applications to join the Pension Board.

- 22.** The applications and nominations will then be subject to a selection process determined and carried out by the appointment panel. The chair and deputy chair will be determined by the appointment panel. The term of office will be for four years with a possible extension for up to two years.

- Duties and role of the chair in so far as they:
 - i. will ensure all meetings are productive and effective
 - ii. ensure opportunity for all views to be heard, and
 - iii. seek to reach consensus and that decisions are properly put to vote where necessary.

- 23.** Former or existing members of the Pension Board can be reappointed (under the appointment procedures) with no limit on the number of terms they may have.

Operational Procedures

- 24.** The council considers that the Pension Board is an oversight body and it is not a decision-making body in relation to the management of the pension fund but makes recommendations to assist in such management. In undertaking its role, the Pension Board will ensure it:
- a. carries out duties effectively and efficiently
 - b. complies with relevant legislation and
 - c. complies with the code of practice on the governance and administration of public service pension schemes issued by The Pension Regulator and any other relevant statutory or non-statutory guidance.

Under the Pensions Board's terms of reference operational procedure include but are not limited to:

- The reporting of any concerns over a decision made by the Pension Committee to the Pension Committee subject to the agreement of at least 50% of voting Pension Board members if all voting members are present. If not, all voting members are present then the agreement should be of all voting members who are present, where the meeting remains quorate.
- Escalation route and procedures if necessary, regarding a breach of regulation /The Pension Regulator's code of practice previously reported to the Pensions Committee but not rectified in reasonable time.
- The requirement of members to be able to demonstrate their appropriate knowledge and understanding and to refresh and keep their knowledge up to date. In addition to the requirements under the Public Service Pensions Act, it includes compliance with the pension fund's training policy insofar as it relates to Pension Board members.

■ Governance guidelines

Myners principles

- 25.** In 2001, a Government sponsored review of Institutional Investment by Paul Myners set out ten principles for best practice for UK pension fund investment aimed to enhance pension fund decision making. In October 2008 the Government revised the Myners Principles. In doing so, the Government opted for six (rather than ten) higher level principles and expects Funds to report against these principles. The extent of the Fund's compliance with each of the guidelines is set out in Appendix A of Investment Strategy Statement.

The Pensions Regulator (TPR)

- 26.** The Public Service Pensions Act 2013 introduced a new framework for the governance and administration of public service pension schemes and provides extended regulatory oversight by the Pensions Regulator from 1 April 2015. The Fund uses the TPR's regulatory tools and measures itself against TPR's codes of practice to meet its statutory objectives and to review standards. Pension boards must also comply with certain

legal requirements, including assisting the Fund in relation to securing compliance with scheme regulations and other legislation relating to the governance and administration of the scheme, any requirements of the regulator and with any other matters specified in scheme regulations.

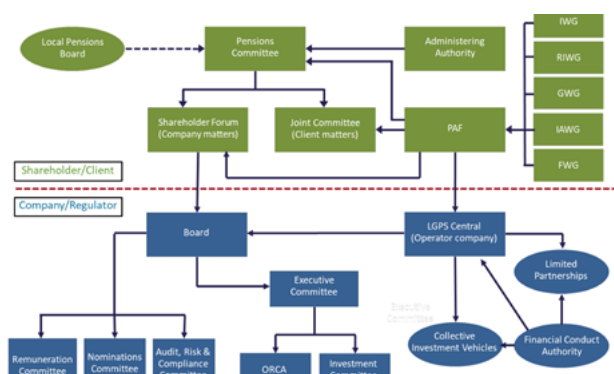
Scheme Advisory Board (SAB)

- 27.** The Local Government Pension Scheme Advisory Board is a body set up under Section 7 of the Public Service Pensions Act 2013 and The Local Government Pension Scheme Regulations 110-113. On 1st April 2015 the Board was established as a statutory body. The purpose of the Board is to encourage best practice, increase transparency, and coordinate technical and standards issues. Governance and administration standards issued by the SAB is used by the Fund, pensions committee and the pension board.
- 28.** The Myners principle, the TPR guidance and the statutory position have led the council as administering authority to conclude that the current governance arrangements within the Fund provides the appropriate balance between accountability and inclusion.

■ LGPS Central limited

- 29.** The Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016 formally introduced the concept of asset pooling. Because of this, the Shropshire County Pension Fund has joined with 7 other LGPS funds across the Midlands (partner funds) to form an asset pool, known as LGPS Central.
- 30.** LGPS Central Limited is the company formed by the partner funds which is authorised as the operator of the Authorised Contractual Scheme (ACS), to provide investment services to the partner funds, by the Financial Conduct Authority (FCA). The company is therefore subject to the regulator's conduct of business rules and has established its internal governance framework to ensure strict adherence both to its regulatory obligations to the FCA and with the Companies' Acts.
- 31.** It is important to note that the councils of each of the partner funds retain their core duties and responsibilities as the administering authorities of their respective LGPS funds.

- 32.** Asset allocation decisions remain with the partner funds. Manager selection for assets transitioned into the ACS and for assets managed under discretionary agreements by the operator is the responsibility of LGPS Central Limited. Manager selection for the remainder of the pool's assets currently remains with the partner funds. The operator is responsible for selecting the custodian for the assets in the ACS; the partner funds are responsible for selecting the custodian for the remaining assets.
- 33.** LGPS Central Limited was formed on 1 April 2018 and impacts the roles of the Pensions Committee. However, changes will be gradual as the transfer of the management activity to the new company progresses. Consequently, the existing governance arrangements and terms of reference need to run concurrently with new terms required to facilitate changes.



- 34.** The above governance structure of LGPS Central will allow partner funds to exercise control (both individually and collectively) over the pooling arrangements; not only as investors in the ACS but also as shareholders of the operator company.
- 35.** The LGPS Central Joint Committee has been set up in accordance with provisions of the Local Government Act 1972 to provide oversight of the delivery of the objectives of the pool, the delivery of client service, the delivery against the LGPS Central business case and to deal with common investor issues. The membership of the joint committee consists of one elected member from each council within the LGPS Central pool. A trade union representative is also appointed as a non-voting member of the joint committee to represent the scheme members across the councils' pension funds. Shropshire's representative on the LGPS Central Joint

Committee is the chair or vice chair of the Pensions Committee (Shropshire Council member).

- 36.** The primary role of the Shareholders' Forum is to oversee the operation and performance of LGPS Central Ltd and to represent the ownership rights and interests of the shareholding councils within the LGPS Central pool. The Shareholders' Forum is independent of the company and its meetings are distinct from company meetings, however, members of the Shareholders' Forum represent the councils at Company Meetings. The councils as individual investors in the company have in place local arrangements to enable their shareholder representatives to vote at company meetings.

The Shropshire Pension Fund, as a shareholder in LGPS Central has equal voting rights alongside the other partner funds and unanimous decisions are required on certain reserved matters before the actions can be implemented. These are specified in the company's shareholder agreement and articles of association. Other matters not directly related to the control of the company to manage its operation are subject to a majority approval (75%).

- 37.** Shropshire's representative on the Shareholders Forum is the chair or vice chair of the pensions committee (Shropshire Council member).
- 38.** The Practitioners' Advisory Forum (PAF) is a working group of officers appointed by the shareholding councils within the LGPS Central pool to support the delivery of the objectives of the pool and to provide support for the pool's joint committee and shareholders' forum. PAF seeks to manage the Pool's conflicting demands and interests, either between the participating Councils or between the Councils (collectively) and the Company, recognising that speaking with "one voice" reduces the duplication of costs and resources and maximises the benefits of scale. PAF will also report back to partner fund's Pensions Committees on matters requiring their attention.
- 39.** Shropshire's representatives on PAF are the Director of Finance Governance & Assurance and the Head of Treasury and Pensions.
- 40.** Terms of reference have been approved for the

joint committee, the Shareholders' Forum and the Practitioners' Advisory Forum. These are "live" documents which are likely to evolve as the practical day to day experience of working within the LGPS Central pool evolves.

■ Delegation to officers

- 41.** 41. Under the Local Government Pension Scheme Regulations 2013 Shropshire County Pension Fund is required to formulate a policy on local discretions which can be found in Appendix A. In line with regulation 105 (2) of the Local Government Pension Scheme 2013, the administering authority may delegate its functions where it deems it necessary to do so.
- 42.** In addition to these fund discretions there are certain employer discretions, which employers must formulate a policy. All policies received by the fund are published on the fund's website.

Arrangements outside of formal governance

- 43.** The Council is committed to the widest inclusion of all stakeholders in consultation and communication outside of the formal governance arrangements. The arrangements include:

With employing authorities

- 44.** The fund's primary long-term investment objective is to achieve and maintain a funding level at, or close to, 100% of the fund's estimated liabilities; and within this, to endeavour to maintain stable employer contribution rates. Employing authorities are pro-actively consulted on the funding strategy statement on which the valuation and employer contribution rates are based.
- 45.** The ratio of membership from the various employing authorities in the Shropshire County Pension Fund is:

| Organisation | Contributors % |
|--|----------------|
| Shropshire Council | 47 |
| Borough of Telford and Wrekin Council (co-opted) | 24 |
| Parish / Town Councils | 1 |
| Other Scheme Employers | 19 |
| Admitted Bodies | 9 |
| TOTAL | 100 |

- 46.** The Shropshire County Pension Fund involves all scheme employers, irrespective of size, in consultations and communications. The information to be supplied by employers to enable the administering authority to discharge its functions, is outlined in the pensions administration strategy statement which can be found on the pension fund's website: www.shropshirecountypensionfund.co.uk
- 47.** Over the last decade, consultation with employing authorities on pension fund investment, actuarial matters and proposed central government changes to the regulations has evolved. A large step forward was afforded by the introduction of investment strategy statement and funding strategy statements, the consultation process surrounding them, and where these statements can be accessed.
- 48.** All employers are invited to regular employer meetings which provide information on changes in regulations, investment matters and actuarial valuations. All employing authorities are also kept abreast of events, by email, and they are encouraged to get in touch if they have questions. There is also a dedicated area for employers on the Shropshire County Pension Fund website. This information includes the employers' guide and information for new employers.
- 49.** The fund undertakes annual monitoring of its actuarial valuation position. Employer organisations are kept up to date of the latest position and its likely impact on employer contributions as assessed during the actuarial valuation. At triennial valuations the scheme actuary presents to the employers meeting to explain changes in the funding level and implications on employer contribution rates. Employers meetings are also used to discuss the funding strategy statements and data requirements for FRS101/102 and IAS19.
- 50.** An annual meeting is held each year to which all employers and scheme members are invited. The meeting outlines the investment performance of the Shropshire County Pension Fund and any changes to the fund's investment strategy, as well as regulation changes and administration issues. A fund manager also presents at the meeting and allows employers and scheme members the opportunity to ask questions.

With scheme members

- 51.** Employees are represented on the Pensions Committee by two non-voting members (both union members) who have an active role in the selection of managers, performance monitoring, investment strategy and responses to consultations on regulation changes. Retired members are represented by a non-voting retired member.
- 52.** All employees, as well as representatives from employer organisations, are invited to the annual meeting each year. All retired and deferred members also receive an invite to the annual meeting which is usually held in November in the county. The meeting is filmed and made available online to enable members unable to attend in person to watch. The meeting is well attended and provides a useful opportunity for members to meet their employee or retired member representative, learn about the fund, and ask questions.
- 53.** Where possible every member of the scheme receives pensions newsletters. The fund's annual report is published on the pension fund's website and an email notification (where an email address is held) is issued notifying the website update. The full communication policy can be found on the fund's website. This policy outlines the fund's approach to communicating with members, representatives of members, prospective members and employing authorities; including the format, frequency, and method of communications. The pension fund's website includes further information on:
- Annual report and accounts
 - Investment strategy statement (including compliance with Myner's principles)
 - Funding strategy statement
 - Communications policy
 - Actuarial valuation
 - Investments and LGPS central
- 54.** The pensions team has a very good informal working relationship with the unions and is always there to assist with any problems in understanding the regulations.

Training policy

- 55.** The fund recognises the importance of ensuring that all staff and members charged with the financial management and decision making with regard to the Pension Scheme

are equipped with the knowledge and skills to discharge the duties and responsibilities allocated to them.

- 56.** Considering the requirements following the LGPS governance changes emerging from the Public Service Pensions Act 2013, officers continually review the fund's training policy to ensure that all stakeholders are well equipped to carry out their duties as effectively and efficiently as possible. The training policy applies to:

- Pension fund officers and managers
- Pensions Committee members
- Local Pensions Board members.

- 57.** The training policy is regularly reviewed and once an updated policy is adopted, steps are taken to ensure all parties meet their requirements.

Myner's first principle states that administering authorities should ensure that:

Decisions should only be taken by persons or organisations with the skills, knowledge, advice, and resources necessary to make them effectively and monitor their implementation. Those persons or organisations have sufficient expertise to be able to evaluate and challenge the advice they receive and manage conflicts of interest'

- 58.** The fund provides training to members of the committee and the board during meetings featuring presentations on topical issues, such as hedge funds, private equity, actuarial valuations, infrastructure etc.

Appendix A

Shropshire County Pension Fund discretions policies

List of discretionary policies applicable to members with membership under the following regulations:

- The Local Government Pension Scheme Regulations 2013 [prefix R]
- The Local Government Pension Scheme (Transitional Provisions, Savings and Amendment) Regulations 2014 [prefix TP]
- The Local Government Pension Scheme (Administration) Regulations 2008 [prefix A]
- The Local Government Pension Scheme (Benefits, Membership and Contributions) Regulations 2007 (as amended) [prefix B]
- The Local Government Pension Scheme (Transitional Provisions) Regulations 2008 [prefix T]
- The Local Government Pension Scheme Regulations 1997 (as amended) [prefix L]

| Regulation | Discretion | Fund policy | Delegated to |
|--|---|--|----------------------|
| A52 (2) TP17 (5) TO (8) R40 (2) R43 (2) R46 (2) R82 (2) LGPS 1997 38 (1) & 155 (4) R17 (12) | Payment of death grant | The death grant will normally be paid to, or amongst, nominated beneficiaries as directed by the deceased member through a completed expression of wish form. Where no nomination has been made, a death grant would normally be paid to the deceased's personal representatives (in that capacity). Where both of these options are seen to be inappropriate or impossible, (for instance perhaps because nominees have died, circumstances appear to have changed since the nomination was made, or other persons claiming some or all of the death grant or would seem to have a claim) we may pay the grant as we see fit to, or split it between surviving nominees or personal representatives or any person appearing to us to have been a relative or dependant of the deceased at any time. | Scheme Administrator |
| R17 (12) | Decide to whom any AVC/SCAVC monies (including life assurance monies) are to be paid on death of the member | The approach for this discretion will be the same as stated above in payment of death grant. | Scheme administrator |
| Rsch1 & TP 17 (9) | Decide to treat child (who has not reached the age of 23) as being in continuous full-time education or vocational training despite a break | To be reinstated where break does not exceed one academic year. | Scheme administrator |
| B27 (5) | Split of children's pensions | To be paid in equal proportions to the children. | Scheme administrator |
| A52 (A) B27 (5) | Payment of children's pensions to parent or guardian | To be paid to child and only paid to parent or guardian in exceptional circumstances. | Scheme administrator |
| R30(8) TP3 (1), TPSch2, paras 2 (1) and 2 (2) B30 (5) and B30A (5) TL4, L106(1) & D11(2)(c) | Where the employer has become defunct: whether to waive, in whole or in part, actuarial reduction on benefits which a member voluntarily draws before normal pension age including any actuarial reduction on pre and/or post April 2014 benefits | Due to the potential costs of waiving actuarial reduction it is recommended that it be applied only on strong compassionate grounds e.g. where evidence shows that long-term care is being given to a dependent relative (solely dependent on the employee) and that this is likely to continue for many years. However, the cost of pension strain will be given significant relevance in reaching a decision. | Scheme administrator |
| TPSch 2, paras 1 (2) and 2 (2) TPSch 2, para 1(2) & 1(1)(f) and R60 | Where the employer has become defunct: Whether to 'switch on' the 85 year rule for a member voluntarily drawing benefits on or after age 55 and before age 60 | The fund will not agree to apply the 85 year rule where members choose to voluntarily draw their benefits on or after age 55 and before age 60 except in exceptional circumstances where the interests of the fund have been considered and it is in its financial or operational interests to do so. Each case - will be considered on the merits of the financial and / or operational business case put forward | Scheme administrator |
| R30 (8) | Where the employer has become defunct: Whether to waive, in whole or in part, actuarial reduction on benefits paid on flexible retirement | The fund will not agree to flexible retirement except in circumstances where the interests of the employer have been considered and it is in its financial or operational interests to do so. Each case - will be considered on the merits of the financial and / or operational business case put forward, - will set out whether, in addition to any pre 1 April 2008 benefits, the member will be permitted, as part of the flexible retirement agreement, to take a) all, some or none of their 1 April 2008 to 31 March 2014 benefits, and / or b) all, some or none of their post 31 March 2014 benefits, and - will require the approval of the scheme administrator. | Scheme administrator |

| Regulation | Discretion | Fund policy | Delegated to |
|---|--|---|----------------------|
| B39 & T14 (13) R34 (1) (b) (c) | Commutation of small pensions | To be commuted in all cases where capital value of the benefits is within HMRC limits other than in exceptional circumstances. The member/dependent must make a formal request including the exceptional circumstance they wish to be considered. Each formal request to not commute benefits will be assessed on its circumstances and merits. | Scheme administrator |
| R71 (1) | Whether to charge interest on payments by employers which are over due | To be commuted in all cases where capital value of the benefits is within HMRC limits other than in exceptional circumstances. The member/dependent must make a formal request including the exceptional circumstance they wish to be considered. Each formal request to not commute benefits will be assessed on its circumstances and merits. | Scheme administrator |
| A28 (2) TP15 (1) (d) | Charge for estimate of transfer of AVC to main scheme to buy additional pension | First calculation free thereafter £50 per estimate | Scheme administrator |
| LGPS 97 - 92 | Recovery of contribution | Scheme administrator | Scheme administrator |
| A83 (9) R100 (7) | Acceptance of transfer value | To be refused if insufficient to meet Guaranteed Minimum Pension liability | Scheme administrator |
| R100(6-8) | Extend normal time limit for acceptance of a transfer value beyond twelve months from joining the LGPS | The fund will only extend the twelve-month time limit within which a scheme member must make an election to transfer other pension rights into the LGPS after joining the LGPS: <ul style="list-style-type: none"> - where the member asked for transfer investigations to be commenced within twelve months of joining the LGPS but a quotation of what the transfer value will purchase in the LGPS has not been provided to the member within eleven months of joining the LGPS. The time limit for such a member to make a formal election to transfer pension rights into the LGPS is the 3 months transfer guarantee period ; - where the available evidence indicates the member made an election within twelve months of joining the LGPS, but the election was not received by the pension fund administering authority; - where the available evidence indicates the member had not been informed of the twelve-month time limit due to maladministration. - The fund's decision would also be to support the employer's decision where it is reasonable and evidenced that they are fully aware of the consequences and increased liabilities that will incur by agreeing this and it is not contradicting their own policy on this discretion. | Scheme administrator |
| Financial Rules of the administering authority, Shropshire Council. | Overpayment of pension | Overpayments of less than £100 are not to be recovered where they occur during the month of death and where recovery is likely to cause hardship or be impractical. | Scheme administrator |
| R69 (1) (4) R80(1)(b) & TP22(1) | Decide the frequency and form of payments and information to accompany payments to be made over to fund (as listed in regulation R69) by employers and whether to make an admin charge. | All payments deducted from members must be paid to the fund by the 19th of the month following the month they were deducted. Any other payments must be paid immediately on receipt of the invoice. Further information on the formal procedures employers must adhere to are set out in the administration strategy statement. | Pensions committee |
| A60 (8) R76 (4) R79 (2) | Procedure to be followed by administration authority when exercising its stage two IDRP functions and whether administering authority should appeal against employer decision (or lack of a decision). | Full procedure is documented in the IDRP guide which can be found on the fund's website: www.shropshirecountypensionfund.co.uk | Scheme administrator |
| TP3 (13) A70 (1) A71 (4) (c) | Abatement of pensions following re-employment | From the 1 June 2006 the abatement and suspension of pension policy operated by the council changed and since this date no adjustments are required to funded pensions in respect of re-employment, regardless of the level of earnings. This policy applies to the funded element of the pension only and not the added year's compensation. This will still be subject to adjustment as per the regulations. | Scheme administrator |
| B10 (2) TP3 (6) TP4 (6)(c) TP8 (4) TP10 (2) a TP17 (2)(b) Tsch1 L23(9) | Where a member dies before making an election of average of three years pay for final pay purposes or when a deceased member with a certificate of protection of pension benefits i.e. determine best pay figure to use in the benefit calculations (pay cuts / restrictions occurring pre 1 April 2008. | Election to be made by the fund on behalf of the deceased member. | Scheme administrator |
| A52 A B27 (5) R83 | Payments for persons (other than an eligible child) incapable of managing their affairs | If it appears that a person (other than an eligible child as defined in the appropriate regulations) is entitled to the payment of benefits under the scheme but is, by reason of mental disorder or otherwise, incapable of managing his or her affairs, taking regard to the circumstances of the case and medical guidance, where appropriate, the benefits, or any part of them, will be paid to a person having care of the person entitled, or such other person as the scheme administrator may determine, to be applied for the benefit of the person entitled. The Fund's trivial commutation policy will be followed for small pensions. In all other cases, where there is a long term annual pension payable the Fund will require evidence of a either power of attorney when the annual pension exceeds £1000; in cases where the annual pension benefit is below £1000, medical and documentary evidence will be required. | Scheme administrator |

| Regulation | Discretion | Fund policy | Delegated to |
|---|---|---|----------------------|
| B25 RSch1 TP17 (9)(b) | Decide evidence required to determine financial dependence of co-habiting partner on scheme member or financial interdependence of cohabiting partner | A fund's declaration form is required to be completed and signed confirming the regulatory requirements have been met and supported by the appropriate evidence. | Scheme administrator |
| TSch 1 & L23 (9) B42 (1) (c) R49 (1) (c) | Decide, in the absence of an election from the member, which benefit is to be paid where the member would be entitled to a benefit under two or more regulations in respect of the same period of scheme membership | Benefit which is more beneficial to member to be paid. | Scheme administrator |
| 31 (2) | Recharging payments to employers for annual compensation | A 1% handling fee of the total recharge of compensation being paid on behalf of the employer, will be levied. | Scheme administrator |
| R36 (3) A56 (2) | Approve medical advisors used by employers (for ill health benefits) | The medical advisors used by the employers for opinion on ill-health benefits must meet the requirements set out in the LGPS regulations | Pensions Committee |
| R68 (2) TPSch 2, para 2 (1)(3) | Whether to require any strain on fund costs to be paid 'up front' by employing authority following flexible retirement or release of benefits before age 60 | All strain is required to be paid in full immediately on receipt of invoice. The process is outlined in the pensions administration strategy statement. The fund may agree, on request from an employer, to an alternative repayment period if exceptional circumstances are shown. | Scheme administrator |
| R16 (1) | Whether to turn down a request to pay an APC/SCAPC over a period of time where it would be impractical to allow such a request (e.g.) where the sum being paid is very small and could be paid as a single payment) | Requests to pay an APC/SCAPC via a lump sum will be refused if cost is less than £50. | Scheme administrator |
| Regulation 2 of the Registered Pension Schemes (Modification of Scheme Rules) Regulations 2011 | Whether to offer 'Voluntary Scheme Pays' to members and the circumstances when this would apply. | To offer the use of 'Voluntary Scheme Pays' (VSP) where; <ul style="list-style-type: none"> • a member's pension savings within the Fund are subject to the tapered annual allowance, and • the tax breach stems only from the member's Shropshire County Pension Fund LGPS benefits rather than via growth in multiple pension schemes, and • The application is received in writing by Shropshire County Pension Fund by 30 November in the tax year following the year to which the tax charge relates to, should the member wish the tax to be paid by 31 January to ensure no late payment penalties become due, if not then no later than the Mandatory scheme pays deadline. | Scheme administrator |
| R4(2)(b) | Whether to agree to an admission agreement with a Care Trust, NHS Scheme employing authority or Care Quality Commission. | The Fund will only agree an admission agreement providing the body meets the eligibility criteria laid down in the regulations; the admission is fully guaranteed so that no liabilities fall back on the Fund and an admission agreement is signed by all relevant parties. | Pensions Committee |
| R3(1A), R3(5) & RSch 2, Part 3, para 1 | Whether to agree to an admission agreement with a body applying to be an admission body. | The Fund will only agree an admission agreement providing the body meets the eligibility criteria laid down in the regulations; the admission is fully guaranteed so that no liabilities fall back on the Fund and an admission agreement is signed by all relevant parties. | Pensions Committee |
| RSch2, Part 3, para 14 | Whether to agree that an admission agreement may take effect on a date before the date on which it is executed. | The Fund will allow admission agreements to be back dated so long as all contributions due are paid to the Fund with appropriate interest. | Scheme Administrator |
| RSch 2, Part 3, para 9(d) | Whether to terminate an admission agreement in the event of: - insolvency, winding up or liquidation of the body. - breach by that body of its obligations under the admission agreement. - failure by that body to pay over sums due to the Fund within a reasonable period of being requested to do so | The Fund will terminate an admission agreement in any of these three events as covered in the admission agreement. | Scheme Administrator |
| RSch 2, Part 3, para 12(a) | Define what is meant by "employed in connection with". | Defined in the admission agreement as working for at least 50% of normal working time on the transferred service. | Scheme Administrator |
| R16(10) | Whether to require a satisfactory medical before agreeing to an application to pay an APC / SCAPC. | The Fund does not require a satisfactory medical but members are expected to sign a declaration confirming they are in reasonably good health before an application to pay an APC/SCAPC will be accepted. | Scheme Administrator |
| R16(10) | Whether to turn down an application to pay an APC / SCAPC if not satisfied that the member is in reasonably good health. | The Fund would turn down an application if it was not satisfied that the member was in reasonably good health. | Scheme Administrator |
| R22(3)(c) | Pension account may be kept in such form as is considered appropriate. | The members Care Average Revalued Earnings (CARE) account will be kept in electronic form on the pension administration system. | Scheme Administrator |

| Regulation | Discretion | Fund policy | Delegated to |
|--------------------------------|--|--|----------------------|
| TP10(9) | Where there are multiple ongoing employments, in the absence of an election from the member within 12 months of ceasing a concurrent employment, decide to which record the benefits from the ceased concurrent employment should be aggregated. | The main ongoing employment, which would usually be the record with the greatest hours, is normally the record with which the ceased concurrent employment will be aggregated. | Scheme Administrator |
| R32(7) | Whether to extend the time limits within which a member must give notice of the wish to draw benefits before normal pension age or upon flexible retirement | The Fund would look at any request on an individual basis taking into account the exceptional circumstances raised by the member. | Scheme Administrator |
| R38(3) B31(4) | Where the employer has become defunct: Decide whether a deferred beneficiary meets criteria of being permanently incapable of former job because of ill health and is unlikely to be capable of undertaking gainful employment before normal pension age or for at least three years, whichever is the sooner. | The Fund will consider the relevant regulations and criteria following receipt of an opinion from the Independent Registered Medical Practitioner (IRMP). | Scheme Administrator |
| R38(6) B31(7) | Where the employer has become defunct: Decide whether a suspended ill health tier 3 member is unlikely to be capable of undertaking gainful employment before normal pension age because of ill health. | The Fund will consider the relevant regulations and criteria following receipt of an opinion from the Independent Registered Medical Practitioner (IRMP). | Scheme Administrator |
| R54(1) | Whether to set up a separate admission agreement fund. | The Fund has not set up a separate admission agreement fund. | Scheme Administrator |
| R64(2ZA) | Whether to extend the period beyond 3 months from the date an Employer ceases to be a Scheme Employer, by which to pay an exit credit. | The Fund will look at each case on an individual basis taking into account the reason why the extension may be required. | Scheme Administrator |
| R64(2A) | Whether to suspend (by way of issuing a suspension notice), for up to 3 years, an employer's obligation to pay an exit payment where the employer is again likely to have active members within the specified period of suspension. | The Fund will look at each case on an individual basis taking into account the reason why the extension may be required. | Scheme Administrator |
| R64(4) | Whether to obtain revision of employer's contribution rate if there are circumstances which make it likely a Scheme employer will become an exiting employer | The Fund may request a revision of employers contribution rate upon advice from the Actuary. | Scheme Administrator |
| R70 & TP22(2) | Whether to issue employer with notice to recover additional costs incurred as a result of the employer's level of performance. | The Fund will issue a notice to recover additional costs and in line with the Pensions Administration Strategy Statement. | Scheme Administrator |
| R98(1)(b) | Agree to bulk transfer payment. | The Fund will agree to a bulk transfer payment following Actuary advice. | Scheme Administrator |
| TR15(1)(c) & TSch1 & L83(5) | Extend time period for capitalisation of added years contract. | The Fund will look at each case on an individual basis taking into account the reason why the extension may be required. | Scheme Administrator |

Further information

For further information about anything in or related to in this policy please contact:

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Administration Strategy Statement

Appendix

02

Agreed by Pensions Committee on January 2020

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1. Introduction

Shropshire County Pension Fund (“the Fund”) is responsible for the administration of the Local Government Pension Scheme (“the Scheme”) within the geographical area of Shropshire. The Fund also administers the Scheme on behalf of a number of qualifying employers who are not situated within the Shropshire area. The service is carried out by Shropshire Council (“the administering authority”) on behalf of qualifying employers and ultimately Scheme members.

This document is the Pensions Administration Strategy Statement which outlines the policies and performance standards towards providing a cost-effective, inclusive and high quality pensions administration service.

Delivery of such an administration service is not the responsibility of one person or one organisation, but rather the joint working of a number of different stakeholders, who between them are responsible for delivering the pensions administration service to meet the diverse needs of the membership and the regulatory requirements.

2. Compliance

Developed in consultation with employers within the Fund, this statement seeks to promote good working relationships, improve efficiency and ensure agreed standards of quality in delivery of the pension administration service amongst Scheme employers and the Fund. A copy of this strategy is provided to all employers.

In no circumstances does this strategy override any provision or requirement of the regulations, nor is it intended to replace the more extensive commentary provided by the employer information on the Shropshire County Pension Fund website and administration guides provided by the Local Government Association (LGA).

3. Review

The undertakings set out within this Pensions Administration Strategy Statement will be reviewed annually by the Fund. Additionally, the Fund will review this policy statement and make revisions as appropriate, following a material change to the Fund policies in relation to any of the matters contained in the strategy. Employers will be consulted and informed of any changes.

4. Regulatory framework

Regulation 59-(1) of the LGPS Regulations 2013 enables an LGPS administering authority to prepare a document (“the pension administration strategy”) detailing administrative standards, performance measures, data flows and communication with employers.

In addition, Regulation 70. -(1) of the LGPS Regulations 2013 allows an administering authority to recover costs from an employing authority where costs have been incurred because of that employing authority’s level of performance in carrying out its functions under these Regulations. See section on Poor Performance.

This document has been presented, considered and ratified by the Pensions Committee on 27 July 2018 and, as such, the contents of which apply to all existing and future employers of Shropshire County Pension Fund from this date.

5. Scheme employer duties and responsibilities

The delivery of a high quality cost effective administration service is not the responsibility of just the administering authority, but depends on the joint working of the administering authority with a number of individuals employed in different organisations to ensure Scheme members and other interested parties receive the appropriate level of service, and that statutory requirements are met.

Monthly/Annual Data transfer

The Fund’s method of data collection is by way of electronic data transfer using the i-Connect service. All employers will be provided with the training and guidance on how to use i-Connect.

Response to queries

There are times when the Pensions Team may need to contact employers with queries on the data provided, or to request additional information in order to provide Scheme members with details of their pension entitlement. From time to time, employers may also require information from the Pensions Team regarding the Scheme. Timescales for dealing with specific requests are listed in this document and where a timeframe is not provided, either party should be responded to within 10 working days of receipt of the request. Timescales

for dealing with bulk queries from either party should be agreed separately.

Appointing a main contact

Each employing authority must designate a named individual to act as the main point of contact with regard to any aspect of administering the LGPS, and to be responsible for ensuring the requirements set out in this strategy are met.

Their key responsibilities are:

- to act as a conduit for communications to appropriate staff within the employer - for example, Human Resources, Payroll teams, Directors of Finance;
- to ensure that standards and levels of service are maintained and regulatory responsibilities are complied with.
- to ensure that details of all nominated representatives and authorised signatures are correct and to notify the Fund of any changes immediately;
- to arrange distribution of communications literature as and when required;
- to inform the Fund of any alternative service arrangements required;
- to assure data quality and ensure the timely submission of data to the Fund; and
- to assist and liaise with the Fund on promotional activities.

Authorised signatories

Each employer must nominate individuals to act as authorised signatories, whose names and specimen signatures will be held by the Fund, and who must sign all employer documents or instructions. In signing a document, an authorised officer is not merely certifying that the form comes from the employer stated, but also that the information being provided is correct.

Consequently, if an authorised signatory is certifying information that someone else has compiled, for example leaving information including a final salary pay, career average pay, assumed pay they are authorising to confirm that the information is correct.

It is the employer's responsibility to ensure that details of the authorised signatures are up-to-date, and to notify the Fund of any changes.

Employer Training

The Fund holds annual training for employers where officers of the Fund provide information on finances, investment performance, regulatory changes and also administration performance. Attendance by each employer's nominated contacts is actively encouraged. In most instances the training is filmed and hosted on the Pension Fund website, to enable individuals unable to attend on the day to watch afterwards.

Discretions Policy

Each employer is required by statute to prepare and publish a written statement as to how they wish to exercise the discretionary powers available to them as a Scheme employer under the LGPS regulations. The policy statement must be kept under review and, where revisions are made, the revised policy statement must be sent to the Fund and made readily available to all employees within the employing authority within one month of the effective date. The LGA has produced a list of all the discretions participating employers have in relation to the LGPS. This document can be found on the website: www.lgpsregs.org

Notification of employee's rights

Internal Disputes Resolution Procedure (IDRP)

Under Regulation 72 of the LGPS 2013 regulations, any decisions made by an employing authority affecting an employee's rights to membership, or entitlement to benefits must be made as soon as is reasonably practicable and notified to the employee in writing including a reference to their right of appeal in line with Regulation 73 of the LGPS regulations. Every notification must;

- Specify the rights under stage 1 and stage 2 of the appeals procedure quoting the appropriate regulations;
- Specify the time limits within an appeal, under either stage, which apply and;
- Specify to whom an application for appeal must be made to.
 - For first stage appeals this must be the nominated person of the employer who made the decision. For 2nd stage appeals this will be the appointed person at the administering authority

The Fund has guidance for employers to provide to individuals who raise an issue under the IDRP procedure.

Nominated person

Each employing authority is required to nominate and name the person to whom applications under Stage 1 of the IDRPs should be made. Employers must also notify the Fund of any first stage appeals they receive.

Computer links

The Fund can provide the links to the Pensions Administration System, where appropriate, to large employers for employing authority staff to view certain areas of their employees' records of membership. There is a charge for this access. The most current data protection legalisation will be considered when providing this access.

The Fund will ensure that the pensions administration system is available for use during normal office hours except for any necessary scheduled maintenance of the system. Employers must notify the Fund when registered users leave the organisation, or no longer require access.

6. Service standards to Scheme members

Overriding legislation dictates the standards that pension schemes and employers should meet in providing certain pieces of information to various associated parties – not least of which includes the scheme member. The LGPS Regulations also identifies a number of requirements for the Fund and employers, which may not have all been covered in this document. It is important that employers make themselves familiar of the HR and Payroll guides available on www.lgpsregs.org

An online employers guide is available on the Fund's website www.shropshirecountypensionfund.co.uk which includes template forms and guidance for all Scheme employers.

The levels of performance and procedures which the Fund and employers are expected to achieve to ensure compliance with the overriding legislation are outlined in the below tables:

| NEW STARTERS | |
|---|--|
| EMPLOYERS' RESPONSIBILITY | FUND'S RESPONSIBILITY |
| <p>To ensure that pensions information is included as part of any new employment induction process, including in contracts of employment and appointment letters.</p> <p>To ensure that all employees subject to contractual admission are brought into the Scheme from their relevant start date, and provide the Pensions Team with accurate member data, using the monthly data submission i-Connect, within four weeks of the members start date.</p> <p>To provide each new employee with a Brief Scheme Guide and New Member Form with their contract of employment. This may be in the form of issuing a paper copy or by directing all new members to the Fund's website where the information can be viewed or downloaded. The most up to date versions of forms and guides can always be found on the Fund website.</p> <p>To determine the appropriate contribution rate (whether individually or by an automated process on payroll) and (as soon as is reasonably practicable), notify the employee of this contribution rate which is to be deducted from the employee's pensionable pay and the date from which the rate will become payable. It is for the employer to determine the method by which the notification is given to the employee, but the notification must contain a statement giving the address from which further information about the decision may be obtained. The notification must also notify the employee of the right to appeal, including the processes and timescales involved. Furthermore, the correct employee contribution rate according to the scheme the member is in – either the 50/50 or 100/100 scheme should be applied and (if appropriate) adjusted throughout the year according to the employer's discretionary policy on re-banding.</p> <p>To send the Fund notification through i-Connect of any eligible employees subject to automatic enrolment, who opt out of the scheme within six weeks of joining.</p> <p>Where there is more than one contract of employment with the same employer, each membership shall be maintained separately and the Fund notified as above.</p> | <p>To accurately create member records on the pensions administration system following notification from an employer of a new entrant to the Scheme.</p> <p>To support employer requests to attend inductions.</p> <p>To update pension information in accordance with regulatory changes, and to keep PDF versions of forms and guides up to date on the Fund website. www.shropshirecountypensionfund.co.uk</p> <p>The Fund will contact all new starters, providing them with an activation key for 'My Pension Online' and reissuing a New Member Form if one has not been received, within 8 weeks of notification of a new starter.</p> <p>To accurately record and update member records on the pension administration system within following the receipt of a completed New Member Form.</p> |

| CHANGES IN CIRCUMSTANCES FOR ACTIVE MEMBERS | |
|---|--|
| EMPLOYERS' RESPONSIBILITY | FUND'S RESPONSIBILITY |
| <p>To ensure that the Fund is informed of any changes in the circumstances of employees through i-Connect within four weeks of the change. Forms and guidance can be found in the employers' area of the Fund website at: www.shropshirecountypensionfund.co.uk</p> <p>CHANGES INCLUDE:</p> <p>Personal Information:</p> <ul style="list-style-type: none"> • Change of Name • Marital Status • National insurance Number <p>Conditions of employment affecting pensions:</p> <ul style="list-style-type: none"> • Contractual hours (mandatory for members who meet the underpin requirements only) • Any remuneration changes due to promotion and down grading • Full-time equivalent pensionable pay according to the pre 2014 definition • Actual pensionable pay (including overtime/additional hours) in 100/100 and 50/50 schemes according to the post 2014 definition (CARE). • Employees contribution rate • Employee number and/or post number • Date joined scheme (if adjusted) • Confirmation of 50/50 or 100/100 scheme entry <p>NB. An Employee can easily exceed HMRC annual allowance if their pay increases. You therefore are asked to inform the Fund of:</p> <ul style="list-style-type: none"> • Significant pay awards/pay increases • Honorariums • Additional Voluntary Contributions (AVC) contributions • Shared Cost AVC contributions (if applicable) • Shared Cost Additional Pension Contributions <p>For a full list of data items required, see the section FINANCIAL AND DATA OBLIGATIONS, or further information is available from the Fund directly. Employers can also visit the webpage on 'monthly data reports and end of year procedure' on the Fund website www.shropshirecountypensionfund.co.uk</p> <p>Absence</p> <p>During periods of reduced or nil pay as a result of sickness, injury or relevant child related leave (i.e. ordinary maternity, paternity or adoption leave or paid shared parental leave and any paid additional maternity or adoption leave) assumed pensionable pay (APP) should be applied for pension purposes.</p> <p>Employer contributions should be deducted from pay and any APP. If the employee receives no pay the employer contributions should still be deducted from APP.</p> <p>Should an employee wish to purchase Additional Pension Contributions (APC) or a Shared Cost Additional Pension Contributions (SCAPC) contract to buy back the pension 'lost' during the absence, the APP amount will need to be calculated and provided to the member's employer. Employers must bring to the attention of the member, before a period of absence, that they can buy back the 'lost' pension. Employers should also direct members to the website www.lgpsmember.org where they can calculate the cost to buy back this 'lost' pension. As employees have a thirty day timeframe with which to buy back the lost pension, employers should be sure to mention this to the employee early on in the 30 day period.</p> <p>Types of absences include:</p> <ul style="list-style-type: none"> • Maternity, paternity and adoption • Paid & unpaid leave of absence • Industrial action (SCAPC not available) • Any other material/authorised period of absence <p>See section 'ADDITIONAL PENSION CONTRIBUTIONS (APCs) and SHARED COST APC's' for further information.</p> | <p>To provide forms and spreadsheets for recording key changes in circumstance and to provide guidance on the secure submission of data through i-Connect.</p> <p>To accurately record and update member records on the pensions administration systems within four weeks of notification, or any shorter period as requested by the employer with regards to specific requirements.</p> |

| ANNUAL RETURN, VALUATION & ANNUAL BENEFIT STATEMENTS | |
|--|--|
| EMPLOYERS' RESPONSIBILITY | FUND'S RESPONSIBILITY |
| <p>To ensure the Fund receives accurate year to date information to 31 March through the month twelve i-Connect data submission.</p> <p>The information should be accompanied by a final statement (lgs121a); balancing the amounts paid during the year with the total amounts submitted via i-Connect for the year and to include leavers. A compliance statement (lgs121b) must also be submitted and both duly signed by an appropriate officer. Should there be any under/over payment discovered whilst reconciling, accompanying paperwork detailing this must be submitted together with payment or a formal request for a refund. Year end reconciliation must be completed and forms sent by 30 April each year.</p> <p>To provide any additional information that may be requested to produce annual benefit statements for service up until the 31 March in each particular year by the 30 April each year.</p> <p>To provide the Fund with up to date and correct information as and when requested in accordance with agreed timescales and the regulations.</p> <p>To ensure that all errors highlighted from the annual contribution and pensionable pay posting exercise are responded to and corrective action taken promptly.</p> | <p>To process employer year end contribution returns within three months of receipt i.e. 30 April, or within three months of receipt of the information if later.</p> <p>To produce annual benefit statements for all active members by 31 August.</p> <p>To highlight annually if an individual has exceeded their annual allowance and issue a pensions saving statement by 5 October.</p> <p>Annual benefit statements will also be produced for deferred members, but no information from employers will be required.</p> <p>To provide data to the Fund Actuary and Government Actuary's Department to enable employer contribution rates to be accurately determined.</p> <p>To provide an electronic copy of the actuarial valuation report and contributions certificate to each employer.</p> |

| RETIREMENT & TRANSFER IN/OUT ESTIMATES | |
|--|--|
| EMPLOYERS' RESPONSIBILITY | FUND'S RESPONSIBILITY |
| <p>To submit a request using form PEN010 by post, or attaching it to an email. Each form must be signed by an authorising officer.</p> <p>For larger bulk estimates, requests should be made via the spreadsheet template provided by the Pensions Team, and notice should be given in advance when any redundancy exercises are planned.</p> <p>To provide pay and other relevant information requested by the Pensions Team either on an individual basis within ten working days of the request, or for bulk/group requests by an agreed timescale with the Pensions Team.</p> <p>To help the Fund promote the 'My Pension Online' area for members when requested.</p> | <p>To issue the individual quotations/information within ten working days after all information required to process a quotation has been received.</p> <p>To provide information to the scheme member on any potential transfer in of benefits once all information required to process the quotation has been received (transfer estimate from other pension provider, contracting out, salary details etc) within ten working days. However, legally we do have up to two months to provide the transfer information following receipt of all information required to process the quotation.</p> <p>Separate agreed timescales and any additional cost will be put in place for bulk requests.</p> <p>To provide large employers with links to the appropriate software in order for employing authority staff to view certain areas of their employees' records of membership. (Employers should note there is a charge for this access).</p> <p>To maintain and promote the 'My Pension Online' area on the website for members to login and view their pension information.</p> |

| DIVORCE & OUTSOURCINGS ESTIMATES | |
|--|--|
| EMPLOYERS' RESPONSIBILITY | FUND'S RESPONSIBILITY |
| <p>To provide pay and other relevant information requested by the Pensions Team either on an individual basis within ten working days of the request, or for bulk/group requests by an agreed timescale with the Pensions Team.</p> <p>Staff transfers e.g. outsourcings To ensure early notification/liaison with the Pensions Team when considering an outsourcing exercise which affects members/eligible members of the LGPS. See guidance on 'Becoming an employer or existing employer letting a contract' on the Fund's website.</p> | <p>Where a request for divorce information including a CETV is received from the member, or the Court, this will be issued three months from the date of receipt of the signed form request from the member, or receipt of the Court order. When a shorter timescale is requested/imposed the Pensions Team will provide the member with the schedule of charges.</p> <p>To provide guidance to current employers participating in the Fund who are considering outsourcing.</p> |

| ACTUAL RETIREMENTS | |
|---|--|
| EMPLOYERS' RESPONSIBILITY | FUND'S RESPONSIBILITY |
| <p>To submit the appropriate PEN007 leavers form to the Fund as soon as the information is available. The PEN007 form must be completed fully, and signed by an authorised signatory, as it confirms the information required to enable the benefits to be calculated and the employer's decision as to the type of benefit that is to be paid to the member. Evidence of the calculation of final pensionable pay may be requested so the Pensions Team can check the accuracy of the pay provided. The PEN007 form will be returned if it appears to be incorrect.</p> <p>Further information can be found in the Employers area of the Fund website via www.shropshirecountypensionfund.co.uk</p> | <p>To issue the member with a letter and benefits information within five working days of correctly completed employer's notification via the PEN007 leavers form. However, from receipt of all information required to process, the regulations state that we do have up to one month following the date benefits become payable or two months if retirement is early.</p> <p>To issue the member with a letter notifying them of actual retirement benefits within five days following receipt of all documentation from the member</p> <p>To make payment of any lump sum within five working days of receipt of all relevant fully completed forms and certificates from the member, or retirement date if later.</p> <p>To pay any pension payment on the 29th of each month following retirement, unless this falls on a weekend or bank holiday when the payment will be made on the last working day before. Payment will also be made earlier in the month of December to take account of the Christmas period.</p> |

| ILL HEALTH RETIREMENTS | |
|---|---|
| EMPLOYERS' RESPONSIBILITY | FUND'S RESPONSIBILITY |
| <p>To determine whether an ill health benefit award is to be made, based on medical evidence and the criteria set in the current LGPS regulations, and after obtaining an opinion from a Fund approved Independent Registered Medical Practitioner (IMRP) on the appropriate certificate. If an award is made, to then determine which tier 1, 2 or 3 is to be awarded.</p> <p>Arrange for completion of the PEN007 form and then submit to the Fund with all related paperwork including IMRP certificate and a copy of the notice letter issued to the member confirming the level of ill health benefits awarded and the appeal information under IDPR</p> <p>To keep a record of all Tier 3 ill health retirements, particularly in regards to arranging the eighteen-month review. Arranging if necessary with an (IMRP) approved by the administration authority for a further medical certificate. To recover any overpayment of pension benefits following a discovery of gainful employment and notify the Fund, where appropriate.</p> <p>To review all Tier 3 ill health retirement cases at eighteen months. Further information on ill health retirements can be found on the employers' pages on our website www.shropshirecountypensionfund.co.uk</p> | <p>To calculate and pay the required benefits in line with actual retirement timescales.</p> <p>To assist the employer in performing their legislative responsibility to review Tier 3 ill health cases at eighteen months.</p> |

| MEMBERS LEAVING EMPLOYMENT BEFORE RETIREMENT | |
|--|--|
| EMPLOYERS' RESPONSIBILITY | FUND'S RESPONSIBILITY |
| <p>To notify the Fund using the PEN007 form, ensuring all relevant information is included on the form, within four weeks of the members leave date.</p> | <p>To accurately record and update member records on the pension administration system.</p> <p>The regulatory target to inform members the options available to them upon leaving the Scheme is two months following receipt of all the correct information from the employer via the PEN007 form.</p> <p>The Fund's best practice target to calculate notify a member of their deferred benefit entitlement is ten days following receipt of correct information from the employer via the PEN007 form.</p> <p>To process and pay a refund within five days to an eligible member following receipt of all relevant documentation from the member/employer.</p> |

| FORMER MEMBERS WITH DEFERRED BENEFITS | |
|--|--|
| EMPLOYERS' RESPONSIBILITY | FUND'S RESPONSIBILITY |
| <p>To keep adequate records of the following for members who leave the Scheme with deferred benefits, as early payment of benefits may be required:</p> <ul style="list-style-type: none"> • Name & last known address • National Insurance number • Payroll number • Date of birth • Last job information including job description • Salary details • Date and reason for leaving <p>To determine, following an application from the former employee to have their deferred benefits paid early, as to whether or not they are eligible for early payment on ill health grounds in line with the criteria set in the relevant regulations and after seeking a suitable medical opinion from an (IRMP) approved by the administering authority, or to determine whether benefits should be released early and in some cases any actuarial reduction waived on compassionate grounds.</p> | <p>To record and update member records on the pensions administration system.</p> <p>To provide former members with an annual benefit statement of their deferred benefits, updated by the annual pensions increase award when applicable.</p> <p>To provide estimates of benefits that may be payable and any resulting employer costs within ten working days of request upon request.</p> |

| DEATH IN SERVICE & TERMINAL ILLNESS | |
|---|---|
| EMPLOYERS' RESPONSIBILITY | FUND'S RESPONSIBILITY |
| <p>To inform the Fund immediately on the death of an employee via the PEN007 leavers form, or when a member is suffering from a potentially terminal illness and to provide details of the next of kin.</p> <p>Further information can be found on the employer pages of our website www.shropshirecountypensionfund.co.uk</p> | <p>To provide an initial letter of acknowledgement to the next of kin/informant within 5 working days following a notification of death.</p> <p>To provide a letter notifying dependents of benefits within five days following receipt of identification/certificates and relevant documentation.</p> <p>To assist employer's, employees and their next of kin in ensuring the pension options are made available and that payment of benefits are expedited in an appropriate and caring manner.</p> <p>The Fund's policy regarding payment of benefits in such situations, can be viewed in the Governance Compliance Statement.</p> |

| ADDITIONAL PENSION CONTRIBUTIONS (APCs) & SHARED COST APC's (SCAPCs) | |
|---|--|
| EMPLOYERS' RESPONSIBILITY | FUND'S RESPONSIBILITY |
| <p>To communicate to employees regarding the option of SCAPC's to cover periods of 'lost pension' and the timeframe they must elect to purchase a SCAPC. Members must elect within thirty days of returning to work following the absence, but employers have the discretion to extend this period. This should be laid out in the employer's Discretions Policy.</p> <p>To calculate and collect from the employee, payroll contributions and to arrange the prompt payment to the Fund, according to the published schedule and to be no later than the 19th of the month following the deduction. More information can be found in the employer area on www.shropshirecountypensionfund.co.uk</p> | <p>To provide information on APCs to members/employers through www.shropshirecountypensionfund.co.uk, and direct employees to the national LGPS member website where a modeller can be found.</p> |

| FINANCIAL & DATA OBLIGATIONS | |
|--|--|
| EMPLOYERS' RESPONSIBILITY | FUND'S RESPONSIBILITY |
| <p>To pay the Fund all contributions deducted from payroll (not including AVCs) of its employees and employer contributions and any deficit lump sum payments due on a monthly basis, no later than the 19th day of the month following the period of deductions. Further information can be found in the Employer Guide via www.shropshirecountypensionfund.co.uk</p> <p>Each payment must be accompanied by an i-Connect data extract providing the following data for each member;</p> <ul style="list-style-type: none"> • National Insurance number • Payroll reference 1 • Member address and postcode • Date of leaving • Payroll period end date • Additional contributions 1 • Additional contributions 2 • Surname • Forenames • Gender • Date of birth • Marital status • Title • Taxable earnings • Annual pensionable salary (only required at month 12) • Pensionable pay • Date joined LGPS • Job title • Part-time hours effective date • Part-time hours • Part-time indicator • Whole-time equivalent hours • Employee's main section contributions • Employer's contributions • Scheme contribution rate • Opt out date • Opt in date • Main section cumulative pensionable pay • 50/50 section cumulative pensionable pay • Full-time equivalent final pay • Cumulative employee's main section contributions • Cumulative employer's contributions • Reason for leaving • Cumulative employer Shared Cost APC's • Cumulative employee APC's • Employee's 50/50 section contributions • Cumulative employees 50/50 section contributions • Pay period Shared Cost APC's • Pay period employee APC's <p>Employers are required to pay all rechargeable items to the Fund immediately on receipt of the invoice. The Fund, in certain circumstances, may not commence the member benefits until the invoice has been paid.</p> | <p>To allocate correctly the contributions received to each employee record and to keep a log of contributions received from each employer.</p> <p>To charge interest for late payment in the following circumstances;</p> <ul style="list-style-type: none"> • Employer contributions (including deficit payment) are overdue if they are received a month later than the due date specified. • All other payments are overdue if they are not received by the due date specified. <p>Inform each employer of any new contribution bandings tables in place from each April.</p> <p>Inform employers of any rechargeable items as they become due. Early Retirement Strain will be notified prior to benefits being put into payment.</p> <p>To keep the Fund's Privacy Notice up to date on the website for all members. To keep a Memorandum of Understanding which explains the relationship between the administering authority and participating employers when sharing personal data.</p> |

7. Standards of data

Overriding Legislation in performing the role of administering the LGPS. The Fund and employers will comply with the overriding legislation, including:

- the Occupational Pensions Schemes
- (Disclosure of Information) Regulations 2015;
- The Local Government Pension Scheme (Amendment) (Governance) Regulations 2015;
- the Pensions Act 1995, 2004 and 2014;
- any Transitional Regulations currently in place;
- the Discretionary and Compensation Regulations 2006;
- the Data Protection Act 1998;
- the Freedom of Information Act 2000;
- the Disability Discrimination Act 1995;
- the Age Discrimination Act 2006;
- the Finance Act 2004;
- Health and Safety legislation;
- Employment Rights Act 2010;

- HMRC Legislation and Current GAD Guidance;
 - Public Service Pensions Act 2013;
- and any future amendments to the above legislation.**

Data Protection Act 2018

The Shropshire County Pension Fund is a Data Controller as part of the Data Protection Act 2018 which incorporates the General Data Protection Regulation (GDPR). This means we store, hold and manage personal data in line with statutory requirements to enable us to provide pension administration services. To enable us to carry out our statutory duty, we are required to share information with certain bodies, but will only do so in limited circumstances. More information about how we hold data and who we share it can be found in the Fund's Privacy Notice on www.shropshirecountypensionfund.co.uk

The Fund has introduced a Memorandum of Understanding (MOU). The aim of the MOU is to set out that participating employers in the Local Government Pension Scheme (LGPS) can share data with the LG administering authority without a data sharing agreement being in place. (There is no legal requirement for employers to have a data sharing agreement with LGPS administering authorities as they are both data controllers.) A copy of the MOU can be found on the employers' area of the website
www.shropshirecountypensionfund.co.uk

Secure Data Transfer

The Fund will follow Shropshire Council's as Administering Authority data security guidelines when sending any personal data, including its published data sharing policy. This means that members' personal data will only be transferred from one party to the other via an acceptable method specified by the Administering Authority which may include any of the following:

- a.** i-Connect data transfer service (Internet based application)
- b.** Secure email
- c.** Paper forms signed by an authorising officer from the employer
- d.** Password protected excel spreadsheet

All these measures start from the date of receipt of all relevant information. The annual performance of the Fund is reported each year in the Annual Report.

Audit

The Fund is subject to an annual audit of its processes and internal controls. Employers are expected to fully comply with any requests for information from both internal and approved external auditors. Any subsequent recommendations will be considered and where appropriate implemented with employing authority cooperation.

Benchmarking

The Fund will regularly monitor its costs and service performance by benchmarking with other administering authorities. Details of the costs of administration, quality measures and standards of performance will be published in the Annual Report.

8. Employer performance reporting

As part of this Pensions Administration Strategy the Fund will develop arrangements for reporting on key performance measures.

This approach to reporting will facilitate engagement with employers and provide a mechanism for service level review and recognition of best practice.

Poor performance/additional work

The Fund will seek, at the earliest opportunity, to work closely with employers in identifying areas of poor performance, provide the necessary training and development, and to put in place appropriate processes to improve the level of service in the future.

In the event of continued poor performance, or additional work imposed on the Fund as a result of employer poor performance and a lack of any evidence of any measures being taken to achieve improvement by an employing authority, the Fund will seek to recover any additional costs arising.

Any third party costs or regulatory fines incurred by the Fund as a consequence of administrative failures or poor performance by the employing authority will be recovered from the employer. These may include fines imposed by the Courts, the Pensions Ombudsman or the Pensions Regulator and additional charges in respect of actuarial fees, third party computer charges and additional printing and distribution costs.

In dealing with poor performance the Fund will:

- write to the main contact at the employer setting out the area(s) of poor performance;
- meet with the employing authority, where possible, to discuss area(s) of poor performance and how these can be addressed;
- contact the individual/body with overall authority for the Scheme employer (i.e. CEO/ Chair of Trustee Board/Parish or Town Council)
- issue formal written notice, where no improvement is demonstrated by the employing authority or where there has been a failure to take agreed action by the employing authority;
- Make a claim for cost recovery, taking account of time and resources in resolving the specific area(s) of poor performance.

- Will report any claim for the cost of recovery to the Pension Committee/Pensions Board at the next available meeting and may form part of the administration report in the Fund's published Annual Report.

Reporting breaches

The Fund has a procedure to be followed by certain persons in relation to reporting breaches of the law to the Pensions Regulator. The breaches procedure applies, in the main to;

- all members of the Shropshire Pension Board and Committee;
- all officers involved in the management of the Pension Fund including members of the Treasury Team, Pensions Administration Team, and the Head of Finance, Governance and Assurance (Section 151 Officer);
- any professional advisers including auditors, actuaries, legal advisers and fund managers; and
- officers of employers participating in the Shropshire County Pension Fund who are responsible for LGPS matters.

Breaches can occur in relation to a wide variety of the tasks normally associated with the administrative function of a scheme such as keeping records, internal controls, calculating benefits and making investment or investment-related decisions.

If a breach occurs the breaches policy must be followed. The most up to date breaches policy can be found on the Fund's website. If a breach occurs by an employer, the Fund will notify the employer to ensure improvements are made and will record and monitor the breach. If this failure to comply with the regulations is likely to be material, it will be reported to the Pensions Regulator.

■ 9. Associated policy statements

Participating employers are advised to familiarise themselves with the other policies issued by the Fund.

Employer Events Policy

The purpose of this document is to describe the various "life stages" of an employer participating in the Fund. It summarises the events and possible outcomes from those events right through until it withdraws from the Fund.

Communications Strategy Statement

The statement outlines the Fund's policy on:

- information to members, representatives and employers;
- the format, frequency and method of distributing such information;
- the promotion of the Scheme to prospective members and their employing authorities

Governance Compliance Policy

Shropshire Council has delegated to the Pensions Committee various powers and duties in respect of the administration of the Fund.

This statement sets out the scheme of delegation and the terms of reference, structure and operational procedures of the delegation. It also includes information on how it will exercise certain discretions provided by the Scheme.

Employer Discretions Policy

Since 1997, the LGPS regulations have required every employing authority to:

- issue a written policy statement on how it will exercise the various discretions provided by the Scheme;
- keep it under review;
- revise as necessary.

A full list of employer discretions can be found on www.lgpsregs.org

The Fund has purchased a template to assist employers when making their policy. A copy of the template can requested from the Pensions Team.

■ 10. Fund Contact Information

Write/visit:

Shropshire County Pension Fund, The Shirehall, Abbey Foregate, Shrewsbury, SY2 6ND

Call: 01743 252130

Email: pensions@shropshire.gov.uk

Web: www.shropshirecountypensionfund.co.uk

Funding Strategy Statement

Appendix

03

Agreed by Pensions Committee June 2021

This Funding Strategy Statement has been prepared by Shropshire Council (the Administering Authority) to set out the funding strategy for the Shropshire County Pension Fund (the “Fund”), in accordance with Regulation 58 of the Local Government Pension Scheme Regulations 2013 (as amended) and guidance issued by the Chartered Institute of Public Finance and Accountancy (CIP).

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> Executive summary

Ensuring that the Shropshire County Pension Fund (the “Fund”) has sufficient assets to meet its pension liabilities in the long term is the fiduciary responsibility of the Administering Authority (Shropshire Council). The Funding Strategy adopted by the Shropshire County Pension Fund will therefore be critical in achieving this.

The purpose of this Funding Strategy Statement (“FSS”) is to set out a clear and transparent funding strategy that will identify how each Fund employer’s pension liabilities are to be met going forward.

The details contained in this Funding Strategy Statement will have a financial and operational impact on all participating employers in the Shropshire County Pension Fund.

It is imperative therefore that each existing or potential employer is aware of the details contained in this statement.

Given this, and in accordance with governing legislation, all interested parties connected with the Shropshire County Pension Fund have been consulted and given opportunity to comment prior to this Funding Strategy Statement being finalised and adopted. This statement takes into consideration all comments and feedback received.

■ The fund’s objective

The Administering Authority’s long term objective is for the Fund to achieve a 100% solvency level over a reasonable time period and then maintain sufficient assets in order for it to pay all benefits arising as they fall due. This objective will be considered on an employer specific level where appropriate.

The general principle adopted by the Fund is that the assumptions used, taken as a whole, will be chosen sufficiently prudently for pensions already in payment to continue to be paid, and to reflect the commitments that will arise from members’ accrued pension rights.

The funding strategy set out in this document has been developed alongside the Fund’s investment strategy on an integrated basis taking into account the overall financial and demographic risks inherent in the Fund. The funding strategy includes appropriate margins to allow for the possibility of events turning out worse than expected. Individual employer results will also have regard to their covenant strength and the investment strategy applied to the asset shares of those employers.

■ Solvency and long-term cost efficiency

Each employer’s contributions are set at such a level to achieve full solvency in a reasonable timeframe. Solvency is defined as a level where the Fund’s liabilities i.e. benefit payments can be reasonably met as they arise.

Employer contributions are also set in order to achieve long term cost efficiency. Long term cost-efficiency implies that contributions must not be set at a level that is likely to give rise to additional costs in the future. For example, deferring costs to the future would be likely to result in those costs being greater overall than if they were provided for at the appropriate time. Equally, the FSS must have regard to the desirability of maintaining as nearly constant a primary rate of contribution as possible.

When formulating the funding strategy, the Administering Authority has taken into account these key objectives and also considered the implications of the requirements under Section 13(4)(c) of the Public Service Pensions Act 2013. As part of these requirements the Government Actuary’s Department (GAD) must, following an actuarial valuation, report on whether the rate of employer contributions to the Fund is set at an appropriate level to ensure the “solvency” of the pension fund and “long term cost efficiency” of the Local Government Pension Scheme (the “LGPS”) so far as relating to the Fund.

■ Recovery plan and contributions

As the solvency level of the Fund is 94% at the valuation date i.e. the assets of the Fund are less than the liabilities, a recovery plan needs to be

implemented such that additional contributions are paid into the Fund to meet the shortfall. (In a similar manner, where an individual employer is in surplus it may in certain circumstances be appropriate to reduce the overall contributions payable to reflect this, by way of a “surplus offset”).

Deficit contributions paid to the Fund by each employer will be expressed as £s amounts (flat or increasing year on year) and it is the Fund’s objective that any funding deficit is eliminated as quickly as the participating employers can reasonably afford given other competing cost pressures (surplus offset contributions, in cases where there is a funding surplus, will normally be expressed as a percentage of pensionable payroll). This may result in some flexibility in recovery periods by employer which would be at the sole discretion of the Administering Authority. The recovery periods will be set by the Fund, although employers will be free to select any shorter deficit recovery period if they wish. Employers may, in certain circumstances at the discretion of the Administering Authority, also elect to make prepayments of contributions which could result in a cash saving over the valuation certificate period.

The target recovery period for the Fund as a whole is 13 years at this valuation which is 3 years shorter than the target recovery period from the previous valuation. Subject to affordability and other considerations individual employer recovery periods would also be expected to reduce by 3 years at this valuation.

Where there is an increase in contributions required at this valuation the employer may, at the Administering Authority’s discretion, be permitted to step-up their total contributions over a period of 3 years.

■ **McCloud**

The Government has confirmed that a remedy is required for the LGPS in relation to the McCloud judgment. Therefore, the Fund has considered its policy in relation to costs that could emerge from the McCloud judgment in line with the guidance from the Scheme Advisory Board in conjunction with the Actuary. Whilst the remedy is not known and may not be known for some time, for the purpose of this valuation, when considering the appropriate contribution provision, we have

assumed that the judgment would have the effect of removing the current age criteria applied to the underpin implemented in 2014 for the LGPS. This underpin therefore would apply to all active members as at 1 April 2012. The relevant estimated costs have been quantified and notified to employers on this basis but also highlighting that the final costs may be different. Employers will be able to choose to include these estimated costs over 2020/23 in their certified contributions. Alternatively, they will need to make allowance within their budgets and note that additional contributions could be payable if the remedy is known before the next valuation.

■ **Actuarial assumptions**

The actuarial assumptions used for assessing the funding position of the Fund and the individual employers, the “Primary” contribution rate, and any contribution variations due to underlying surpluses or deficits (i.e. the “Secondary” rate) are set out in an Appendix to this FSS.

The discount rate in excess of CPI inflation (the “real discount rate”) has been derived based on the expected return on the Fund’s assets allowing for the long term strategy set out in its Investment Strategy Statement (ISS). When assessing the appropriate prudent discount rate, consideration has been given to the level of expected asset returns in excess of CPI inflation (i.e. the rate at which the benefits in the LGPS generally increase each year). It is proposed at this valuation the real return over CPI inflation for determining the past service liabilities is 1.85% per annum and for determining the future service (“Primary”) contribution rates is 2.25% per annum.

Where warranted by an employer’s circumstances, the Administering Authority retains the discretion to apply a discount rate based on a lower risk investment strategy for that employer to protect the Fund as a whole. Such cases will be determined by the Section 151 Officer and reported to the Committee.

The demographic assumptions are based on the Fund Actuary’s bespoke analysis for the Fund, also taking into account the experience of the wider LGPS where relevant.

■ **Employer asset shares**

The Fund is a multi-employer pension Fund that is not formally unitised and so individual employer asset shares are calculated at each actuarial valuation. This means it is necessary to make some approximations in the timing of cashflows and allocation of investment returns when deriving each employer's asset share.

At each review, cashflows into and out of the Fund relating to each employer, any movement of members between employers within the Fund, along with investment return earned on the asset share, are allowed for when calculating asset shares at each valuation.

Other adjustments are also made on account of the funding positions of orphan bodies which fall to be met by all other active employers in the Fund.

■ **Fund policies**

In addition to the information/approaches required by overarching guidance and Regulation, this statement also summarises the Fund's practice and policies in a number of key areas. The Fund's Employer Events Framework Policy Document lays out the relevant policies in greater detail, including how the Fund will exercise its discretion as required, and the relevant sections of that policy document will be deemed to be part of this FSS:

1. Covenant assessment and monitoring

An employer's financial covenant underpins its legal obligation and crucially the ability to meet its financial responsibilities to the Fund now and in the future. The strength of covenant to the Fund effectively underwrites the risks to which the Fund is exposed. These risks include underfunding, longevity, investment and market forces.

The strength of employer covenant can be subject to substantial variation over relatively short periods of time and, as such, regular monitoring and assessment is vital to the overall risk management and governance of the Fund. The employers' covenants will be assessed and monitored objectively in a proportionate manner, and an employer's ability to meet their obligations in the short and long term will be considered when determining its funding strategy.

After the valuation, the Fund will continue to monitor employers' covenants in conjunction with their funding positions over the inter-valuation period. This will enable the Fund to anticipate and pre-empt any material issues arising and thus adopt a proactive approach in partnership with the employer.

2. Admitting employers to the Fund

Various types of employers are permitted to join the LGPS under certain circumstances, and the conditions upon which their entry to the Fund is based and the approach taken is determined by the Fund's admission policy. Examples of new employers include:

- **Mandatory Scheme Employers** - for example new academies (see later section)
- **Designated bodies** - those that are permitted to join if they pass a resolution for example Town and Parish Councils.
- **Admission bodies** - usually arising as a result of an outsourcing or a transfer to an entity that provides some form of public service and their funding primarily derives from local or central government.

The key objective for the Fund is to only admit employers where the risk to the Fund is mitigated as far as possible. The different employers pose different risks to the Fund.

Certain employers may be required to provide a guarantee or alternative security before entry will be allowed, in accordance with the Regulations and Fund policies.

3. Inter-valuation contribution reviews

The Regulations allow contributions to be reviewed and potentially revised between valuations at the Administering Authority's discretion, under the following scenarios:

- There has been a significant change in the employer's membership which will have a material impact on their liabilities
- There has been a significant change in the employer's covenant
- The Administering Authority is of the opinion that a change in circumstances means the employer is likely to exit the Fund

Where the Fund becomes aware that any of the above circumstances apply, they

may review and amend the employer's contributions between actuarial valuations, in line with the process detailed in the Employer Events Policy. An employer may also be able to trigger a review where they feel any of the above apply.

4. Termination policy for employers exiting the Fund

When an employer ceases to participate within the Fund, it becomes an exiting employer under the Regulations. The Fund is then required to obtain an actuarial valuation of that employer's liabilities in respect of the benefits of the exiting employer's current and former employees, along with a termination contribution certificate.

The process applying on termination will depend on whether the exiting employer has a guarantor within the Fund:

Termination with no guarantor

Where there is no guarantor who could subsume the liabilities of the exiting employer, the Fund's policy is to use more prudent assumptions to assess the termination position, to protect the remaining Fund employers.

Any deficit will be recovered from the exiting employer via the payment of a termination deficit. In the case of a surplus, the Fund will pay the exit credit to the exiting employer.

Termination with a guarantor

Where there is a guarantor who will subsume the liabilities, the termination position is assessed using an "ongoing" valuation basis, so consistent with the funding target assumptions.

Where there is no "risk sharing" (meaning the exiting employer is responsible for their final position in the Fund), any deficit will be recovered from the exiting employer if possible (and the guarantor otherwise) via the payment of a termination deficit. In the case of a surplus, the Fund will pay the exit credit to the exiting employer once the risk sharing position has been determined.

Otherwise, any deficit or surplus would be subsumed by the guarantor and taken into account at the following valuation.

Where the exiting employer and guarantor disagree on whether there is any "risk sharing", the Fund will assume that an exit credit is payable to the exiting employer. The guarantor will then have 1 month to dispute this, at which point the payment will be put on hold, and the two parties will be expected resolve the dispute between themselves. The Fund will not become involved in any dispute between the two parties until all other avenues have been explored. Further detail is set out in Section 5 of this FSS and in the Employer Events Framework.

Managing the exit payment / credit, and alternatives to termination

Under certain circumstances options other than immediate termination and settlement of any surplus/deficit are possible at the discretion of the Administering Authority, including:

- Issuing a suspension notice
- Spreading any termination payment
- Entering into a Deferred Debt Agreement

The Fund's Employer Events Framework Policy Document contains further details on the termination process and options available. The Administering Authority also reserves the right to modify the termination approach on a case by case basis if circumstances warrant it based on the advice of the Actuary.

5. Insurance arrangements

The Fund may consider whether ill health retirement costs can be insured either through a third party insurer or by setting up an internal captive insurance arrangement which pools these risks for eligible employers. If such an arrangement is implemented the relevant employer contribution rates will be adjusted accordingly.

1. Introduction

The Local Government Pension Scheme Regulations 2013 (as amended) (“the 2013 Regulations”) and the Local Government Pension Scheme (Transitional Provisions, Savings and Amendment) Regulations 2014 (“the 2014 Transitional Regulations”) (collectively; “the Regulations”) provide the statutory framework from which the Administering Authority is required to prepare a Funding Strategy Statement (FSS). The key requirements for preparing the FSS can be summarised as follows:

- After consultation with all relevant interested parties involved with the Shropshire County Pension Fund (the “Fund”), the Administering Authority will prepare and publish their funding strategy;
- In preparing the FSS, the Administering Authority must have regard to:
 - the guidance issued by CIPFA for this purpose; and
 - the Investment Strategy Statement (ISS) for the Fund published under Regulation 12 of the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016 (as amended);
- The FSS must be revised and published whenever there is a material change in either the policy set out in the FSS or the ISS.

Benefits

The benefits provided by the Fund are specified in the governing legislation contained in the Regulations referred to above. Benefits payable under the Fund are guaranteed by statute and thereby the pensions promise is secure for members. The FSS addresses the issue of managing the need to fund those benefits over the long term, whilst at the same time facilitating scrutiny and accountability through improved transparency and disclosure.

The Fund is a defined benefit arrangement with principally final salary related benefits from contributing members up to 1 April 2014 and Career Average Revalued Earnings (“CARE”) benefits earned thereafter. There is also a “50:50 Scheme Option”, where members can elect to accrue 50% of the full Fund benefits in relation to the member only and pay 50% of the normal member contribution.

Employer contributions

The required levels of employee contributions are specified in the Regulations. Employer contributions are determined in accordance with the Regulations (which require that an actuarial valuation is completed every three years by the actuary, including a rates and adjustments certificate specifying the “primary” and “secondary” rate of the employer’s contribution).

Primary rate

The “Primary rate” for an employer is the contribution rate required to meet the cost of the future accrual of benefits, ignoring any past service surplus or deficit, but allowing for any employer-specific circumstances, such as its membership profile, the funding strategy adopted for that employer, the actuarial method used and/or the employer’s covenant.

The Primary rate for the whole fund is the weighted average (by payroll) of the individual employers’ Primary rates.

Secondary rate

The “Secondary rate” is an adjustment to the Primary rate to arrive at the total rate of contribution each employer is required to pay. The Secondary rate may be expressed as a percentage adjustment to the Primary rate, and/or a cash adjustment in each of the three years beginning 1 April in the year following the actuarial valuation.

Secondary rates for the whole fund in each of the three years shall also be disclosed. These will be the calculated weighted average based on the whole fund payroll in respect of percentage rates and the total amount in respect of cash adjustments

2. Purpose of the FSS in policy terms

Funding is the making of advance provision to meet the cost of accruing benefit promises. Decisions taken regarding the approach to funding will therefore determine the rate or pace at which this advance provision is made. Although the Regulations specify the fundamental principles on which funding contributions should be assessed, implementation of the funding strategy is the responsibility of the Administering Authority, acting on the professional advice provided by the actuary.

The Administering Authority's long term objective is for the Fund to achieve a 100% solvency level over a reasonable time period and then maintain sufficient assets in order for it to pay all benefits arising as they fall due.

The purpose of this Funding Strategy Statement is therefore:

- to establish a clear and transparent fund-specific strategy which will identify how employers' pension liabilities are best met going forward by taking a prudent longer-term view of funding those liabilities;
- to establish contributions at a level to "secure the solvency" of the pension fund and the "long term cost efficiency";
- to have regard to the desirability of maintaining as nearly constant a primary rate of contribution as possible.

The intention is for this strategy to be both cohesive and comprehensive for the Fund as a whole, recognising that there will be conflicting objectives which need to be balanced and reconciled. Whilst the position of individual employers must be reflected in the statement, it must remain a single strategy for the Administering Authority to implement and maintain.

■ 3. Aims and purpose of the fund

The aims of the Fund are to:

- manage employers' liabilities effectively and ensure that sufficient resources are available to meet all liabilities as they fall due
- enable employer contribution rates to be kept at a reasonable and affordable cost to the taxpayers, scheduled, resolution and admitted bodies, while achieving and maintaining fund solvency and long term cost efficiency, which should be assessed in light of the profile of the Fund now and in the future due to sector changes
- maximise the returns from investments within reasonable risk parameters taking into account the above aims.

The purpose of the Fund is to:

- receive monies in respect of contributions, transfer values and investment income, and
- pay out monies in respect of Fund benefits, transfer values, costs, charges and expenses as defined in the 2013 Regulations, the

2014 Transitional Regulations and the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016.

■ 4. Responsibilities of the key parties

The efficient and effective management of the Fund can only be achieved if all parties exercise their statutory duties and responsibilities conscientiously and diligently. The key parties for the purposes of the FSS are the Administering Authority (and, in particular the Pensions Committee the individual employers and the Fund Actuary and details of their roles are set out below. Other parties required to play their part in the fund management process are bankers, custodians, investment managers, auditors and legal, investment and governance advisors, along with the Local Pensions Board created under the Public Service Pensions Act 2013.

Key parties to the FSS

The Administering Authority should:

- operate the pension fund
- collect employer and employee contributions, investment income and other amounts due to the pension fund as stipulated in the Regulations
- pay from the pension fund the relevant entitlements as stipulated in the Regulations
- invest surplus monies in accordance the Regulations
- ensure that cash is available to meet liabilities as and when they fall due
- take measures as set out in the Regulations to safeguard the fund against the consequences of employer default
- manage the valuation process in consultation with the Fund's actuary
- prepare and maintain a FSS and an ISS, both after proper consultation with interested parties, and
- monitor all aspects of the Fund's performance and funding, amending the FSS/ISS as necessary
- effectively manage any potential conflicts of interest arising from its dual role as both fund administrator and a Fund employer, and
- establish, support and monitor a Local Pension Board (LPB) as required by the Public Service Pensions Act 2013, the Regulations and the Pensions Regulator's relevant Code of Practice.

The Individual Employer should:

- deduct contributions from employees' pay correctly after determining the appropriate employee contribution rate (in accordance with the Regulations), unless they are a Deferred Employer.
- pay all contributions, including their own as determined by the actuary, promptly by the due date
- develop a policy on certain discretions and exercise those discretions as permitted within the regulatory framework
- make additional contributions in accordance with agreed arrangements in respect of, for example, augmentation of Fund benefits, early retirement strain, and
- have regard to the Pensions Regulator's focus on data quality and comply with any requirement set by the Administering Authority in this context, and
- notify the Administering Authority promptly of any changes to membership which may affect future funding.

The Fund actuary should:

- prepare valuations including the setting of employers' contribution rates at a level to ensure fund solvency after agreeing assumptions with the Administering Authority and having regard to their FSS and the Regulations
- prepare advice and calculations in connection with bulk transfers and individual benefit-related matters such as pension strain costs, ill health retirement costs etc
- provide advice and valuations on the termination of admission agreements
- provide advice to the Administering Authority on bonds and other forms of security against the financial effect on the Fund of employer default
- assist the Administering Authority in assessing whether employer contributions need to be revised between valuations as required by the Regulations
- advise on funding strategy, the preparation of the FSS and the inter-relationship between the FSS and the ISS, and
- ensure the Administering Authority is aware of any professional guidance or other professional requirements which may be of relevance to the Fund Actuary's role in advising the Fund.

5. Solvency funding target

Securing the "solvency" and "long term cost efficiency" is a regulatory requirement. To meet these requirements the Administering Authority's long term funding objective is for the Fund to achieve and then maintain sufficient assets to cover 100% of projected accrued liabilities (the "funding target") assessed on an ongoing past service basis including allowance for projected final pay where appropriate. In the long term, an employer's total contribution rate would ultimately revert to its Primary rate of contribution.

Solvency and long term efficiency

Each employer's contributions are set at such a level to achieve full solvency in a reasonable timeframe. Solvency is defined as a level where the Fund's liabilities i.e. benefit payments can be reasonably met as they arise.

Employer contributions are also set in order to achieve long term cost efficiency. Long term cost-efficiency implies that contributions must not be set at a level that is likely to give rise to additional costs in the future. For example, deferring costs to the future would be likely to result in those costs being greater overall than if they were provided for at the appropriate time.

When formulating the funding strategy the Administering Authority has taken into account these key objectives and also considered the implications of the requirements under Section 13(4)(c) of the Public Service Pensions Act 2013. As part of these requirements the Government Actuary's Department (GAD) must, following an actuarial valuation, report on whether the rate of employer contributions to the Fund is set at an appropriate level to ensure the "solvency" of the pension fund and "long term cost efficiency" of the LGPS so far as relating to the Fund.

Determination of the solvency funding target and recovery plan

The principal method and assumptions to be used in the calculation of the funding target are set out in Appendix A. The Employer Recovery Plans are set out in Appendix B.

Underlying these assumptions are the following two tenets:

- that the Fund is expected to continue for the foreseeable future; and
- favourable investment performance can play

a valuable role in achieving adequate funding over the longer term.

This allows the Fund to take a longer term view when assessing the contribution requirements for certain employers.

In considering this the Administering Authority, based on the advice of the Actuary, will consider if this results in a reasonable likelihood that the funding plan will be successful potentially taking into account any changes in funding after the valuation date up to the finalisation of the valuation by 31 March 2020 at the latest.

As part of each valuation separate employer contribution rates are assessed by the Fund Actuary for each participating employer or group of employers. These rates are assessed taking into account the experience and circumstances of each employer, following a principle of no cross-subsidy between the distinct employers and employer groups in the Fund.

The Administering Authority, following consultation with the participating employers, has adopted the following objectives for setting the individual employer contribution rates arising from the 2019 actuarial valuation:

- The Fund does not believe it appropriate for offsets to total contributions in respect of any surplus to be allowed where the employer has a deficit on their termination assumptions, unless there is compelling reason to do so.
- Where warranted by an employer's circumstances, the Administering Authority retains the discretion to apply a discount rate based on a lower risk investment strategy for that employer to protect the Fund as a whole. Such cases will be determined by the Section 151 Officer and reported to the Committee.
- The target deficit recovery/surplus offset period for the Fund as a whole will reduce by three years, to 13 years at the 2019 valuation, so as to maintain same "end point". For individual employers who are open to new members, subject to consideration of affordability, as a general rule the deficit recovery/surplus offset period will reduce by 3 years for employers at this valuation when compared to the preceding valuation. This is to target full solvency over a similar (or shorter)

time horizon. Employers will have the freedom to adopt a deficit recovery plan on the basis of a shorter period if they so wish. Subject to affordability considerations and other factors, a bespoke period may be applied in respect of particular employers where the Administering Authority considers this to be warranted (see Recovery Plan in Appendix B).

- Individual employer contributions will be expressed and certified as two separate elements:
 - the **Primary rate**: a percentage of pensionable payroll in respect of the cost of the future accrual of benefits
 - the **Secondary rate**: a schedule of lump sum monetary amounts over 2020/23 in respect of an employer's surplus or deficit (the Secondary rate may be expressed as a percentage of pensionable payroll in cases where there is a funding surplus)

For any employer, the total contributions they are actually required to pay in any one year is the sum of the Primary and Secondary rates (subject to an overall minimum of zero). Both elements are subject to further review from April 2023 based on the results of the 2022 actuarial valuation.

- Where increases in employer contributions are required from 1 April 2020, following completion of the 2019 actuarial valuation, if the Administering Authority agrees then the increase from the rates of contribution payable in the year 2020/21 may be implemented in steps, over a maximum period of 3 years.

Employers exiting the fund

On the cessation of an employer's participation in the Fund, in accordance with the Regulations, the Fund Actuary will be asked to make a termination assessment. In such circumstances the approach will depend on whether the employer has a guarantor in the in Fund:

Termination with no guarantor

Where there is no guarantor who could subsume the liabilities of the exiting employer, the Fund's policy on assessing the termination position is as follows:

| EMPLOYERS WITH NO GUARANTOR IN THE FUND WHO JOINED PRIOR TO 1 JULY 2012 | EMPLOYERS WITH NO GUARANTOR IN THE FUND WHO JOINED AFTER 1 JULY 2012 |
|---|--|
| Using a corporate bond basis, with the discount rate based on the long dated Sterling AA Corporate Bond yield of appropriate duration, and allowing for a more prudent assessment of future mortality trends. | Using a "least risk" funding basis based on government bonds of appropriate duration, and allowing for a more prudent assessment of future mortality trends. |

In the case of a deficit, the Fund would normally require the exiting employer to pay the termination deficit to the Fund as an immediate lump sum cash payment (unless agreed otherwise by the Administering Authority at their sole discretion) following completion of the termination process.

In the case of a surplus, the Fund pays the exit credit to the exiting employer following completion of the termination process (within 6 months of cessation or such longer period as may be agreed in the individual case). This is subject to the exiting employer providing sufficient notice to the Fund of their intent to exit; any delays in notification will impact on the payment date.

Termination with a guarantor

Where there is a guarantor who could subsume the liabilities, the termination position is assessed using an "ongoing" valuation basis so consistent with the funding target assumptions.

Where there is a guarantor who will subsume the liabilities in full, the termination position is assessed using an "ongoing" valuation basis so consistent with the funding target assumptions. Where a guarantee takes any other form, the assessment will use the "no guarantor" approach outlined above.

- a. No "risk sharing":** A "risk sharing" arrangement in this instance is a situation where the guarantor, rather than the exiting employer, is responsible for the termination payment.

Where there is no risk sharing, in the event of a deficit, the Fund will seek to recover this from the exiting employer in the first instance. However, if this is not possible, then to maintain a consistent approach between treatment of surplus and deficit, the Fund will then seek to recover the deficit from the guarantor via an additional cash payment, unless otherwise agreed with the Administering Authority. In the case of a

surplus, the Fund will pay the exit credit to the exiting employer once the risk sharing position has been determined.

- b. "Risk sharing" applies:** Any assets, liabilities and deficit or surplus would be subsumed by the guarantor and taken into account at the following valuation.

Where the employer has a guarantor, the Administering Authority will need to determine whether a) and b) applies. In that case they will:

- contact both the exiting employer and the guarantor to confirm whether there is a "risk-sharing" arrangement in place, and to ask for any evidence of this
- where both sides agree, the termination assessment will be progressed in line with the standard approach
- otherwise, the Fund's normal policy will be to proceed assuming the exiting employer is responsible for any termination payment, and so is entitled to any exit credit

Once the termination assessment is complete, the two parties will be notified of the outcome. At that point either party will have 1 month to dispute the outcome. If this happens then payment of any exit credit will be put on hold, and the two parties will be expected to resolve the dispute between themselves, without input from the Fund. The Fund will not become involved in any dispute between the two parties until all other avenues have been explored. The following arrangements will apply in respect of disputes raised with the Fund:

- In the case of a surplus, in line with the amending Regulations (The Local Government Pension Scheme (Amendment) Regulations 2020) the parties will need to make formal representations to the Administering Authority if they believe an Exit Credit should be paid outside the policy set out above, or if they dispute the determination of the Administering Authority. The Fund will notify the parties of the information required to make the determination on request.
- If the Fund determines an Exit Credit is payable then they will pay this directly to the exiting employer within 6 months of completion of the final cessation assessment by the Actuary.
- In the case of a deficit, in order to maintain

a consistent approach, the Fund will seek to recover this from the exiting employer in the first instance and if this fails, the matter will be referred to the guarantor. If neither the Fund nor the guarantor succeeds in recovering the deficit, then the deficit will be recovered from the guarantor either as a further contribution collection or at the next valuation depending on the circumstances.

If requested, the Administering Authority will provide details of the information considered as part of the determination. A determination notice will be provided alongside the termination assessment from the Actuary. The notice will cover the following information and process steps:

1. Details of the employers involved in the process (e.g. the exiting employer and guarantor).
2. Details of the admission agreement, commercial contracts and any amendments to the terms that have been made available to the Administering Authority and considered as part of the decision making process. The underlying principle will be that if an employer is responsible for a deficit, they will be eligible for any surplus. This is subject to the information provided and any risk sharing arrangements in place.
3. The final certification of the exit credit by the Actuary.
4. The Administering Authority's determination based on the information provided.
5. Details of the appeals process in the event that a party disagrees with the determination and wishes to make representations to the Administering Authority.

In some instances, the outgoing employer may only be responsible for part of the residual deficit or surplus as per the separate risk sharing agreement. The default is that any surplus would be retained by the Fund in favour of the outsourcing employer/ guarantor unless the commercial contract or other arrangements dictate otherwise and the Fund is aware of this or representation is made by the relevant parties in line with the Regulations (as noted above). For the avoidance of doubt, where the outgoing employer is not responsible for any termination costs under a risk sharing agreement then no exit credit will be paid as per the Regulations, provided that the guarantor makes

the Fund aware of the provisions of the risk sharing agreement in any representation made. The Fund may seek to recover any costs associated with the dispute resolution process as part of the final termination settlement.

In the event of parties unreasonably seeking to crystallise the exit credit on termination, the Fund will consider its overall policy and seek to recover termination deficits as opposed to allowing them to be subsumed with no impact on contribution requirements until the next assessment of the contribution requirements for the guarantor. Equally where a guarantor decides not to underwrite the residual liabilities the basis of assessment on termination will assume the liabilities are orphaned and thus the minimum risk basis will apply.

Managing the exit payment / credit, and alternatives to termination

The default policy is that any termination payment due is paid in full following the final assessment. However, the regulations give power to the Administering Authority to use its discretion to allow alternative approaches and these will be considered where this is in the best interest of the Fund. These are:

| Suspension | Spreading | Deferred agreement |
|---|--|---|
| Issue a "suspension notice" if the employer is likely to have active members in the near Future | Allow the termination payment to be spread over an agreed period | To allow the employer to remain in the Fund under a "Deferred Debt Agreement" (DDA) |

The Fund's Employer Events Framework Policy Document includes more detail on the termination process, and in particular the options available around managing termination and termination payments, and the relevant sections of that policy document will be deemed to be part of this FSS.

Funding for non-ill health early retirement costs

Employers are required to meet all costs of early retirement strain by immediate capital payments into the Fund.

6. Link to Investment Policy and the Investment Strategy Statement (ISS)

The results of the 2019 valuation show the liabilities to be 94% covered by the current assets, with the funding deficit of 6% being covered by future deficit contributions.

In assessing the value of the Fund's liabilities in the valuation, allowance has been made for growth asset out-performance as described below, taking into account the investment strategy adopted by the Fund, as set out in the ISS.

It is not possible to construct a portfolio of investments which produces a stream of income exactly matching the expected liability outgo. However, it is possible to construct a portfolio which represents the "minimum risk" investment position which would deliver a very high certainty of real returns above assumed CPI inflation. Such a portfolio would consist of a mixture of long-term index-linked, fixed interest gilts and possible swaps.

Investment of the Fund's assets in line with this portfolio would minimise fluctuations in the Fund's funding position between successive actuarial valuations.

If, at the valuation date, the Fund had been invested in this portfolio, then in carrying out this valuation it would not be appropriate to make any allowance for growth assets out-performance. This would result in real return of less than CPI at the valuation date. On this basis of assessment, the assessed value of the Fund's liabilities at the valuation would have been significantly higher, resulting in a funding level of 54%.

Departure from a minimum risk investment strategy, in particular to include growth assets such as equities, gives a better prospect that the assets will, over time, deliver returns in excess of CPI inflation and reduce the contribution requirements. The target solvency position of having sufficient assets to meet the Fund's pension obligations might in practice therefore be achieved by a range of combinations of funding plan, investment strategy and investment performance.

| Asset Class | Allocation | Control Ranges |
|--|-------------|------------------|
| Total Equities | 47.0 | 42.0-52.0 |
| Unconstrained global equities** | 11.0 | 8.0-14.0 |
| UK equities | 8.0 | 5.5-10.5 |
| Passive equities (100% hedged to GBP)* | 28.0 | 22.0-34.0 |
| Total alternatives | 25.5 | 20.5-30.5 |
| European (inc UK) property | 5.0 | n/a |
| Private equity | 5.0 | n/a |
| Infrastructure | 3.0 | n/a |
| Fund of hedge funds | 7.5 | n/a |
| Insurance-linked securities | 1.5 | n/a |
| Property debt | 3.5 | n/a |
| Total bonds | 27.5 | 22.5-32.5 |
| Liability driven investment (LDI) | 3.5 | 2.0-5.0 |
| Unconstrained bonds | 24.0 | 20.0-28.0 |

*The Fund has implemented an equity derivatives program with Legal and General Investment Management in order to manage the SCPF's exposure to equity markets over the short to medium term. The strategy protects c£655m of equities with £140m of protection expiring in June 2021, another £215m in September 2021, and £300m in December 2021. The protection targeted is such that when expected dividend income is allowed for, total losses over the terms of the protection will be no greater than 3%, unless the extent of price losses are sufficiently large to result in total losses exceeding 23%, in which case the protection structure reduces the total return losses by 20%. The protection was funded by selling potential upside returns on the equity protected with the amount retained varying by region. // **The Fund transferred its unconstrained active global equities to LGPS Central in March 2019.

The investment strategy set out above and individual return expectations on those asset classes equate to an overall best estimate average expected return of 2.5% per annum in excess of CPI inflation as at 31 March 2019 i.e. a 50/50 change of achieving this real return. For the purposes of setting a funding strategy however, the Administering Authority believes that it is appropriate to take a margin for prudence on these return expectations (see further comment in Appendix A).

The Administering Authority is currently in the process of reviewing the investment strategy and this is expected to be completed later this year. The revised strategy will be reflected in the updated Investment Strategy Statement in due course and the next revision of the Funding Strategy Statement which is expected to be undertaken as part of the 2022 valuation of the Fund.

7. Identification of risks and counter measures

The funding of defined benefits is by its nature uncertain. Funding of the Fund is based on both financial and demographic assumptions. These assumptions are specified in the actuarial valuation report. When actual experience is not in line with the assumptions adopted a surplus or shortfall will emerge at the next actuarial assessment and will require a subsequent contribution adjustment to bring the funding back into line with the target.

The Administering Authority has been advised by the Fund Actuary that the greatest risk to the funding level is the investment risk inherent in the predominantly equity based strategy, so that actual asset out-performance between successive valuations could diverge significantly from that assumed in the long term.

Financial

The financial risks are as follows:

- Investment markets fail to perform in line with expectations
- Market outlook moves at variance with assumptions
- Investment Fund Managers fail to achieve performance targets over the longer term
- Asset re-allocations in volatile markets may lock in past losses
- Pay and price inflation significantly more or less than anticipated
- Future underperformance arising as a result of participating in the larger asset pooling vehicle.

Any increase in employer contribution rates (as a result of these risks), may in turn impact on the service delivery of that employer and their financial position.

In practice the extent to which these risks can be reduced is limited. However, the Fund's asset allocation is kept under constant review and the performance of the investment managers is regularly monitored.

Demographic

The demographic risks are as follows:

- Longevity horizon continues to expand
- Deteriorating pattern of early retirements (including those granted on the grounds of ill health)
- Unanticipated acceleration of the maturing of the Fund resulting in materially negative cashflows and shortening of liability durations
- The level of take-up of the 50:50 option at a higher or lower level than built into the actuarial assumptions.

Increasing longevity is something which government policies, both national and local, are designed to promote. It does, however, result in a greater liability for pension funds.

Apart from the regulatory procedures in place to ensure that ill-health retirements are properly controlled, **employing bodies should be doing everything in their power to minimise the number of ill-health retirements.** Early retirements for reasons of redundancy and efficiency do not affect the solvency of the Fund because they are the subject of a direct charge.

With regards to increasing maturity (e.g. due to further cuts in workforce and/or restrictions on new employees accessing the Fund), the Administering Authority regularly monitors the position in terms of cashflow requirements and considers the impact on the investment strategy.

Insurance of certain benefits

The contributions for any employer may be varied as agreed by the Actuary and Administering Authority to reflect any changes in contribution requirements as a result of any benefit costs being insured with a third party or internally within the Fund.

Regulatory

The key regulatory risks are as follows:

- Changes to Regulations, e.g. changes to the benefits package, retirement age, potential new entrants to Fund,
- Changes to national pension requirements and/or HMRC Rules

Membership of the LGPS is open to all local government staff and should be encouraged as

a valuable part of the contract of employment. However, increasing membership does result in higher employer monetary costs.

Governance

The Fund has done as much as it believes it reasonably can to enable employing bodies and Fund members (via their representatives on the Local Pension Board) to make their views known to the Fund and to participate in the decision-making process.

Governance risks are as follows:

- The quality of membership data deteriorates materially due to breakdown in processes for updating the information resulting in liabilities being under or overstated
- Administering Authority unaware of structural changes in employer's membership (e.g. large fall in employee numbers, large number of retirements) with the result that contribution rates are set at too low a level
- Administering Authority not advised of an employer closing to new entrants, something which would normally require an increase in contribution rates
- An employer ceasing to exist with insufficient funding or adequacy of a bond. Where there is a guarantor body in place, any outstanding funding deficit that is not recovered from the outgoing employer / bond will need to be paid by the guarantor (or the assets and liabilities for the outgoing employer will need to be subsumed by the guarantor). For cases where there is no guarantor or bond in place, any outstanding funding deficit that is not recovered from the outgoing employer will need to be subsumed by the Fund as a whole and spread across all employers.
- Changes in the Committee membership.

For these risks to be minimised much depends on information being supplied to the Administering Authority by the employing bodies. Arrangements are strictly controlled and monitored, but in most cases the employer, rather than the Fund as a whole, bears the risk.

8. Monitoring and review

The Administering Authority has taken advice from the actuary in preparing this Statement, and has consulted with the employers participating in the Fund.

A full review of this Statement will occur no less frequently than every three years, to coincide with completion of a full actuarial valuation. Any review will take account of the current economic conditions and will also reflect any legislative changes.

The Administering Authority will monitor the progress of the funding strategy between full actuarial valuations. If considered appropriate, the funding strategy will be reviewed (other than as part of the triennial valuation process), for example, if there:

- has been a significant change in market conditions, and/or deviation in the progress of the funding strategy
- have been significant changes to the Fund membership, or LGPS benefits
- have been changes to the circumstances of any of the employing authorities to such an extent that they impact on or warrant a change in the funding strategy
- have been any significant special contributions paid into the Fund.

When monitoring the funding strategy, if the Administering Authority considers that any action is required, the relevant employing authorities will be contacted. In the case of admitted bodies, there is statutory provision for rates to be amended between valuations but it is unlikely that this power will be invoked other than in exceptional circumstances.

Inter-valuation contribution reviews

The Regulations allow contributions to be reviewed and potentially revised between valuations at the Administering Authority's discretion, under the following scenarios:

| Scenario 1 | Scenario 2 | Scenario 3 |
|---|--|--|
| There has been a significant change in the employer's membership which will have a material impact on their liabilities | There has been a significant change in the employer's covenant | The Administering Authority is of the opinion that a change in circumstances means the employer is likely to exit the Fund |

Scenarios 1 and 2 apply to “ongoing” employers, who are generally expected to remain in the Fund, and are reviewed on that basis. Reviews can be triggered by the Fund, or requested by the employer.

Reviews will not take place where a) the funding position changes solely due to changes in market conditions (asset movements or assumption changes), b) the next actuarial valuation rates and adjustments certificate is less than 6 months away and membership changes would otherwise trigger a review (reviews in this period due to covenant changes may be considered), or c) where the Fund does not believe that a review is necessary or in the best interests of the Fund as a whole.

Scenario 3 employers who are “planning for exit” are expected to leave the Fund in the near future, and their review will take place on that basis, with a focus on achieving a fully funded position at termination.

Cost management and the McCloud judgement

The cost management process was set up by HMT, with an additional strand set up by the Scheme Advisory Board (for the LGPS). The aim of this was to control costs for employers and taxpayers via adjustments to benefits and/or employee contributions.

As part of this, it was agreed that employers should bear the costs/risks of external factors such as the discount rate, investment returns and inflation changes, whereas employees should bear the costs/risks of other factors such as wage growth, life expectancy changes, ill health retirement experience and commutation of pension.

The outcomes of the cost management process were expected to be implemented from 1 April 2019, based on data from the 2016 valuations for the LGPS. This was put on hold due to age discrimination cases brought in respect of the firefighters and judges schemes, relating to protections provided when the public sector schemes were changed (which was on 1 April 2014 for the LGPS and 1 April 2015 for other Schemes). The process has now commenced again, but no outcomes are available as of yet.

It is not known how these cases will affect the LGPS or the cost management process at this time. The Scheme Advisory Board issued guidance which sets out how the McCloud case should be allowed for within the 2019 valuation.

The potential impact of the judgement (based on the information available at the time) has been quantified and communicated to employers as part of the 2019 valuation. Employers will be able to choose to include these estimated costs over 2020/23 in their certified contributions. Alternatively, they will need to make allowance within their budgets and note that additional contributions could be payable if the remedy is known before the next valuation.

> Appendix A

Actuarial method and assumptions

Method

The actuarial method to be used in the calculation of the solvency funding target is the Projected Unit method, under which the salary increases assumed for each member are projected until that member is assumed to leave active service by death, retirement or withdrawal from service. This method implicitly allows for new entrants to the Fund on the basis that the overall age profile of the active membership will remain stable. As a result, for those employers which are closed to new entrants, an alternative method is adopted, which makes advance allowance for the anticipated future ageing and decline of the current closed membership group potentially over the period of the rates and adjustments certificate.

Financial assumptions - solvency funding target Investment return (discount rate)

The discount rate has been derived based on the expected return on the Fund assets based on the long term strategy set out in the Investment Strategy Statement (ISS). It includes appropriate margins for prudence. When assessing the appropriate discount rate consideration has been given to the returns in excess of CPI inflation (as derived below). The discount rate at the valuation has been derived based on an assumed return of 1.85% per annum above CPI inflation i.e. a real return of 1.85% per annum, equating to a total discount rate of 4.25% per annum. This real return will be reviewed from time to time based on the investment strategy, market outlook and the Fund's overall risk metrics.

Where warranted by an employer's circumstances, the Administering Authority retains the discretion to apply a discount rate based on a lower risk investment strategy for that employer to protect the Fund as a whole.

Inflation (Consumer Prices Index)

The inflation assumption will be taken to be the investment market's expectation for RPI inflation as indicated by the difference between yields derived from market instruments, principally conventional and index-linked UK Government gilts as at the valuation date, reflecting the profile and duration of the Fund's accrued liabilities, but subject to the following two adjustments:

- an allowance for supply/demand distortions in the bond market is incorporated, and
- an adjustment due to retirement pensions being increased annually by the change in the Consumer Price Index rather than the Retail Price Index

The overall reduction to RPI inflation at the 2019 valuation date was 1.0% per annum. However, this was in advance of the Government's decision to move RPI in line with CPIH from 2030 – this decision will act to reduce the gap between RPI and CPI from that point on. Therefore, this assumption will be reviewed and updated periodically as needed by the Fund Actuary.

Salary increases

In relation to benefits earned prior to 1 April 2014, the assumption for real salary increases (salary increases in excess of price inflation) will be determined by an allowance of 1.25% p.a. over the inflation assumption as described above. This includes allowance for promotional increases.

Pension increases/Indexation of CARE benefits

Increases to pensions are assumed to be in line with the inflation (CPI) assumption described above. This is modified appropriately to reflect any benefits which are not fully indexed in line with the CPI (e.g. Guaranteed Minimum Pensions where the LGPS is not required to provide full indexation).

Demographic Assumptions

Mortality/Life Expectancy

The mortality in retirement assumptions will be based on the most up-to-date information in relation to self-administered pension schemes published by the Continuous Mortality Investigation (CMI), making allowance for future improvements in longevity and the experience of the Fund. The mortality tables used are set out below, with a loading reflecting Fund specific experience. The derivation of the mortality assumption is set out in

a separate paper as supplied by the Actuary. For all members, it is assumed that the accelerated trend in longevity seen in recent years will continue in the longer term and as such, the assumptions build in a minimum level of longevity 'improvement' year on year in the future in line with the CMI projections with a long-term improvement trend of 1.5% per annum.

The mortality before retirement has also been adjusted based on LGPS wide experience.

Commutation

It has been assumed that, on average, 50% of retiring members will take the maximum tax-free cash available at retirement and 50% will take the standard 3/80ths cash sum. The option which members have to commute part of their pension at retirement in return for a lump sum is a rate of £12 cash for each £1 p.a. of pension given up.

Other Demographics

Following an analysis of Fund experience carried out by the Actuary, the incidence of ill health retirements, withdrawal rates and the proportions married/civil partnership assumption have been modified from the last valuation. In addition, no allowance will be made for the future take-up of the 50:50 option (an allowance of 10% of current and future members (by payroll) for certain employers was made at the last valuation). Where any member has actually opted for the 50:50 scheme, this will be allowed for in the assessment of the rate for the next 3 years. Other assumptions are as per the last valuation.

Expenses

Expenses are met out the Fund, in accordance with the Regulations. This is allowed for by adding 0.6% of pensionable pay to the contributions as required from participating employers. This addition is reassessed at each valuation. Investment expenses have been allowed for implicitly in determining the discount rates.

Discretionary Benefits

The costs of any discretion exercised by an employer in order to enhance benefits for a member through the Fund will be subject to additional contributions from the employer as required by the Regulations as and when the event occurs. As a result, no allowance for such

discretionary benefits has been made in the valuation

Method and assumptions used in calculating the cost of future accrual (or primary rate)

The future service liabilities are calculated using the same assumptions as the funding target except that a different financial assumption for the discount rate is used. A critical aspect here is that the Regulations state the desirability of keeping the "Primary Rate" (which is the future service rate) as stable as possible so this needs to be taken into account when setting the assumptions.

As future service contributions are paid in respect of benefits built up in the future, the FSR should take account of the market conditions applying at future dates, not just the date of the valuation, thus it is justifiable to use a slightly higher expected return from the investment strategy. In addition the future liabilities for which these contributions will be paid have a longer average duration than the past service liabilities as they relate to active members only.

The financial assumptions in relation to future service (i.e. the normal cost) are not specifically linked to investment conditions as at the valuation date itself, and are based on an overall assumed real discount rate of 2.25% per annum above the long term average assumption for consumer price inflation of 2.4% per annum, giving a total discount rate of 4.65% per annum.

Employer asset shares

The Fund is a multi-employer pension Fund that is not formally unitised and so individual employer asset shares are calculated at each actuarial valuation. This means it is necessary to make some approximations in the timing of cashflows and allocation of investment returns when deriving the employer asset share.

In attributing the overall investment performance obtained on the assets of the Fund to each employer a pro-rata principle is adopted. This approach is effectively one of applying a notional individual employer investment strategy identical to that adopted for the Fund as a whole unless agreed otherwise between the employer and the Fund at the sole discretion of the Administering Authority.

At each review, cashflows into and out of the Fund relating to each employer, any movement of members between employers within the Fund, along with investment return earned on the asset share, are allowed for when calculating asset shares at each valuation.

Other adjustments are also made on account of the funding positions of orphan bodies which fall to be met by all other active employers in the Fund.

Summary of key whole fund assumptions used for calculating funding target and cost of future accrual (the “primary rate”) for the 2019 actuarial valuation

| Long-term yields | |
|---|------------|
| Market implied RPI inflation | 3.4% p.a. |
| Solvency Funding Target financial assumptions | |
| Investment return/Discount Rate | 4.25% p.a. |
| CPI price inflation | 2.4% p.a. |
| Long Term Salary increases | 3.65% p.a. |
| Pension increases/indexation of CARE benefits | 2.4% p.a. |
| Future service accrual financial assumptions | |
| Investment return/Discount Rate | 4.65% p.a. |
| CPI price inflation | 2.4% p.a. |
| Long Term Salary increases | 3.9% p.a. |
| Pension increases/indexation of CARE benefits | 2.4% p.a. |

Life expectancy assumptions

The post retirement mortality tables adopted for this valuation, along with sample life expectancies, are set out below:

| | BASE TABLE | Improvement | Adjustment (M/F) |
|--------------------------|---------------|-----------------|------------------|
| Current pensioners: | | | |
| Normal health | S3PA | CMI_2018 [1.5%] | 93% / 88% |
| Ill-health | S3PA | CMI_2018 [1.5%] | 115% / 126% |
| Dependants | S3PMA / S3DFA | CMI_2018 [1.5%] | 124% / 87% |
| Future dependants | S3PMA / S3DFA | CMI_2018 [1.5%] | 119% / 106% |
| Current active/deferred: | | | |
| Active normal health | S3PA | CMI_2018 [1.5%] | 98% / 90% |
| Active ill-health | S3PA | CMI_2018 [1.5%] | 116% / 139% |
| Deferred | S3PA | CMI_2018 [1.5%] | 117% / 104% |
| Future dependants | S3PMA / S3DFA | CMI_2018 [1.5%] | 126% / 113% |

Other demographic assumptions are set out in the Actuary's formal report.

> Appendix B

Employer recovery plans

As the assets of the Fund are less than the liabilities at the effective date, a recovery plan needs to be adopted such that additional contributions are paid into the Fund to meet the shortfall.

Deficit contributions paid to the Fund by each employer will be expressed as £s amounts and it is the Fund's objective that any funding deficit is eliminated as quickly as the participating employers can reasonably afford based on the Administering Authority's view of the employer's covenant and risk to the Fund. However, some employers have funding surpluses and in these cases any “surplus offset” will normally be determined as a percentage of pensionable pay.

Recovery periods will be set by the Fund on a consistent basis across employer categories where possible and communicated as part of the discussions with employers. This will determine the minimum contribution requirement and employers will be free to select any shorter deficit recovery period and higher contributions if they wish, including the option of prepaying the deficit contributions in one lump sum (either on annual basis or a one-off payment). This will be reflected in the monetary amount requested via a reduction in overall £ deficit contributions payable.

The determination of the target recovery periods is summarised in the table below. Individual employer circumstances may dictate that a different recovery period is applied in specific cases:

| Category | Target Recovery Period | Derivation |
|--|--|---|
| Fund Employers | 13 years | Determined by reducing the recovery period from the preceding valuation by 3 years. |
| Open Admitted Bodies | 13 years | Determined by reducing the recovery period from the preceding valuation by 3 years. |
| Closed Employers | Based on the future working lifetime of the membership | Determined by the future working life of the membership. |
| Employers with a limited participation in the Fund | Determined on a case by case basis | Length of expected period of participation in the Fund |

In determining the actual recovery period to apply for any particular employer or employer grouping, the Administering Authority may take into account some or all of the following factors:

- The size of the funding shortfall;
- The business plans of the employer;
- The assessment of the financial covenant of the Employer, and security of future income streams;
- Any contingent security available to the Fund or offered by the Employer such as guarantor or bond arrangements, charge over assets, etc.

The objective is to recover any deficit over a reasonable timeframe, and this will be periodically reviewed. Subject to affordability considerations a key principle will be to maintain the contributions at the expected monetary levels from the preceding valuation (allowing for any indexation in deficit payments over the recovery period).

Other factors affecting the Employer Recovery Plans

As part of the process of agreeing funding plans with individual employers, the Administering Authority will consider the use of contingent assets and other tools such as bonds or guarantees that could assist employing bodies in managing the cost of their liabilities or could provide the Fund with greater security against outstanding liabilities. All other things equal this could result in a longer recovery period being acceptable to the Administering Authority, although employers will still be expected to at least cover expected interest costs on the deficit.

For an employer without a guarantor in the Fund, any surplus offset will normally only be allowed to the extent that the employer has a surplus on its termination basis.

It is acknowledged by the Administering Authority that, whilst posing a relatively low risk to the Fund as a whole, a number of smaller employers may be faced with significant contribution increases that could seriously affect their ability to function in the future. The Administering Authority therefore would be willing to use its discretion to accept an evidenced based affordable level of contributions for the organisation for the three years 2020/23. Any application of this option is at the ultimate discretion of the Fund officers and Section 151 officer in order to effectively manage risk across the Fund. It will only be considered after the provision of the appropriate evidence as part of the covenant assessment and also the appropriate professional advice.

For those bodies identified as having a weaker covenant, the Administering Authority will need to balance the level of risk plus the solvency requirements of the Fund with the sustainability of the organisation when agreeing funding plans. As a minimum, the annual deficit payment must meet the on-going interest costs to ensure, everything else being equal, that the deficit does not increase in monetary terms.

Notwithstanding the above, the Administering Authority, in consultation with the actuary, has also had to consider whether any exceptional arrangements should apply in particular cases.

> Appendix C

Glossary

Actuarial Valuation: an investigation by an actuary into the ability of the Fund to meet its liabilities. For the LGPS the Fund Actuary will assess the funding level of each participating employer and agree contribution rates with the administering authority to fund the cost of new benefits and make good any existing deficits as set out in the separate Funding Strategy Statement. The asset value is based on market values at the valuation date.

Administering Authority: the council with a statutory responsibility for running the Fund and that is responsible for all aspects of its management and operation.

Admission bodies: A specific type of employer under the Local Government Pension Scheme (the “LGPS”) who do not automatically qualify for participation in the Fund but are allowed to join if they satisfy the relevant criteria set out in the Regulations.

Benchmark: a measure against which fund performance is to be judged.

Best Estimate Assumption: an assumption where the outcome has a 50/50 chance of being achieved.

Bonds: loans made to an issuer (often a government or a company) which undertakes to repay the loan at an agreed later date. The term refers generically to corporate bonds or government bonds (gilts).

Career Average Revalued Earnings Scheme (CARE): with effect from 1 April 2014, benefits accrued by members in the LGPS take the form of CARE benefits. Every year members will accrue a pension benefit equivalent to 1/49th of their pensionable pay in that year. Each annual pension accrued receives inflationary increases (in line with the annual change in the Consumer Prices Index) over the period to retirement.

CPI: acronym standing for “Consumer Prices Index”. CPI is a measure of inflation with a basket of goods that is assessed on an annual basis. The reference goods and services differ from those of RPI. These goods are expected to provide lower, less volatile inflation increases. Pension increases in the LGPS are linked to the annual change in CPI.

Covenant: the assessed financial strength of the employer. A strong covenant indicates a greater ability (and willingness) to pay for pension obligations in the long run. A weaker covenant means that it appears that the employer may have difficulties meeting its pension obligations in full over the longer term or affordability constraints in the short term.

Deficit: the extent to which the value of the Fund’s past service liabilities exceeds the value of the Fund’s assets. This relates to assets and liabilities built up to date, and ignores the future build-up of pension (which in effect is assumed to be met by future contributions).

Deferred Debt Agreement (DDA): A written agreement between the Administering Authority and an exiting Fund employer for that employer to defer their obligation to make an exit payment and continue to make contributions at the assessed Secondary rate until the termination of the DDA.

Deferred Employer: An employer that has entered into a DDA with the Fund.

Discount Rate: the rate of interest used to convert a cash amount e.g. future benefit payments occurring in the future to a present value.

Employer’s Future Service Contribution Rate: the contribution rate payable by an employer, expressed as a % of pensionable pay, as being sufficient to meet the cost of new benefits being accrued by active members in the future. The cost will be net of employee contributions and will include an allowance for the expected level of administrative expenses.

Employing bodies: any organisation that participates in the LGPS, including admission bodies and Fund employers.

Equities: shares in a company which are bought and sold on a stock exchange.

Fund / Scheme Employers: employers that have the statutory right to participate in the LGPS. These organisations (set out in Part 1 of Schedule 2 of the 2013 Regulations) would not need to designate eligibility, unlike the Part 2 Fund Employers.

Funding or solvency Level: the ratio of the value of the Fund's assets and the value of the Fund's liabilities expressed as a percentage.

Funding Strategy Statement: this is a key governance document that outlines how the administering authority will manage employer's contributions and risks to the Fund.

Government Actuary's Department (GAD): the GAD is responsible for providing actuarial advice to public sector clients. GAD is a non-ministerial department of HM Treasury.

Guarantee / guarantor: a formal promise by a third party (the guarantor) that it will meet any pension obligations not met by a specified employer. The presence of a guarantor will mean, for instance, that the Fund can consider the employer's covenant to be as strong as its guarantor's.

Investment Strategy: the long-term distribution of assets among various asset classes that takes into account the Funds objectives and attitude to risk.

Letting employer: an employer that outsources part of its services/workforce to another employer, usually a contractor. The contractor will pay towards the LGPS benefits accrued by the transferring members, but ultimately the obligation to pay for these benefits will revert to the letting employer.

Liabilities: the actuarially calculated present value of all benefit entitlements i.e. Fund cashflows of all members of the Fund, built up to date or in the future. The liabilities in relation to the benefit entitlements earned up to the valuation date are compared with the present market value of Fund assets to derive the deficit and funding/solvency

level. Liabilities can be assessed on different set of actuarial assumptions depending on the purpose of the valuation.

LGPS: the Local Government Pension Scheme, a public sector pension arrangement put in place via Government Regulations, for workers in local government. These Regulations also dictate eligibility (particularly for Scheduled Bodies), members' contribution rates, benefit calculations and certain governance requirements.

Maturity: a general term to describe a Fund (or an employer's position within a Fund) where the members are closer to retirement (or more of them already retired) and the investment time horizon is shorter. This has implications for investment strategy and, consequently, funding strategy.

Members: The individuals who have built up (and may still be building up) entitlement in the Fund. They are divided into actives (current employee members), deferreds (ex-employees who have not yet retired) and pensioners (ex-employees who have now retired, and dependants of deceased ex-employees).

Minimum risk basis: an approach where the discount rate used to assess the liabilities is determined based on the market yields of Government bond investments based on the appropriate duration of the liabilities being assessed. This is usually adopted when an employer is exiting the Fund.

Orphan liabilities: liabilities in the Fund for which there is no sponsoring employer within the Fund. Ultimately orphan liabilities must be underwritten by all other employers in the Fund.

Percentiles: relative ranking (in hundredths) of a particular range. For example, in terms of expected returns a percentile ranking of 75 indicates that in 25% of cases, the return achieved would be greater than the figure, and in 75% cases the return would be lower.

Phasing/stepping of contributions: when there is an increase/decrease in an employer's long term contribution requirements, the increase in contributions can be gradually stepped or phased in over an agreed period. The phasing/stepping

can be in equal steps or on a bespoke basis for each employer.

Pooling: employers may be grouped together for the purpose of calculating contribution rates, (i.e. a single contribution rate applicable to all employers in the pool). A pool may still require each individual employer to ultimately pay for its own share of deficit, or (if formally agreed) it may allow deficits to be passed from one employer to another.

Prepayment: the payment by employers of contributions to the Fund earlier than that certified by the Actuary. The amount paid will be reduced in monetary terms compared to the certified amount to reflect the early payment.

Present Value: the value of projected benefit payments, discounted back to the valuation date.

Profile: the profile of an employer's membership or liability reflects various measurements of that employer's members, i.e. current and former employees. This includes: the proportions which are active, deferred or pensioner; the average ages of each category; the varying salary or pension levels; the lengths of service of active members vs their salary levels, etc.

Prudent Assumption: an assumption where the outcome has a greater than 50/50 chance of being achieved i.e. the outcome is more likely to be overstated than understated. Legislation and Guidance requires the assumptions adopted for an actuarial valuation to be prudent.

Rates and Adjustments Certificate: a formal document required by the LGPS Regulations, which must be updated at least every three years at the conclusion of the formal valuation. This is completed by the actuary and confirms the contributions to be paid by each employer (or pool of employers) in the Fund for the three year period until the next valuation is completed.

Real Return or Real Discount Rate: a rate of return or discount rate net of (CPI) inflation.

Recovery period: the target length of time over which the current deficit or surplus is intended to be paid off. A shorter period will give rise to a higher annual contribution in the case of a deficit, and vice versa.

Recovery Plan: a strategy by which an employer will make up a funding deficit over a specified period of time ("the recovery period"), as set out in the Funding Strategy Statement.

Scheduled bodies: types of employer explicitly defined in the LGPS Regulations, whose employers must be offered membership of their local LGPS Fund. These include Councils, colleges, universities, police and fire authorities etc, other than employees who have entitlement to a different public sector pension scheme (e.g. teachers, police and fire officers, university lecturers).

Section 13 Valuation: in accordance with Section 13 of the Public Service Pensions Act 2014, the Government Actuary's Department (GAD) have been commissioned to advise the Department for Communities and Local Government (DCLG) in connection with reviewing the 2016 LGPS actuarial valuations. All LGPS Funds therefore will be assessed on a standardised set of assumptions as part of this process.

Solvency Funding Target: an assessment of the present value of benefits to be paid in the future. The desired funding target is to achieve a solvency level of a 100% i.e. assets equal to the accrued liabilities at the valuation date assessed on the ongoing concern basis.

Valuation funding basis: the financial and demographic assumptions used to determine the employer's contribution requirements. The relevant discount rate used for valuing the present value of liabilities is consistent with an expected rate of return of the Fund's investments. This includes an expected out-performance over gilts in the long-term from other asset classes, held by the Fund.

50/50 Scheme: in the LGPS, active members are given the option of accruing a lower personal benefit in the 50/50 Scheme, in return for paying a lower level of contribution.

Investment Strategy Statement

Appendix

04

Agreed by Pensions Committee March 2019

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1. Introduction

The Local Government Pension Scheme (“LGPS”), of which the Fund is a part, is established under the Superannuation Act 1972 and is regulated by a series of Regulations made under the 1972 Act.

All LGPS funds in England and Wales are required to have an Investment Strategy Statement (“ISS” or “Statement”). Regulation 7 of The LGPS (Management and Investment of Funds) Regulations 2016 governs the requirements of this Statement. The Shropshire County Pension Fund (the “Fund”) has complied with these requirements.

Under the regulations the Secretary of State has the power to intervene in the investment function of an administering authority if the administering authority does not have regard to the Regulations, guidance or if other concerns are raised. This may include changing the ISS and, in the extreme, the transfer of investment powers to the Secretary of State or another nominated person. Shropshire Council (the “Authority”) is the Administering Authority for the Fund.

This ISS has been prepared by the Fund’s Pension Committee (the “Committee”), following advice received from the Fund’s consultant, Aon Hewitt.

The document takes account of the Fund’s:

Approach to pooling

- the Authority’s approach to the pooling of investments, including the use of collective investment vehicles and shared services.

Asset allocation and risk

- to ensure that asset allocation strategies are sufficiently diversified;
- to include the Authority’s assessment of the suitability of asset classes;
- set out the maximum percentage of the total value of all investments that it will invest in in particular asset classes;
- to include the Authority’s approach to risk, the assessment of risks and how they are to be managed.

Policies regarding investments

- the Authority’s policy on how social, environmental and corporate governance considerations are taken into account in

the selection, non-selection, retention and realisation of investments;

- the Authority’s policy on the exercise of the rights (including voting rights) attaching to investments.

The ISS will be reviewed every three years after the investment strategy has been reviewed and is confirmed as fit for purpose. In addition the ISS will be reviewed following changes to the investment strategy.

A copy of this ISS will be made available on request to any interested party.

2. Governance

Shropshire Council has delegated responsibility for the management of the Fund to the Pension Committee. The Pension Committee has responsibility for establishing investment policy and ongoing implementation.

The Pension Committee is made up of nine members comprising both elected councillors and a non-voting employee and pensioner representative.

Members of the Pension Committee recognise that they have a fiduciary duty to safeguard, above all else, the financial interests of the Fund’s beneficiaries. Beneficiaries, in this context, are considered to be the Fund Members (pensioners, employees and employers), other stakeholders being local Council Tax Payers.

Decisions affecting the Fund’s investment strategy are taken with appropriate advice from the Fund’s advisers. Only persons or organisations with the necessary skills, information and resources take decisions affecting the Fund. The Members of the Pension Committee will ensure they receive training as and when deemed appropriate, to enable them to critically evaluate any advice they receive.

The Committee receives independent investment advice from the following sources:

- **Roger Bartley** - strategic and overall investment approach advice.
- **Aon Hewitt** (the Investment Consultant) - analysis and advice of a technical nature in relation to all investment related aspects of the Fund.

The Fund's Scheme Administrator has responsibilities under S151 of the Local Government Act 1972 and provides financial (non-investment) advice to the Committee, including advice on financial management, issues of compliance with internal regulations and controls, budgeting and accounting and liaison with independent advisers.

Local Pensions Board

The role of the Local Pensions Board is to assist in the good governance of the scheme through the monitoring of adherence to statutory duties.

The Board consists of 2 employer and 2 member representatives.

The Pensions Board is not a decision-making body, nor does it hold a scrutiny function; its role is to assist in the compliance with scheme rules.

Investment Principles

Details to the extent to which the Pension Committee complies with the six Myners principles and the extent to which management and investment arrangements at Shropshire comply (in accordance with the existing CIPFA guidance), and where not, what action is proposed in order to comply, are set out in Appendix A.

3. Approach to Pooling

The Fund is a participating member of the LGPS Central Pool. The proposed structure and basis on which the LGPS Central Pool (the "Pool") will operate was set out in the July 2016 submission to Government.

Assets to be Invested in the Pool

The Fund's intention is to invest its assets through the LGPS Central Pool as and when suitable Pool investment solutions become available. An indicative timetable for investing through the Pool was set out in the July 2016 submission to Government.

It is expected that the majority of the Fund's liquid assets will be transferred to the Pool during 2019, although it will take some time for the Pool to restructure the assets into appropriate sub-funds within the Pool. These sub-funds are likely to be set-up over a period of 2 – 3 years, with the timing being dependent on market conditions and operational circumstances, and until such time

as the appropriate sub-fund is set up the assets transferred into the Pool will be overseen by LGPS Central on behalf of the Fund. It is not expected that any significant decisions (e.g. replacement of a manager) will be taken on the assets transferred over to the Pool without prior consultation with the Fund, unless it is part of the process that leads to the setting up of a sub-fund.

At present it is expected that any transitory cash will be held outside the Pool (but not strategic cash holdings), and it is possible that currency management will continue to be carried out at an individual fund level.

Structure and Governance of the LGPS Central Pool

The eight administering authorities of LGPS Central will all be equal shareholders of the company. A Shareholders' Forum, comprising of one elected member from each administering authority, will fulfil the shareholders' role in ensuring that the company is managed efficiently and effectively and in the best interests of the funds.

A Joint Committee, also comprising one elected member from each administering authority, has been formed that will hold the company to account on all investment-related issues. The Joint Committee has no decision making powers and all actions that are felt to be appropriate will ultimately require approval at an individual fund level.

A Practitioners' Advisory Forum, comprising of Officers of the administering authorities, has been set up. The intention of this forum is to provide support and guidance to elected members on some of the practical issues, and to act as a conduit between the Joint Committee and the Committees of individual funds.

4. Asset allocation and risk Strategic Asset Allocation

The Fund's primary long term investment objective is to achieve and maintain a funding level at, or close to, 100% of the Fund's estimated liabilities; and within this, to endeavour to maintain low and stable employers' contribution rates. Given the constraints on local authority spending, volatility in the employer's contribution rate is undesirable.

The Committee regards the choice of asset

allocation policy as the decision that has most influence on the likelihood of achieving their investment objective. The Committee retains direct responsibility for this decision which is made on the advice of their investment adviser with input from their Fund actuary and in consultation with the employers within the Fund.

The investment strategy will normally be reviewed every three years. In addition if there is a significant change in the capital markets, in the circumstances of the Fund or in governing legislation then an earlier review may be conducted.

The Committee formulates the investment strategy with a view to:

- the advisability of investing money in a wide variety of investments;
- the suitability of particular investments and types of investment;
- ensuring that asset allocation strategies are sufficiently diversified.

The Committee will consider a full range of investment opportunities including:

- quoted and unquoted equity;
- government and non-government bonds;
- Liability Driven Investment (“LDI”);
- property and infrastructure;
- hedge funds and other alternative investments;
- derivatives, including equity options

The Committee further considers the legality of all investments for compliance with the LGPS.

Investment Beliefs

The following investment beliefs are taken into account when agreeing an asset allocation policy:

- A long term approach to investment will deliver better returns.
- The long term nature of the Fund’s liabilities is well suited to a long term approach to investment.
- Asset allocation policy is the most important driver of long term return.
- Risk premiums exist for certain types of asset and taking advantage of these can help to improve investment returns.
- Markets can be inefficient, and sometimes ‘mispriced’ for long periods of time, and there is a place for both active and passive investment management.

- Diversification across investments with low correlation improves the risk/return profile, but over-diversification is both costly and adds little value.
- The Fund should be flexible enough in its asset allocation policy to take advantage of opportunities that arise as a result of market inefficiencies, and also flexible enough to protect against identifiable short-term risks when this is both practical and cost-effective.
- Responsible investment can enhance long term investment performance and investment managers will only be appointed if they integrate responsible investment into their decision-making processes.
- Investment management fees are important and should be minimised wherever possible, but it is ultimately the net return to investors (i.e. the return after all fees and costs) that is the most important factor.

Asset-liability Study and Expected Returns

The Committee determines the strategic asset allocation policy after considering projections of the Fund’s assets and liabilities which are calculated by the Fund’s investment adviser, in liaison with the Fund Actuary. This asset-liability study examines different combinations of assets to determine which combination will best meet the Fund’s objectives.

The asset-liability study takes into account the particular liabilities of the Fund.

In addition to a full specification of the Fund’s benefits, the study will make important assumptions about the behaviour of various asset classes (such as their expected return over long periods of time and the variability of those returns) and the liabilities in the future. In framing these assumptions, it is assumed that:

- Equities may be expected to outperform other asset classes over the long term, but the returns are more unpredictable over the short term. Gilts in turn can be expected to outperform cash deposits but with greater variability.
- Asset classes do not perform in the same way; some may go up in value while others are going down.
- The performance of certain asset classes (for example index-linked gilts) is more closely

linked to the behaviour of inflation than others and so they represent a good match for liabilities linked to inflation.

Expected annualised returns are formulated for each asset class based on long term capital market assumptions, using ten year expected returns and volatilities. The returns and volatilities used for each asset class are shown in the table below, and represent the 10 year annualised nominal return assumptions from Aon Hewitt at 30 September 2018. Note these differ from the 31 December 2016 assumptions used at the last Asset-Liability Modelling study.

| Asset class | 31 December 2016 | |
|--|-------------------|--------------|
| | Expected Return % | Volatility % |
| UK Equities | 6.5% | 19.0% |
| Global Unconstrained Equities | 8.1% | 20.6% |
| Global Passive Equities | 6.9% | 20.0% |
| European Property | 5.4% | 17.0% |
| UK Index-Linked Gilts (20 year duration) | 0.9% | 10.5% |
| Unconstrained Bonds | 3.8% | 6.0% |
| Global Fund of Hedge Funds | 4.0% | 9.5% |
| Global Private Equity | 7.7% | 27.5% |
| Infrastructure | 6.8% | 19.0% |
| Inflation (CPI) | 2.1% | 1.0% |
| Whole Loans Property Debt | 5.1% | 8.0% |
| Insurance-Linked Securities | 4.6% | 3.5% |

As part of the de-risking strategy, in the first half of 2018, the Fund committed c.£66m in Property Debt and c.£32m in Insurance-Linked Securities.

Investment Strategy and Control Ranges

The Fund's strategic asset allocation was agreed by the Pensions Committee in November 2018 as follows:

| Asset class | Allocation | Control Range |
|--|-------------|--------------------|
| Total Equities | 47.0 | 42.0 – 52.0 |
| Unconstrained Global Equities*** | 11.0 | 8.0 – 14.0 |
| UK Equities | 8.0 | 5.5 – 10.5 |
| Passive Equities (100% Hedged to GBP)* | 28.0 | 22.0 – 34.0 |
| Total Alternatives | 25.5 | 20.5 – 30.5 |
| European (Incl UK) Property | 5.0 | n/a |
| Private Equity | 5.0 | n/a |
| Infrastructure | 3.0 | n/a |
| Fund of Hedge Funds** | 7.5 | n/a |
| Insurance-Linked Securities | 1.5 | n/a |
| Property Debt | 3.5 | n/a |
| Total Bonds | 27.5 | 22.5 – 32.5 |
| Liability Driven Investment (LDI) | 3.5 | 2.0-5.0 |
| Unconstrained Bonds ** | 24.0 | 20.0-28.0 |

* The Fund has implemented an equity derivatives programme with Legal & General Investment Management in order to manage the SCPF's

exposure to equity markets over the short to medium term. The strategy protects £580m of equities with £140m of protection expiring in June 2019, another £140m expiring in December 2019, and another £300m expiring in December 2020. The protection targeted is such that when expected dividend income is allowed for, total losses over the terms of the protection will be no greater than 3%, unless the extent of price losses are sufficiently large to result in total returns losses exceeding 23%, in which case the protection structure reduces the total return losses by 20%. For all except the non-US expiries in December 2020, protection was funded by selling potential upside returns on the equity protected with the amount retained varying by region.

**The Fund has recently disinvested from a multi-strategy hedge fund and increased the allocation to fund of hedge funds and unconstrained bonds.

***The Fund transferred its unconstrained active global equities to LGPS Central in March 2019.

Rebalancing Policy

Officers will review the position of the Fund quarterly to ensure the assets are within the control ranges listed above, and will rebalance as appropriate.

Risk

The Committee regards 'risk' as the likelihood that it fails to achieve the objectives set out above and has taken several measures, to minimise this risk so far as is possible. The Fund's Risk Register has more information.

In particular, in arriving at the investment strategy and the production of this Statement, the Committee have considered the following key risks:

- asset-liability mismatch risk (asset allocation risk);
- the need to pay benefits when due (cash-flow risk);
- actions by the investment managers (investment risk);
- the failure of some investments (concentration risk);
- currency and counterparty risk;
- custody risk.

Asset Allocation Mismatch

The LGPS (the "Scheme") is a defined benefit pension scheme which provides benefits related to the salary of members. The Scheme is a contributory defined benefit arrangement, with active members and employing authorities contributing to the Scheme.

The value of the Fund's ongoing liabilities is sensitive to various demographic (principally longevity) and financial factors. The financial factors relevant to the Fund's investment policy are:

- the rate of return on assets;
- salary escalation and price inflation for active members;
- price inflation for deferred members;
- price inflation for pensioners.

In terms of magnitude, the Committee considers asset-liability mismatch risk to be one of the most important to control. Therefore, following each actuarial valuation, the Committee conducts an asset-liability review, which focuses on the impact of asset allocation on expected future funding levels. The Committee considers the results using advanced modelling techniques and, with the assistance of expert advisers, are able to measure and quantify them in terms of their definitions of risk. This allows the Committee to assess the probabilities of critical funding points associated with different investment strategies. Consideration is given to the volatility of a number of parameters (e.g. items associated with accounting measures, contributions etc.), to further assess the potential risks associated with a particular investment strategy.

Cash-flow Risk

The Fund remains open to new members and new accruals. Contributions are received from both active members and employers within the Fund. Active members contribute on a tiered system. Contributions from employers within the Fund are determined based on advice from the Fund Actuary based on the triennial valuation.

The majority of investments held within the Fund are quoted on major markets and may be realised quickly, if required. Certain asset classes, Hedge Funds, Private Equity, Insurance-Linked Securities, Property and Infrastructure are relatively illiquid and may take longer to realise, if required.

Investment Risk

The Committee believe the use of active management within the Fund will increase the likelihood that the Fund will meet its objectives. The decision as to whether to pursue active management is evaluated separately for each asset class, with regard to the potential reward within that asset class for taking on active manager risk.

Active manager risk is then diversified through the use of different investment managers and pooled funds.

The Committee also avails of passive management where they believe the extra risk and costs of active management would not benefit the Fund and to manage overall risk.

The Fund's assets are invested in portfolios managed by external investment managers shown in appendix B. They are benchmarked against the indicated indices. Based on expert advice (unless the assets are invested in the LGPS Central Pool in which case this will be delegated to the Pool), investment managers may be replaced at any time and this list may not always be current.

The performance targets for the investment manager(s) are shown in appendix B. Shropshire Council recognises that these targets will not be met in all periods under consideration, but expects that they will be met in the vast majority of long-term periods under consideration. In addition, the return generated on the passive equities is constrained by the equity protection strategy the Fund has in place with Legal & General.

Each investment manager appointed by the Committee (unless the assets are invested in the LGPS Central Pool in which case this will be delegated to the Pool) is bound by the terms and conditions of an Investment Management Agreement where restrictions and targets are clearly documented, including a measure of risk. The pooled fund investments and direct investments are governed by the terms and conditions of the fund and or policy documents.

Frequent monitoring of portfolio performance and exposure characteristics also aids in the ongoing risk management for the Fund (unless the assets are invested in the LGPS Central Pool in which case this will be delegated to the Pool).

Concentration Risk

The split between asset classes has been set to ensure there isn't excessive exposure to any particular asset class or specific risk such as equities or credit risk.

To ensure that asset allocation is sufficiently diversified the Committee considers a full range of investment opportunities including those available through the LGPS Central Pool. In addition investment opportunities outside the

pooling arrangements will be considered if they are not already or likely to be available through the Pool, and there are suitable resources to invest in and monitor the investment. These can include contracts related to financial futures or insurance.

Appropriate advice will be sought on alternative asset classes when setting the strategy and as opportunities arise.

Currency and Counterparty Risk

Passive equity investments are fully currency hedged by the investment manager.

Some investment managers may take active currency positions based on their mandates.

The Committee has delegated responsibility for the counterparty risk to the investment manager(s) (unless the assets are invested in LGPS pooled arrangements in which case this will be delegated to the Pool who may further delegate to investment managers).

Legal & General shall manage the Fund's margin or payment requirements arising in respect of the equity protection strategy.

Custody Risk

The Committee regards the safekeeping of the Fund's assets as of paramount importance and has appointed Northern Trust company as global custodian and record-keeper of the Fund's assets.

Stock Lending

The Fund reactivated its security lending policy with Northern Trust in February 2011, having temporarily paused the lending activity in the period after the collapse of Lehman Brothers. The collateral arrangements for the lending programme have been tightened on advice from Aon Hewitt, and the programme restarted.

The manager(s) of pooled funds may undertake a certain amount of stock lending on behalf of unit-holders. Where a pooled fund engages in this activity the extent is fully disclosed by the manager (unless the assets are invested in LGPS pooled arrangements in which case this will be delegated to the Pool).

Monitoring

The Committee monitors the strategy and its implementation as follows:

- The Committee receives, on a quarterly basis, a written report on the returns of the Fund and asset classes together with supporting analysis.
- The performance of the total Fund is also measured against the strategic benchmark, which is comprised of the asset class benchmarks weighted by the strategic allocations, and against agreed outperformance targets.
- The performance of the Fund in each asset class is measured against the relevant benchmark. A comparison against a universe of portfolios with similar mandates will also be made from time to time.

The Officers, in conjunction with the Investment Consultant, will regularly review the allocation of assets between the different asset classes.

Service Provider Monitoring

The Committee reviews from time to time the services provided by the investment adviser and other service providers as necessary to ensure that the services provided remain appropriate for the Fund.

Investment Manager Fees

Investment management fees comprise an ad valorem or fixed base fee element and in some cases a performance based element. The ad valorem fee is calculated as a percentage of assets under management. Where applicable, the performance based element is calculated as a percentage of outperformance. The assessment period ranges from one to three years depending on the investment manager and the mandate. The exact details of the fee arrangements are specific to the investment manager and are as agreed in the respective Investment Manager Agreements or pooled fund documentation (unless the assets are invested in the LGPS Central Pool in which case this will be delegated to the Pool).

5. Policies regarding investments Social, Environmental and Corporate Governance Considerations

Shropshire Council is aware of the UK Stewardship Code and is working towards becoming signatories to the Stewardship Code (the "Code"). Although

it has not yet formally signed up to the Code it aims to abide by the principles of the Code where appropriate.

The principles of the UK Stewardship Code are included in Appendix C for information.

BMO (formerly F&C) provides a responsible engagement overlay on the Fund's UK equity portfolios. BMO enters into constructive discussions with companies on the Fund's behalf to put to them the case for improved financial returns through better management of the negative impacts they might have on the environment and society in general.

In addition the Fund is a member of the Local Authority Pension Fund Forum which helps ensure governance is in line with current best practice.

The Exercise of the Rights Attaching to Investments

The Committee has delegated responsibility for the selection, retention and realisation of investments to the investment manager(s) (unless the assets are invested in LGPS pooled arrangements in which case this will be delegated to the Pool who may further delegate to investment managers).

The Committee expects the investment managers to take steps to ensure that environmental, social and governance factors are adequately addressed in the selection, retention and realisation of investments as far as such factors may affect investment performance (unless the assets are invested in LGPS pooled arrangements in which case this will be delegated to the Pool who may further delegate to investment managers).

The Committee supports the principle of good corporate governance. It has reviewed and accepted the corporate governance policies of its investment manager(s) who exercise its voting rights. Votes are cast by proxy. Investment manager(s) provide reports when any voting rights are exercised (unless the assets are invested in LGPS pooled arrangements in which case this will be delegated to the Pool). Only direct investments in traded equity shares carry such voting rights.

Appendix A

Myners Principles for Institutional Investment Decision Making

| Principle | Comply or explain | Comment/Examples |
|---|-------------------|--|
| 1. Effective decision making <ul style="list-style-type: none"> Administrating authorities should ensure that: decisions are taken by persons or organisations with the skills, knowledge, advice and resources necessary to make them effectively and monitor their implementation Those persons or organisations have sufficient expertise to be able to evaluate and challenge the advice they receive and manage conflicts of interest | Comply | Pension Committee takes decisions relating to setting investment objectives and strategic asset allocation, appointment of investment managers. Pension Committee members, substitute members and Officers participate in an annual training day, attend educational seminars and receive occasional papers and presentations at committee meetings. The training requirements of new Pensions Committee members are addressed and appropriate training programmes made available, with a formal Training Programme being submitted to the Committee for consideration on an annual basis. |
| 2. Clear Objectives <ul style="list-style-type: none"> An overall investment objective should be set out for the fund that takes account of the scheme's liabilities, the potential impact on local tax payers, the strength of the covenant for non-local authority employers and the attitude to risk of both the administering authority and scheme employers, and these should be clearly communicated to advisors and investment managers | Comply | A Fund specific investment objective is set to maintain a funding level at, or close to 100% and within this, to endeavour to maintain low and stable employers contribution rates. As set out in the Funding Strategy Statement, the actuary takes account of a range of factors on the Fund's liabilities in setting contribution rates as part of the valuation process. Performance and risk parameters are specified in relation to relevant indices and appropriate time periods and are set out in investment mandates. |
| 3. Risk and liabilities <ul style="list-style-type: none"> In setting and reviewing their investment strategy administrating authorities should take account of the form and structure of liabilities. These include the implications for local tax payers, the strength of the covenant for participating employers, the risk of their default and longevity risk | Comply | Asset/Liability review is carried out every three years and the actuary takes account of a range of factors on the Fund's liabilities as set out in the Fund's Funding Strategy Statement which addresses the issues of financial assumptions, longevity and strength of covenant. If required, the actuarial funding position can be reported to the Pensions Committee on a quarterly basis, using information provided by Aon Hewitt. |
| 4. Performance assessment <ul style="list-style-type: none"> Arrangements should be in place for formal measurement of performance of the investments, investment managers and advisors Administrating authorities should also periodically make a formal assessment of their own effectiveness as a decision-making body and report on this to scheme members | Comply | The Officers have an independent performance measurer in place. They also receive regular updates from Aon Hewitt regarding managers and the Officers meet regularly with their managers and advisors to review their performance. The Fund has recently assessed its effectiveness as a decision-making body and aims to spend more time on strategic level and asset allocation decisions compared to meeting managers going forwards. |
| 5. Responsible ownership <ul style="list-style-type: none"> Administrating authorities should Adopt or ensure their investment managers adopt, the Institutional Shareholders' Committee Statement of Principles on the responsibilities of shareholders and agents Include a statement of their policy on responsible ownership in the statement of investment principles Report periodically to scheme members on the discharge of such responsibilities | Comply | The Investment Strategy Statement includes a statement on responsible ownership. An independent advisor is appointed to engage with companies on socially responsible issues and voting at company meetings is effected through the Fund's investment managers. |
| 6. Transparency and reporting <ul style="list-style-type: none"> Administrating authorities should Act in a transparent manner, communicating with stakeholders on issues relating to their management of investment, its governance and risks, including performance against stated objectives Provide regular communication to scheme members in the form they consider most appropriate | Comply | A range of documents are published relating to the Fund's investment management and governance including the governance compliance statement, Funding Strategy Statement, Investment Strategy Statement, Communication Policy Statement and Annual report and accounts. These documents are available in full on the Fund's website and any amendments are published. Stakeholders are also invited to attend the annual meeting of the Fund. |

> Appendix B

Investment manager mandates

| Investment Manager | Asset class | Benchmark | Target |
|---------------------------------------|-----------------------------------|---|---|
| ACTIVE PORTFOLIOS | | | |
| PIMCO Europe Ltd | Unconstrained bonds | 1 month Sterling LIBOR | +4% p.a. |
| BlackRock | Unconstrained bonds | 3 month USD LIBOR | + 4-6% p.a. |
| T.Rowe Price | Unconstrained bonds | 3 month Sterling LIBOR | + 3% p.a. |
| BMO | Liability Driven Investment (LDI) | Hedge Benchmark (based on typical pension fund's liability profile) | Outperform the benchmark |
| Majedie Asset Management | UK Equities | FTSE All Share | +2% p.a. over rolling 3 year periods |
| MFS Investment Management | Global Equities | MSCI World | +1% p.a. over rolling 3 year periods |
| Investec Asset Management | Global Equities | MSCI All Country World NDR | + 3-5% p.a. over rolling 3 year periods |
| Harris Associates | Global Equities | MSCI World | + 2-3% p.a. over 3 to 5 years |
| Harbour Vest Partners Limited | Private Equity Fund of Funds | Broad public equities index | + 3-5% p.a. |
| Global Infrastructure Management | Infrastructure | n/a | RPI +5% p.a. |
| Aberdeen Property Investors | European (incl UK) Property | Composite of INREV VA Europe Index, vintage 2005 – 2008 and IPD UK All Balanced Funds Index | RPI +4% p.a. |
| BlackRock | Fund of Hedge Funds | 3 month Sterling LIBOR | +5.0% p.a. |
| DRC Capital | Property Debt | n/a | Absolute 6.0% p.a. |
| Securis | Insurance-Linked Securities | US Government 3-month treasury bill | +5.0% p.a. |
| INDEXED (PASSIVE) PORTFOLIOS | | | |
| Legal & General Investment Management | Global Equity | FTSE Developed World – GBP Currency Hedged | Match benchmark* |

* The Fund has implemented an equity derivatives programme with Legal & General Investment Management in order to manage the SCPF's exposure to equity markets over the short to medium term. LGPS Central active global equity sub fund performance target 1.5% p.a. above FTSE global equity benchmark on a rolling 3 year period.

> Appendix C

Principles of the UK Stewardship Code

1. Publicly disclose their policy on how they will discharge their stewardship responsibilities.
2. Have a robust policy on managing conflicts of interest in relation to stewardship which should be publicly disclosed.
3. Monitor their investee companies.
4. Establish clear guidelines on when and how they will escalate their stewardship activities.
5. Be willing to act collectively with other investors where appropriate.
6. Have a clear policy on voting and disclosure of voting activity.
7. Report periodically on their stewardship and voting activities.

Communications Policy Statement

Appendix

05

Agreed by Pensions Committee on 19 March 2020

This statement has been prepared by Shropshire Council (the Administering Authority) to set out the communications strategy for the Shropshire County Pension Fund (the scheme), in accordance with Regulation 61 of the Local Government Pension Scheme (Administration) Regulations 2013.

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■ Introduction

This statement has been prepared in accordance with Regulation 61 of the Local Government Pension Scheme (Administration) Regulations 2013 by Shropshire County Pension Fund (the 'fund'). It sets out its communications approach with scheme members, employers and other interested stakeholders.

The fund deals with over 199 employers and over 46,000 scheme members made up of contributing members, deferred members and retired members in relation to the Local Government Pension Scheme (LGPS).

The main aim of the Shropshire County Pension Fund is to provide members and employers with an efficient pension administration service providing secure pension benefits which have been worked out accurately and paid on time. Timely and clear communication with both members and employers plays a key role in helping employers meet their statutory obligations and helps members' plan their retirement.

The fund designs and delivers communications to scheme members and employers in a way that makes sure they can understand the LGPS. Information should be clear and simple to understand, as well as being accurate and easily accessible. It is important that members can understand their pension arrangements and make informed decisions when needed and employers understand their statutory responsibilities.

The Pensions Team work to maintain a thorough knowledge of the regulations to keep the confidence of its members. The Pensions Team should always be the first-place staff members turn to for LGPS pension information during their working life and in retirement.

The fund also takes part in several national groups, with the aim of sharing best communication practices. The Joint Communications Group allows the fund to work with other Local Government Authorities, giving group members the chance to share communication resources and develop joint projects, such as newsletters and member guides. The fund is also part of the Local Government Pensions Committee (LGPC), which publishes national communication material.

■ Principles of communication

The fund has adopted five key principles that supports all its communication. The fund is committed to making sure:

- Communication is factual and presented in plain, easy to understand language.
- Communication is designed in a manner appropriate to its audience.
- Communication is issued in a timely manner.
- Communication keeps up with the developments and improvements in new technology.
- Communication is planned, co-ordinated and reviewed.

Digital communication is used by the fund to deliver scheme information, increase member engagement and to give regular updates to employers. It can help meet member demand and expectation to regularly access pension information. It can also reduce the fund's environmental footprint by decreasing paper and printing usage. When information is asked for in paper format, a sustainable printing service will be used.

The fund makes every effort to make communication materials available in other formats such as large print, braille, audio tape and different languages, if requested.

The Local Government Pension Scheme is a desirable benefit for attracting employees to work in local government. For employers, it is a key part of their recruitment and retention package. The fund is also the last, and often the only, link between former staff members and their employers. The fund therefore has an important role in making sure effective communications continue even when members have left employment, have a deferred pension, or a pension in payment. The fund keeps in touch with all members and if contact is lost (for example, if a member has moved and not told the fund), a tracing exercise can be carried out to find the member and update their personal details.

The Pensions Team are committed to responding quickly to member requests for information, whether by face-to-face, email or letter. Information is given within set internal and regulatory timescales taking into consideration

The Occupational and Personal Pension Schemes (Disclosure of Information) Regulations 2013 and other overriding legislation. The turnaround time for dealing with requests is normally ten days.

When a request for information has been made, an acknowledgement receipt will be given. If it is going to take longer than ten days to provide the information, members will be told when they are likely to receive it.

■ **How the fund communicates**

Scheme literature: A wide range of scheme literature is produced and updated by the fund for both members and employers. Copies are available on the fund website and can be provided in paper format upon request. All paper and electronic guides are made using similar branding and include full contact details for the Pensions Team. The fund has basic and full scheme guides which cover the scheme benefits, who is eligible and retirement options. Both new and prospective members are provided with basic information about the LGPS, such as how benefits are worked out, how member and employer contributions are calculated etc via the scheme guides.

One-to-one meetings: For members who prefer 'face-to-face' communication, the fund's office is at the Shirehall in Shrewsbury, and appointments can be made with a member of the team. Pre-booked appointments are encouraged and if a member drops in, they will be seen if a member of the team is available. The fund will organise one-to-one meetings at employer workplaces periodically. Employers can also ask for one-to-one meetings, but these requests will be considered depending on location and member interest.

Helpdesk: The fund has a dedicated helpdesk which deals with all the incoming post, emails and telephone calls. The helpdesk contact details are published on all scheme literature. The helpdesk telephone number is 01743 252130 and email address is pensions@shropshire.gov.uk

The helpdesk is open from 8.45am to 5.00pm Monday – Thursday and 8.45am to 4.00pm on Friday. During team meetings and busy periods an automated answering service will be in place.

Website: The fund has a website, www.shropshirecountypensionfund.co.uk, which holds most of the scheme information including copies of scheme literature, policies and annual reports. There is a latest news page which is used to keep members up to date. There is also a news page on the employer's area of the website specifically aimed at employers. The website has been adapted to make sure it is accessible to view on electronic devices such as tablets and mobile phones. The website has been developed in line with accessibility standards and has a published compliance statement.

My Pension Online: A secure online portal gives members access to their pension record. The facility provides members with the opportunity to update their personal details, view annual benefit statements and perform benefit projections, as well as change death grant nominations. Members in receipt of a pension are also able to change bank details, check their annual pension and view monthly payments. The online system can be accessed via the fund's website homepage.

Material changes to the scheme: The fund will inform members when any material changes are made to the LGPS via the website, email alerts or newsletter unless a paper notification has been requested. This information is normally given as soon as possible after the change takes effect, but in any event within three months after the change.

Email alerts: The fund asks all members for an email address, so they can be contacted by the fund with the latest scheme news.

Presentations: The fund delivers standard or tailored presentations on a wide range of pension topics for both employers and members around the county. These presentations are provided by fund staff at the request of employers, or organised by the fund, at geographically convenient locations. Presentations keep members informed of any changes that may affect their benefits.

Newsletters: 'Pension update' is the fund's in-house newsletter for active and deferred members and is sometimes produced as a collaborative project with other funds. This newsletter is issued periodically and aims to provide topical news articles and the latest

information about the scheme and pensions in general. The newsletters are usually issued via email and published on the fund website.

InTOUCH is the fund's in-house newsletter for retired members. The newsletter is a useful way of providing updates on relevant changes in legislation, topical news and member articles.

Annual report, accounts & meeting: The annual report is a statutory financial reporting document showing the funds accounts over the previous twelve months, along with details on both investment and administration performance. Members and employers are notified when the report has been published via email and the news pages of the Fund website. An overview of the report and accounts are the focus of the fund's Annual Meeting.

Annual meeting: All members and employers are invited to attend the annual meeting. The meeting gives members the opportunity to meet the Pension Committee and the members of staff who administer the scheme. The fund's management team also use this meeting as an opportunity to provide updates on the latest fund news. The fund is committed to making the meeting widely accessible to all members and ensuring the meeting content is of both interest and relevance. The annual meeting regularly covers scheme benefit changes, valuation position and investments in an interesting and informative manner. How the fund considers economic, social and governance issues with its investments is also covered at each meeting. The annual meeting is filmed, and the video can be viewed on the fund website.

Videos: When needed, the fund uses short videos to help explain the scheme. The annual meeting and employers meeting are filmed and published on the website for members and employers to view if they are unable to attend.

Annual benefit statements: It is a statutory requirement to provide annual benefit statements to both active and deferred members. annual benefit statements are issued via My Pension Online unless a paper copy has been requested. The statements include various pension details such as the current value of benefits, how they are

calculated and when they become payable. The format of the statement is continually reviewed to provide members with the required statutory information in a clear and concise manner. Statements for active members must be issued by the 31 August each year and members are notified via email when statements become available to view.

Pension savings statement: A Pensions Saving Statement will be supplied to a member by the 6 October each year if their pension savings in the fund, during a pension input period, are more than the annual allowance limit.

Active members - new starters: When eligible members are enrolled into the scheme, the employer is instructed to provide basic scheme information by issuing a scheme booklet either in paper format or via a link to the fund website. The fund also provides basic scheme information to new starters following a new employment notification. The fund produces a brief scheme guide on the Local Government Pension Scheme. This should be provided by scheme employers to all new employees as part of their letter of employment, terms and conditions – some employers choose to email this to new employees.

Retirement process booklet: All active members on reaching retirement receive a comprehensive booklet providing information on the scheme and the retirement process.

Corporate induction courses: Officers of the fund are invited to attend or to contribute to employer corporate inductions (including e-learning) for prospective members or new joiners.

Promotional campaigns: The fund periodically produces dedicated marketing literature that is sent to those who choose not to join or opt to leave the scheme. This literature promotes the benefits of having an occupational pension and gives members who have opted out an option to re-join the scheme.

P60 notification: Each member receiving a pension will have a P60 issued each year by the statutory deadline of 31 May.

Pension increase notification: Following the publication of a Pensions Increase (Review) order, the fund will adjust the relevant pensions in payment according to the order and make available the new annual pension amount to the member.

Existence checks of retired members living abroad
The fund will, when appropriate, undertake to establish the continued existence of pensioner members living abroad.

Other employer communications: The increasing role of communication within all organisations means that more employers have staff newsletters, intranets and other communication facilities. The fund actively works to provide their employees with the best information and opportunities regarding the scheme and often provides information to be made available on intranets and websites.

■ Employer specific communications

New or prospective employers: Scheme information is given to all new and prospective scheme employers via information booklets or the employer's areas on the fund website.

Employer meetings & training sessions: Meetings and training sessions are arranged for employers on a regular basis. They are used to communicate issues with employers. For example; benefit regulation changes, administration changes, employer contribution rates and the funding level of the fund at each actuarial valuation.

Employers' guide: An employers' guide is available to all employers, explaining the processes, procedures and forms needed to effectively discharge their pension administration responsibilities. The employers' guide is held on the employers' area of the website www.shropshirecountypensionfund.co.uk

Employers bulletins: Regular email bulletins are sent to all employers who are registered contacts. These emails aim to tell employers about the latest news, issues, events and regulatory changes. The bulletin is also used to communicate any consultations about policy and regulations.

Monthly data requirements and end of year procedure: Employers must send monthly data to the Pensions Team for their scheme members to make sure their pension record is accurate. Employers in the fund must use a "middleware" facility called i-Connect that helps the fund and employers by improving the flow of member data from employers to the fund, minimizing the risk of fines from the Pension Regulator by ensuring data is regularly supplied. The cost of this system is met by the fund. Guides for using i-Connect are published on the employer's area on the fund website.

Each year employers must to submit a year end return and compliance statement. Employers are contacted towards the end of the financial year with the year-end template, forms and instructions for completion.

Webinars: Webinars are used to give information to employers without them having to travel for meetings. Employers can learn from the comfort of their desks and ask questions while the presentation is taking place. Webinar content varies depending on feedback received from employers and target specific topics where they feel they lack knowledge. Webinars can also be recorded and sent to employers who were unable to attend.

Reporting breaches: The fund has a reporting breaches policy and procedure. This makes sure anyone responsible for reporting and whistle blowing can find, assess and report (or record if not reported) a breach of pensions law. All potential breaches of the law are recorded by the fund and the scheme employer informed that it has been recorded as a breach. Each employing authority must choose a named individual to act as the main point of contact about any aspect of administering the LGPS. If an employer has built up multiple recorded breaches, the main contact will be told and asked to help resolve any outstanding issues and reduce the risk of reoccurrence.

■ Governance and communications

Pension Committee: The Pension Committee is made up of member representatives, employing authorities, trade union representatives and a retired member representative. The committee has an ongoing training programme for members and officers to ensure that decision making is on an informed basis. Training forms part of the quarterly committee meeting.

Knowledge building and training is provided via the fund's officers, advisors and external training courses. Pension Committee reports are available on the council's website www.shropshire.gov.uk and by following the link for 'Committees, meetings and decisions' and on the 'Pension Committee' page on www.shropshirecountypensionfund.co.uk

Pensions Board

Under the LGPS Governance Regulations 2015, a Pension Board was introduced on 1 April 2015 to ensure effective governance and administration of the Scheme.

The Local Pension Board is responsible for assisting Shropshire Council, the Scheme Manager, to secure compliance with:

- The Local Government Pension Scheme Regulations;
- Any other legislation relating to the governance and administration of the Scheme, and;
- Requirements imposed by The Pensions Regulator in relation to the Scheme and to ensure the effective governance and administration of the Scheme.

The Pension Board consists of an equal number of employee and employee representatives. Training forms part of the Pensions Board meeting.

Pension Board reports are available on the council's website www.shropshire.gov.uk and by following the link for 'Committees, meetings and decisions' and on the 'Pension Board' page on www.shropshirecountypensionfund.co.uk

Surveys and self-assessments of the knowledge and skills of both the Pensions Committee and Pensions Board members are regularly undertaken. More information can be found in the Training Policy.

Management team: The Scheme Administrator (s 151 officer) is responsible for the Pensions Administration Team and the Pension Investment Team. The Pensions Management Team meets on a weekly basis to discuss items in relation to the running of the team and regulation changes. It comprises the Pensions Administration Manager and Team Leaders. A similar monthly meeting is held between the Head of Treasury & Pensions, the Pensions Administration Manager and investment staff. Any items raised from such meetings can be escalated to the Scheme Administrator.

Team meetings: Team meetings involving all staff are held monthly. Notes of all meetings and items arising from such meetings are passed through to the Head of Treasury & Pensions and to the Scheme Administrator, if necessary.

Training: The fund seeks to continually improve the ability of staff to communicate effectively and to understand the importance of good communication. Both general and pension-specific training is provided to all staff as part of the fund's commitment to staff development. This includes the Public Sector Pension Scheme modules on the Pensions Regulators online e-portal. The fund conducts performance appraisals for its entire staff. The fund's training requirements are documented in the Training Policy held on the fund website.

Intranet and email: Each member of staff has access to email and a storage drive which contains electronic copies of many of the key documents, procedures, minutes and circulars.

Policy documents: All the fund's approved policies can be found on the website www.shropshirecountypensionfund.co.uk.

Local Authority Pensions Web: All senior members of the Pensions Team have access to the Local Authority Pensions Web where information can be exchanged with other Local Authority Pension colleagues.

■ **Communication with other bodies**

Mercer (Pension Fund Actuary): The fund performs an actuarial valuation as required by the regulations. The actuary also deals with interim valuations when needed and gives information and advice about a range of issues affecting the fund. These issues include dealing with new and ceasing employers, bulk transfers and regulatory changes.

Legal advice: The fund obtains legal advice from Shropshire Council as appropriate on benefits administration and investment matters. External legal advice is also obtained as and when required.

Ministry of Housing, Communities and Local Government (MHCLG): The fund communicates with the MHCLG while in consultation on proposals for change to the scheme regulations or any other legislation matters.

Trade unions or member representatives: The Fund liaises with trade unions or other member representatives to ensure that details of the LGPS availability are brought to their members' attention and assist in providing information, in circumstances such as negotiations under TUPE, to make sure, whenever possible, continued access to the LGPS. The fund works with the trade unions to check the scheme is understood by all interested parties. The fund ensures that all pension-related issues are communicated effectively with the trade unions through representation on the Pensions Committee or via member representatives on the Pensions Board.

Press & media: The fund, in conjunction with the council's communications unit, actively engages with the press and other media organisations in order to ensure clarity, facts and fair representation.

Shrewsbury Regional Pension Officer's Group (SPOG): The Shropshire County Pension Fund (SCPF) hosts the Shrewsbury Pension Officers Group which meets on a quarterly basis. The group, comprised of a number of local authority funds, discuss technical queries and legislation matters of common interest.

National working groups

The fund is involved at national level in an LGPS technical officer group, Local Government Association (LGA) communications working group and LGPS Central Strategic Administration group.

Joint working with other pension funds

To reduce costs, the fund leads on collaborative working with other pension funds. Representatives from each fund meet quarterly to discuss communications issues.

Investment Practitioner Group

The fund has an active involvement in the Investment Practitioner Group for the region where common investment issues between funds are discussed.

Software provider group: Members of the team attend user group meetings with the pensions administration software provider, to make sure the administration system can deal with regulation changes when they happen, and to discuss how the system is used on a day-to-day basis.

■ **How communication is measured**

Surveys: Surveys are issued to members periodically with various correspondences, including retirements and benefit quotes. Surveys are also published to the website and via email. This allows the fund to evaluate the service provided. Survey responses are collated and reviewed at regular intervals when running a satisfaction exercise.

Employer satisfaction survey: A survey is given to employers, periodically to allow the fund to review the service and methods of communication provided to employers. The responses are collated and used to identify any employer requirements and possible areas for improvement.

Compliments, complaints and comments
Any compliments, complaints or comments made in letter, e-mail or verbally, are recorded. The fund aims to always learn from the feedback received and to make improvements to the service.

Data Protection

Data Protection Act : The fund is required to hold and keep a record of certain information on scheme members which is needed to administer the fund. The fund is a data controller under the Data Protection Act 2018 and is required to protect the information it holds about scheme members and communicate the legal basis for holding, storing and using the information. The fund has published a summary and full privacy notice for scheme members and employers. Statements on 'how we use your data' are published on documentation supplied to scheme members.

The fund is committed to keeping member data safe and uses Shropshire Council's policies on information sharing. Pension benefits information can only be provided directly to the scheme

member and cannot be requested by a third-party. Information shared with employers will only be supplied when necessary and via a secure portal or email encryption. Further information can be found in the fund's full privacy notice.

All fund officers are required to undertake annual 'Protecting Information' training.

Dealing with freedom of information requests
The Freedom of Information Act (FOI) means that members of the public and organisations have rights of access to information held by public bodies. Requests for information under the Freedom of Information Act or similar legislation should be sent to:

information.request@shropshire.gov.uk

| FUND PUBLICATIONS AND COMMUNICATIONS | | | | |
|--|---|--------------------------------|--|--------------------------------------|
| Communication Document | When Issued | Available To | Format | When Reviewed |
| Brief scheme guide | Upon notification of a new employment/ when requested | All members | Paper on request/website | Annually and as regulations change |
| Full scheme guide | As required | All members | Paper on request/website | Annually and as regulations change |
| Retirement process booklet | With retirement forms | To retiring active members | Paper/ website | Annually and as regulations change |
| Thinking of retiring- guide for active members | To active members when required | Active members | Website | Annually and as regulations change |
| Thinking of retiring- guide for deferred members | To deferred members when required | Deferred members | Website | Annually and as regulations change |
| Leaving before retirement booklet | As required | Prospective Deferred Members | Website | Annually and as regulations change |
| Topping up your pension guide | As required | Active members | Paper on request/website | Annually and as regulations change |
| Internal Dispute Resolution Procedure (IDRP) booklet | As required | All members and employers | Paper on request/website | Annually and as regulations change |
| Divorce booklet | As required | All members | Paper on request/PDF on website | Annually and as regulations change |
| Annual benefit statements | Annually by 31 August | Active/deferred/pension credit | Paper on request /online via My Pension Online | Annually |
| P60 | Annually by 31 May | Pensioner members/dependents | Paper | Annually |
| Pensions increase notification | Annually | Pensioner members | Paper/My Pension Online | Annually |
| Monthly pension payment confirmation | Monthly | Pensioner members/dependents | My Pension Online | Monthly |
| Annual report | Annually in line with regulations | All stakeholders | Paper upon request/website | Annually |
| Members newsletter | As required | Active/deferred members | Paper when requested/on website | As regulations change/ when required |
| InTouch- pensioner newsletter | As required | Retired members | Paper/website | As required |
| Valuation report | Every three years | Employers/ all stakeholders | Website/overview at Annual Meeting | Every three years |
| Investment strategy statement | Continuously | All members/ stakeholders | Website | As required* |
| Governance compliance statement | Continuously | All members/ stakeholders | Website | As required* |
| Administration strategy statement | Continuously | Scheme employers | Website | As required* |

| FUND PUBLICATIONS AND COMMUNICATIONS | | | | |
|--------------------------------------|--------------|------------------|---------|-------------------|
| Communication Document | When Issued | Available To | Format | When Reviewed |
| Funding strategy statement | Continuously | Employers | Website | Every three years |
| Reporting breaches policy | Continuously | All stakeholders | Website | As required* |
| Training policy | Continuously | All stakeholders | Website | As required* |
| Employer events policy | Continuously | All employers | Website | As required* |
| Communications policy statement | Continuously | All stakeholders | Website | As required* |

*At least every three years

| FUND MEETINGS, PRESENTATIONS AND TRAINING | | | | |
|---|----------------------------|---------------------------------------|--|-----------------------------------|
| Event | Frequency | Available to | Availability | Reviewed |
| Annual meeting | Annually | All members/ employers/ Fund managers | Presentation/ Face-to-face/ video on website | Annually |
| Workplace presentations | As required | Prospective/active members | Face-to-face | As required |
| Induction presentations | When requested by employer | Prospective members | Face-to-face | As required |
| Employer meetings and training | As required | Scheme employers | Face-to-face/ webinars/videos on website | As regulations change/as required |

| OTHER FUND COMMUNICATIONS | | | | |
|--|---|---|---|------------------------------------|
| Event | Frequency | Available to | Availability | Reviewed |
| Website | Continually | All stakeholders | Online | Continuously |
| Help desk | Within office hours | All members/ employers and all other stakeholders | Face-to-face appointment/ telephone/ paper correspondence/email | N/A |
| Email alerts | As required, when there is a significant website update /event/ regulation change | All members/ employers | Email | As required |
| Pension consultations | As required | Active members | Face to face | As required |
| New starter letter | Monthly | Active members | Paper | As regulations change/as required |
| Encouraging new members campaign | When required | Prospective eligible members | When required | When required |
| Existence checks of pensioners living abroad | As required | Pensioner members | As required | As required |
| Service quality survey | Continually | Active/ deferred/ retired members | Paper/ email | As required |
| Employers guide including forms | As required | Employers | Website | As regulations change/ as required |
| Employers email bulletin | As required | Employers | Email alerts | As regulations change/ as required |
| Employer satisfaction survey | As required | Employers | Paper/online survey | As required |

Reporting Breaches Policy Statement

Appendix

06

Agreed by Pensions Committee on 27 November 2015

Appendices

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Training policy statement

1. Introduction

1.1 This document sets out the procedures to be followed by certain persons involved with the Shropshire County Pension Fund, the Local Government Pension Scheme managed and administered by Shropshire Council, in relation to reporting breaches of the law to the Pensions Regulator.

1.2 Breaches can occur in relation to a wide variety of the tasks normally associated with the administrative function of a scheme such as keeping records, internal controls, calculating benefits and making investment or investment-related decisions.

1.3 This Procedure document applies, in the main, to:

- all members of the Shropshire Pension Board;
- all officers involved in the management of the Pension Fund including members of the Treasury Team and Pensions Administration Team, and the Head of Finance, Governance and Assurance (Section 151 Officer);
- any professional advisers including auditors, actuaries, legal advisers and fund managers; and
- officers of employers participating in the Shropshire County Pension Fund who are responsible for Local Government Pension Scheme matters.

2. Requirements

2.1 This section clarifies the full extent of the legal requirements and to whom they apply.

2.2 Pensions Act 2004

Section 70 of the Pensions Act 2004 (the Act) imposes a requirement on the following persons:

- a trustee or manager of an occupational or personal pension scheme;
- a member of the pension board of a public service pension scheme;
- a person who is otherwise involved in the administration of such a scheme an occupational or personal pension scheme;
- the employer in relation to an occupational pension scheme;
- a professional adviser in relation to such a scheme; and
- a person who is otherwise involved in advising the trustees or managers of an occupational

or personal pension scheme in relation to the scheme, to report a matter to The Pensions Regulator as soon as is reasonably practicable where that person has reasonable cause to believe that:

- i. a legal duty relating to the administration of the scheme has not been or is not being complied with, and
- ii. the failure to comply is likely to be of material significance to The Pensions Regulator.

The Act states that a person can be subject to a civil penalty if he or she fails to comply with this requirement without a reasonable excuse. The duty to report breaches under the Act overrides any other duties the individuals listed above may have. However the duty to report does not override 'legal privilege'. This means that, generally, communications between a professional legal adviser and their client, or a person representing their client, in connection with legal advice being given to the client, do not have to be disclosed.

2.3 The Pension Regulator's Code of Practice

Practical guidance in relation to this legal requirement is included in The Pension Regulator's Code of Practice including in the following areas:

- implementing adequate procedures.
- judging whether a breach must be reported.
- submitting a report to The Pensions Regulator.
- whistleblowing protection and confidentiality.

2.4 Application to the Shropshire County Pension Fund

This procedure has been developed to reflect the guidance contained in The Pension Regulator's Code of Practice in relation to the Shropshire County Pension Fund and this document sets out how the Board will strive to achieve best practice through use of a formal reporting breaches procedure.

3. The Shropshire County Pension Fund Reporting Breaches Procedure

The following procedure details how individuals responsible for reporting and whistleblowing can identify, assess and report (or record if not reported) a breach of law relating to the Shropshire County Pension Fund. It aims to ensure individuals responsible are able to meet their legal obligations,

avoid placing any reliance on others to report. The procedure will also assist in providing an early warning of possible malpractice and reduce risk.

3.1 Clarification of the law

Individuals may need to refer to regulations and guidance when considering whether or not to report a possible breach. Some of the key provisions are shown below:

- Section 70(1) and 70(2) of the Pensions Act 2004: www.legislation.gov.uk/ukpga/2004/35/contents
- Employment Rights Act 1996: www.legislation.gov.uk/ukpga/1996/18/contents
- Occupational and Personal Pension Schemes (Disclosure of Information) Regulations 2013 (Disclosure Regulations): www.legislation.gov.uk/uksi/2013/2734/contents/made
- Public Service Pension Schemes Act 2013: www.legislation.gov.uk/ukpga/2013/25/contents
- Local Government Pension Scheme Regulations (various):
www.lgpsregs.org/timelineregs/Default.html (pre 2014 schemes)
www.lgpsregs.org/index.php/regs-legislation (2014 scheme)
- The Pensions Regulator's Code of Practice: www.thepensionsregulator.gov.uk/codes/code-governance-administration-publicservice-pension-schemes.aspx
In particular, individuals should refer to the section on 'Reporting breaches of the law', and for information about reporting late payments of employee or employer contributions, the section of the code on 'Maintaining contributions'.

Further guidance and assistance can be provided by the Head of Finance Governance & Assurance (s151 Officer) and Monitoring Officer, provided that requesting this assistance will not result in alerting those responsible for any serious offence (where the breach is in relation to such an offence).

3.2 Clarification when a breach is suspected

Individuals need to have reasonable cause to believe that a breach has occurred, not just a suspicion. Where a breach is suspected the individual should carry out further checks to confirm the breach has occurred. Where the individual does not know the facts or events, it will usually be appropriate

to check with the Head of Finance Governance & Assurance, the Monitoring Officer, a member of the Pensions Committee or Pension Board or others who are able to explain what has happened. However there are some instances where it would not be appropriate to make further checks, for example, if the individual has become aware of theft, suspected fraud or another serious offence and they are also aware that by making further checks there is a risk of either alerting those involved or hampering the actions of the police or a regulatory authority. In these cases The Pensions Regulator should be contacted without delay.

3.3 Determining whether the breach is likely to be of material significance

To decide whether a breach is likely to be of material significance an individual should consider the following, both separately and collectively:

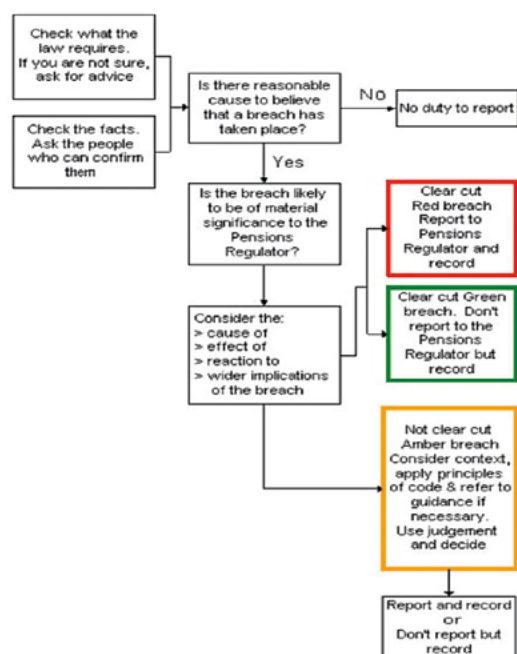
- cause of the breach (what made it happen);
- effect of the breach (the consequence(s) of the breach);
- reaction to the breach; and
- wider implications of the breach.

Further details on the above four considerations are provided in Appendix A to this procedure.

The individual should use the traffic light framework described in Appendix B to help assess the material significance of each breach and to formally support and document their decision.

3.4 A decision tree is provided overleaf to show the process for deciding whether or not a breach has taken place and whether it is materially significant and therefore requires to be reported.

Decision-tree: deciding whether to report



3.5 Referral to a level of seniority for a decision to be made on whether to report

Shropshire Council has a designated Monitoring Officer to ensure the Council acts and operates within the law. They are considered to have appropriate experience to help investigate whether there is reasonable cause to believe a breach has occurred, to check the law and facts of the case, to maintain records of all breaches and to assist in any reporting to The Pensions Regulator, where appropriate. If breaches relate to late or incorrect payment of contributions or pension benefits, the matter should be highlighted to the Head of Finance Governance & Assurance or the Head of Treasury & Pensions at the earliest opportunity to ensure the matter is resolved as a matter of urgency. Individuals must bear in mind, however, that the involvement of the Monitoring Officer is to help clarify the potential reporter's thought process and to ensure this procedure is followed. The reporter remains responsible for the final decision as to whether a matter should be reported to The Pensions Regulator.

The matter should not be referred to any of these officers if doing so will alert any person responsible for a possible serious offence to the investigation (as highlighted in section 2). If that is the case, the individual should report the matter to The Pensions Regulator setting out the reasons for reporting, including any uncertainty – a telephone

call to the Regulator before the submission may be appropriate, particularly in more serious breaches.

3.6 Dealing with complex cases

The Head of Finance Governance & Assurance or Monitoring Officer may be able to provide guidance on particularly complex cases. Information may also be available from national resources such as the Scheme Advisory Board or the LGPC Secretariat (part of the LGA Group - <http://www.lgpsregs.org/>). If timescales allow, legal advice or other professional advice can be sought and the case can be discussed at the next Board meeting.

3.7 Timescales for reporting

The Pensions Act and Pension Regulators Code require that if an individual decides to report a breach, the report must be made in writing as soon as reasonably practicable. Individuals should not rely on waiting for others to report and nor is it necessary for a reporter to gather all the evidence which The Pensions Regulator may require before taking action. A delay in reporting may exacerbate or increase the risk of the breach. The time taken to reach the judgements on "reasonable cause to believe" and on "material significance" should be consistent with the speed implied by 'as soon as reasonably practicable'. In particular, the time taken should reflect the seriousness of the suspected breach.

3.8 Early identification of very serious breaches

In cases of immediate risk to the scheme, for instance, where there is any indication of dishonesty, The Pensions Regulator does not expect reporters to seek an explanation or to assess the effectiveness of proposed remedies. They should only make such immediate checks as are necessary. The more serious the potential breach and its consequences, the more urgently reporters should make these necessary checks. In cases of potential dishonesty the reporter should avoid, where possible, checks which might alert those implicated. In serious cases, reporters should use the quickest means possible to alert The Pensions Regulator to the breach.

3.9 Recording all breaches even if they are not reported

The record of past breaches may be relevant in deciding whether to report a breach (for example

it may reveal a systemic issue). Shropshire Council will maintain a record of all breaches identified by individuals and reporters should therefore provide copies of reports to the Head of Finance Governance & Assurance. Records of unreported breaches should also be provided as soon as reasonably practicable and certainly no later than within 20 working days of the decision made not to report. These will be recorded alongside all reported breaches. The record of all breaches (reported or otherwise) will be included in the quarterly Monitoring Report at each Pension Committee, and this will also be shared with the Pension Board.

3.10 Reporting a breach

Reports must be submitted in writing via The Pensions Regulator's online system at www.tpr.gov.uk/exchange, or by post, email or fax, and should be marked urgent if appropriate. If necessary, a written report can be preceded by a telephone call. Reporters should ensure they receive an acknowledgement for any report they send to The Pensions Regulator. The Pensions Regulator will acknowledge receipt of all reports within five working days and may contact reporters to request further information. Reporters will not usually be informed of any actions taken by The Pensions Regulator due to restrictions on the disclosure of information.

As a minimum, individuals reporting should provide:

- full scheme name
(Shropshire County Pension Fund);
- description of breach(es);
- any relevant dates;
- name, position and contact details;
- role in connection to the scheme; and
- employer name or name of scheme manager (the latter is Shropshire Council).

If possible, reporters should also indicate:

- the reason why the breach is thought to be of material significance to The Pensions Regulator;
- scheme address (provided at the end of this procedures document);
- scheme manager contact details (provided at the end of this procedures document);
- pension scheme registry number (10051249); and
- whether the breach has been reported before.

The reporter should provide further information or reports of further breaches if this may help The Pensions Regulator in the exercise of its functions. The Pensions Regulator may make contact to request further information.

3.11 Confidentiality

If requested, The Pensions Regulator will do its best to protect a reporter's identity and will not disclose information except where it is lawfully required to do so. If an individual's employer decides not to report and the individual employed by them disagrees with this and decides to report a breach themselves, they may have protection under the Employment Rights Act 1996 if they make an individual report in good faith.

3.12 Reporting to Pensions Committee and Pension Board

A report will be presented to the Pensions Committee and the Pension Board on a quarterly basis setting out:

- all breaches, including those reported to The Pensions Regulator and those unreported, with the associated dates;
- in relation to each breach, details of what action was taken and the result of any action (where not confidential);
- any future actions for the prevention of the breach in question being repeated; and
- highlighting new breaches which have arisen in the last year/since the previous meeting.

This information will also be provided upon request by any other individual or organisation (excluding sensitive/confidential cases or ongoing cases where discussion may influence the proceedings). An example of the information to be included in the quarterly reports is provided in Appendix C to this procedure.

3.13 Review

This Reporting Breaches Procedure was originally developed in November 2015. It will be kept under review and updated as considered appropriate by the Head of Finance Governance & Assurance. It may be changed as a result of legal or regulatory changes, evolving best practice and ongoing review of the effectiveness of the procedure.

Further Information

If you require further information about reporting breaches or this procedure, please contact:

Justin Bridges

Head of Treasury & Pensions

Email: justin.bridges@shropshire.gov.uk

Telephone: 01743 252072

Debbie Sharp

Pension Administration Manager

Email: debbie.sharp@shropshire.gov.uk

Telephone: 01743 252192

**Shropshire County Pension Fund,
Shropshire Council, Shirehall, Abbey Foregate,
Shrewsbury, SY2 6ND**

Designated officer contact details:

**1) Head of Finance Governance & Assurance –
James Walton**

Email: james.walton@shropshire.gov.uk

Telephone: 01743 255011

2) Monitoring Officer – Claire Porter

Email: claire.porter@shropshire.gov.uk

Telephone: 01743 252763

> Appendix A

Determining whether a breach is likely to be of material significance

To decide whether a breach is likely to be of material significance individuals should consider the following elements, both separately and collectively:

- cause of the breach (what made it happen);
- effect of the breach (the consequence(s) of the breach);
- reaction to the breach; and
- wider implications of the breach.

The cause of the breach

Examples of causes which are likely to be of concern to The Pensions Regulator are provided below:

- acting, or failing to act, in deliberate contravention of the law;
- dishonesty;
- incomplete or inaccurate advice;
- poor administration, i.e. failure to implement adequate administration procedures;
- poor governance; or
- slow or inappropriate decision-making practices.

When deciding whether a cause is likely to be of material significance individuals should also consider:

- whether the breach has been caused by an isolated incident such as a power outage, fire, flood or a genuine one-off mistake.
- whether there have been any other breaches (reported to The Pensions Regulator or not) which when taken together may become materially significant.

The effect of the breach

Examples of the possible effects (with possible causes) of breaches which are considered likely to be of material significance to The Pensions Regulator in the context of the LGPS are given below:

- Committee/Board members not having enough knowledge and understanding, resulting in pension boards not fulfilling their roles, the scheme not being properly governed and administered and/or scheme managers breaching other legal requirements.
- Conflicts of interest of Committee or Board members, resulting in them being
- prejudiced in the way in which they carry out their role and/or the ineffective governance and administration of the scheme and/or scheme managers breaching legal requirements.

- Poor internal controls, leading to schemes not being run in accordance with their scheme regulations and other legal requirements, risks not being properly identified and managed and/or the right money not being paid to or by the scheme at the right time.
- Inaccurate or incomplete information about benefits and scheme information provided to members, resulting in members not being able to effectively plan or make decisions about their retirement.
- Poor member records held, resulting in member benefits being calculated incorrectly and/or not being paid to the right person at the right time.
- Misappropriation of assets, resulting in scheme assets not being safeguarded.
- Other breaches which result in the scheme being poorly governed, managed or administered.

The reaction to the breach

A breach is likely to be of concern and material significance to The Pensions Regulator where a breach has been identified and those involved:

- do not take prompt and effective action to remedy the breach and identify and tackle its cause in order to minimise risk of recurrence;
- are not pursuing corrective action to a proper conclusion; or
- fail to notify affected scheme members where it would have been appropriate to do so.

The wider implications of the breach

Reporters should also consider the wider implications when deciding whether a breach must be reported. The breach is likely to be of material significance to The Pensions Regulator where the fact that a breach has occurred makes it more likely that further breaches will occur within the Fund or, if due to maladministration by a third party, further breaches will occur in other pension schemes.

It is recommended that those responsible for reporting use the traffic light framework when deciding whether to report to The Pensions Regulator. This is illustrated next:

> Appendix B

Traffic light framework for deciding whether or not to report

> Red

Where the cause, effect, reaction and wider implications of a breach, when considered together, are likely to be of material significance.

These must be reported to The Pensions Regulator.

Example: Several members' benefits have been calculated incorrectly. The errors have not been recognised and no action has been taken to identify and tackle the cause or to correct the errors.

> Amber

Where the cause, effect, reaction and wider implications of a breach, when considered together, may be of material significance. They might consist of several failures of administration that, although not significant in themselves, have a cumulative significance because steps have not been taken to put things right. You will need to exercise your own judgement to determine whether the breach is likely to be of material significance and should be reported.

Example: Several members' benefits have been calculated incorrectly. The errors have been corrected, with no financial detriment to the members.

> Green

Where the cause, effect, reaction and wider implications of a breach, when considered together, are not likely to be of material significance. These should be recorded but do not need to be reported.

Example: A member's benefits have been calculated incorrectly. This was an isolated incident, which has been promptly identified and corrected, with no financial detriment to the member. Procedures have been put in place to mitigate against this happening again.

All breaches should be recorded even if the decision is not to report.

When using the traffic light framework individuals should consider the content of the red, amber and green sections for each of the cause, effect, reaction and wider implications of the breach, before you consider the four together. Some useful examples of this is framework is provided by The Pensions Regulator at the following link:

www.thepensionsregulator.gov.uk/codes/code-related-notifiable-events.aspx

Appendix C

Example Record of Breaches

[illegible]

Training Policy Statement

Appendix

07

Agreed by Pensions Committee on December 2020

Appendices

79. Appendix 01

Governance compliance statement

91. Appendix 02

Administration strategy statement

101. Appendix 03

Funding strategy statement

123. Appendix 04

Investment strategy statement

133. Appendix 05

Communications policy statement

143. Appendix 06

Reporting breaches policy statement

151. Appendix 07

Training policy statement

■ Introduction

This is the Training Policy of the Shropshire County Pension Fund, which is managed and administered by Shropshire Council. The Training Policy is established to aid all to whom this Policy applies in having sufficient knowledge and understanding ensuring that all decisions, actions and other activities are carried out in an informed and appropriate way.

This means that advice and guidance from external bodies can be challenged and tested appropriately and that the Funds operational and strategic direction is in accordance with best practice and guidance. The Training Policy has the aim of ensuring that the Shropshire County Pension Fund is managed by individuals who have the appropriate levels of knowledge and skills.

■ Aims and objectives

Shropshire Council recognises the importance of its role as Administering Authority to the Shropshire County Pension Fund on behalf of its stakeholders which include:

- Over 47,000 current and former members of the Fund
- Over 145 employers

In relation to training, the Administering Authority's objectives are to ensure that:

- Those persons charged with the financial management and decision-making with regard to the LGPS Fund are fully equipped with the knowledge and skills required to discharge the duties and responsibilities allocated to them;
- Those persons responsible for the day-to-day administration and running of the Fund are appropriately equipped with the knowledge and skills required to discharge their duties and responsibilities in relation to the Fund;
- Those persons responsible for providing governance and assurance of the Fund have sufficient expertise to be able to evaluate and challenge the advice they receive, to ensure their decisions are robust and soundly based, and to manage any potential conflicts of interest

All to whom this Policy applies are expected to continually demonstrate their own personal commitment to training and to ensuring that these objectives are met.

To assist in achieving these objectives, the Fund will aim to comply with:

- The Chartered Institute of Public Finance and Accountancy (CIPFA) knowledge and skills frameworks;
- Section 248a of the Pensions Act 2004 (as amended by the knowledge and skills requirements of the Public Service Pensions Act 2013);
- The Pensions Regulator's (TPR) Code of Practice No 14, Governance and Administration of Public Service Pension Schemes 2015

By adhering to a Training Policy, the Fund will be able to demonstrate a high level of governance and standards, and report against peer group Funds in the Scheme Advisory Board KPI program.

■ To whom this Policy applies

This Training Policy applies to all individuals that take on a decision making, scrutiny or oversight role in the Fund. This includes:

- Officers of the administering authority involved in the management and administration of the Fund
- Members of the Pension Fund committee, including scheme member and employer representatives
- Members of the pension board, including scheme member and employer representatives.

■ CIPFA knowledge and skills framework

The CIPFA knowledge and skills framework identifies eight areas of knowledge and skills as the core technical requirements for those working in public sector pensions finance. They are:

- Pensions legislation
- Public sector pensions governance
- Pensions administration
- Pensions accounting and auditing standards
- Financial services procurement and relationship management
- Investment performance and risk management
- Financial markets and product knowledge
- Actuarial methods, standards and practices

James Walton (Director of Finance, Governance & Assurance (s151 Officer & Scheme Administrator) at Shropshire Council is the Fund's designated

named individual responsible for ensuring that this Training Policy is implemented. This is in line with principle five of the CIPFA Code of Practice on Public Sector Pensions Finance Knowledge.

■ **Shropshire County Pension Fund Training Plan**

The Fund recognises the importance of training in ensuring pension fund committee members, pension board members and officers attain, and then maintain, the relevant knowledge and skills.

The Fund's approach to training will be supportive with the intention of providing pension fund committee members, pension board members and officers with regular sessions that will contribute to their level of skills and knowledge. The Fund will develop a rolling Training Plan, which takes account of the following:

Individual training needs

A training needs analysis will be developed for committee members, pension board members and officers to identify the key areas in which training is required. This evaluation will be undertaken on an annual basis. Training on the identified areas will be provided as necessary and on an ongoing refresher basis.

Topic based training

The need for appropriately timed training in relation to current topics, such as when decisions are required in relation to complex issues or in new areas not previously considered will be provided as required.

General awareness

There is an expectation on those to which this policy applies that they should maintain a reasonable knowledge of ongoing developments and current issues and have a good level of general awareness of pension related matters appropriate for their roles.

How training will be provided

Training will be delivered through a variety of methods including:

- in-house training sessions provided by officers and/or external providers;
- virtually using webinars, online conferences and e-learning platforms
- shared training with other LGPS Funds or

framework arrangements

- training at meetings (e.g. committee or pension board) provided by officers and/or external advisers;
- external training events, such as those organised by the Local Government Association (LGA), CIPFA, or Pensions and Lifetime Saving Association (PLSA)
- attendance at seminars and conferences offered by industry-wide bodies, such as those organised by the LGA, LGC Pension Investment Seminars, CIPFA, Local Authority Pension Fund Forum or PLSA
- circulation of reading material, including Fund committee reports and minutes from attendance at seminars and conferences;
- attendance at meetings and events with the Fund's investment managers and advisors
- links to on-line training such as that provided by The Pensions Regulator;
- the Funds website www.shropshirecountypensionfund.co.uk and national LGPS websites where Scheme information is available.
- fund policies and documents such as the Annual Report, Governance Compliance Statement, Administration Strategy, Funding Strategy Statement and Investment Strategy Statement.

Induction process

An evaluation will be undertaken in the form of a short self-assessment questionnaire to develop an appropriate individual training plan.

■ **Monitoring knowledge and skills**

In order to identify whether the objectives of this policy are being met, the fund will maintain a training log which records attendance at training and compare this to the Training Plan.

■ **Key risks**

The key risks to the delivery of this Policy are outlined below. The pension fund committee members, with the assistance of the Pension Board and Officers, will monitor these and other key risks and consider how to respond to them.

- Changes to the committee and/or pension board membership and/or officer's potentially diminishing knowledge and understanding.
- Poor attendance and/or a lack of engagement at training and/or formal meetings by

committee members, pension board members and/or other officers resulting in a poor standard of decision making, administration and/or monitoring.

- Insufficient resources being available to deliver or arrange the required training.
- The quality of advice or training provided not being of an acceptable standard.

Success measures

Knowledge gaps will be identified in annual assessment with success measured against the previous year and whether the knowledge gap has been fulfilled. A training log which records attendance at training throughout the year will also be kept.

Reporting

A report will be presented to the committee and the pension board on an annual basis setting out:

- the training provided/attended in the previous year at an individual level;
- commentary on how this compares to the Training Plan; and
- any actions required, such as a review of the Training Plan.

This information will also be included in the Fund's Annual Report and Accounts. The Funds committee members and pension board members will be provided with details of forthcoming seminars, conferences and other relevant training events.

Costs

Where there is a cost involved in providing the training this will be met directly by the Fund. However, training provided by Investment Managers and some of the training events are provided at no cost.

Degree of knowledge and understanding required

To ensure all individuals to whom this policy applies work towards what is required a knowledge matrix has been developed, shown below. The matrix determines the level of knowledge required of the eight core technical areas highlighted by the CIPFA guidance for officers, committee and the pension board. The core areas listed below have been identified as the key skills that lie at the core in the training for those involved in public sector pension's

finance. The knowledge matrix is not exhaustive and other technical or non-pensions related skills will be identified on an individual basis within job descriptions or via annual assessment.

Knowledge Matrix

| Core technical area | Officers (Job description) | Pensions Committee | Pension Board |
|--|----------------------------|--------------------|---------------|
| Pensions Legislation LGPS Regulations | C | BK | C* |
| Public Sector Pensions Governance | C | BK | C* |
| Pensions Administration | E | BK | C* |
| Pensions Accounting and Auditing Standards | E | C | C |
| Financial services procurement and relationship management | E | C | BK |
| Investment performance and risk management | E | C | BK |
| Financial Markets and Product Knowledge | C | C | BK |
| Actuarial methods, Standards and Practices | C | C | BK |

BK = Basic knowledge
C = Conversant (i.e. working knowledge)
E = Expert

*Statutory requirement (Paragraphs 34-36 of the Pensions Regulator's Code of Practice state that: A member of the Pensions Board of a public sector pension scheme must be conversant with the rules of the scheme, any document recording policy about the administration of the scheme which is for the time being adopted in relation to the scheme and must also have a knowledge and understanding of the law relating)

Further information

For further information about anything in or related to in this policy please contact:

Rebecca Clough

Communications and Governance Team Leader

Pension Services,

Shropshire County Pension Fund,

Shirehall,

Abbey Foregate,

Shrewsbury,

SY2 6ND

Telephone: 01743 254457

Email: rebecca.clough@shropshire.gov.uk



Shropshire County Pension Fund

Further Information

If you can read this but know someone who can't, please contact the Pensions Helpline so we can provide this information in a more suitable format.

Pensions Helpline:

(01743) 252130

E-mail:

pensions@shropshire.gov.uk

Administered by:

Pension Services, Shropshire Council,
Shirehall, Abbey Foregate, Shrewsbury,
SY2 6ND